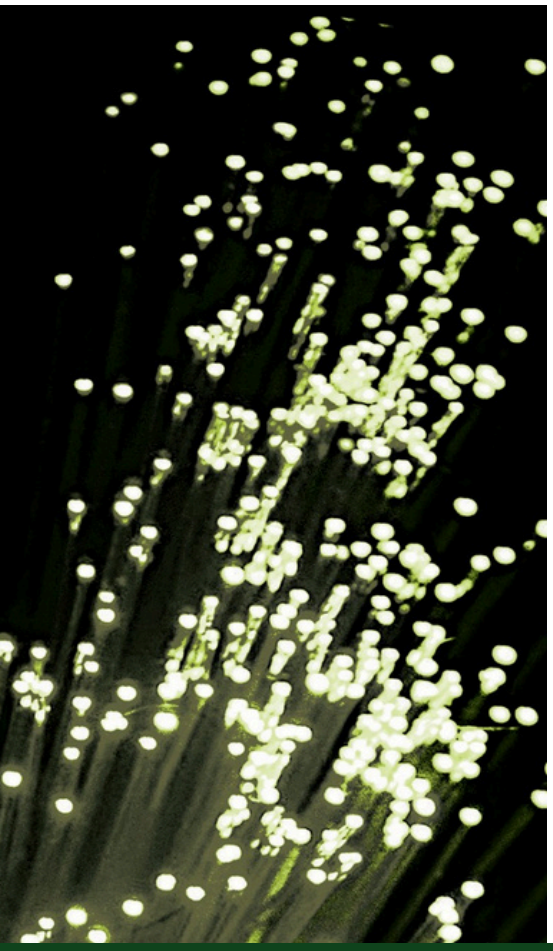
Scan to take the survey

Interested in helping the Town explore better telecommunications options?

Take The Survey and Be Heard



Help the Town determine if it should explore better or more options in telecommunications service. This survey will provide valuable information that will help the Town in the preparation of the Telecommunications Needs Assessment.

This information will help us explore options on how to support new or improved telecommunications options for the Town residents.

The information you provide will inform our research and potentially help us apply for available grants.

Please visit **www.hillsborough.net/TelecomSurvey** to take the survey. Survey will be live until Friday, September 25, 2026.

SCAM AWARENESS & FRAUD PREVENTION

STOP • THINK • CALL BEFORE YOU PAY

IF IT'S HAPPENING RIGHT NOW

CALL 9-1-1 IMMEDIATELY

if a crime is in progress, if you are in immediate danger, if someone is coming to your home to collect cash, gold, jewelry, or a bank card, or if you are on your way to a bank or a cash machine because a caller told you to go.

All of those are crimes in progress.

DO NOT OPEN THE DOOR. LOCK IT AND STAY ON THE LINE WITH THE DISPATCHER.

ALREADY SENT MONEY?

1. Call your bank immediately and request a recall.
2. Report the crime at **IC3.gov.**
3. Call Hillsborough Police: **(650) 375-7470** (24/7).

IF YOU ARE STILL ON THE PHONE WITH THEM, HANG UP.

They cannot see you, and hanging up will not bring anyone to your home.

On a home phone, wait ten seconds and listen for a dial tone before dialing out, because a caller can hold the line open.

ANYTHING ELSE, CALL US AT (650) 375-7470, 24 HOURS.

THE 4 SIGNS IT IS A SCAM

Scams change constantly; the structure almost never does. If you remember these four, you can spot a scam you have never heard of.

1 THEY PRETEND to be from an organization you know

- A government agency: IRS, Social Security, Medicare, the police, a court, the DMV.
  Or a business: your bank, Amazon, Microsoft, Apple, a utility.
- Caller ID is spoofed. They may offer a badge or employee ID number.

2 THERE IS A PROBLEM OR A PRIZE

- You owe money.
- Your account is compromised.
- There is a warrant.
- A relative is in jail.
- There is a virus on your computer.
- Or the reverse: you have won something, but must pay a fee to collect.

3 THEY PRESSURE YOU

- "Don't hang up."
- "Don't tell anyone."
- "Stay on the line."
- "You have one hour."

Urgency and secrecy exist to stop you from doing the one thing that ends every scam: talking to somebody else.

4 THEY TELL YOU HOW TO PAY

- Gift cards
- Wire transfer
- Cryptocurrency or crypto ATM
- Zelle, Venmo, Cash App
- Cash to a courier or mailed in a book
- Gold bars
- Or a check they send you, asking you to deposit it and send part back

NEVER LEGITIMATE!

Fraud is one of the most common crimes Americans experience, and one of the least often reported to police. In 2025 Americans reported losing about **$16 billion**: the highest total ever recorded. Nearly every one of those losses began with an ordinary interaction: a phone call, a text, an email, a social media message, or a knock at the door.

A WORD ABOUT EMBARRASSMENT: these crimes are not a failure of intelligence. The people running them are professionals working in organized call centers with scripts, supervisors, and specialized roles. Shame is manufactured by the criminals, and the delay it produces is what puts money beyond reach. Reporting early matters far more than explaining how it happened. As the FBI puts it: ***"Anyone can fall victim to an online scam… Don't be embarrassed to talk about it."***

EMERGENCY 9-1-1

TOWN OF HILLSBOROUGH POLICE

HILLSBOROUGH POLICE DEPARTMENT (24 HOURS) (650) 375-7470



TAKE 3 MINUTES TO HELP FIGHT FOOD WASTE!

Help our community reduce food waste by telling RethinkWaste about your household food habits.

Support a nationwide study led by **Ohio State University.**
If you are an adult (18+) and prepare at least half of your household's food:

SCAN THE QR CODE TO BEGIN

OR VISIT
TINYURL.COM/4CHUX6R2



Rethink waste



¡TÓMESE 3 MINUTOS PARA AYUDAR A REDUCIR EL DESPERDICIO DE ALIMENTOS!

Ayude a nuestra comunidad a reducir el desperdicio de alimentos compartiendo información con RethinkWaste sobre los hábitos alimentarios en su hogar.

Apoye un estudio nacional dirigido por
Ohio State University.
Si tiene 18 años o más y prepara al menos la mitad de los alimentos de su hogar:

¡ESCANEE EL CÓDIGO QR PARA COMENZAR!

O VISITE
TINYURL.COM/4CHUX6R2



Rethink waste