

ENVIRONMENTAL PROGRAMS

TAKE ADVANTAGE OF THESE GREAT OPPORTUNITIES



HOMEOWNERS: GET FREE HOME UPGRADES TO IMPROVE INDOOR AIR QUALITY!

Get a new heater and HVAC system, upgraded appliances, electric vehicle charger, insulation and more! Funding is available to Menlo Park homeowners for a limited time and all are encouraged to apply to verify eligibility.

Apply now at menlopark.gov/HomeUpgrade.
For questions, call **650-330-6720** or email sustainability@menlopark.gov.

¡PROPIETARIOS DE MENLO PARK: OBTENGAN MEJORAS DE EL HOGAR GRATIS PARA MEJORAR LA CALIDAD DEL AIRE INTERIOR!

¡Obtenga un calentador y HVAC gratis, mejore sus aparatos, enchufe de vehículo eléctrico, aislamiento y mas!

Los fondos están disponibles para los propietarios de viviendas de Menlo Park por un tiempo limitado, todos deben completar una solicitud para verificar la elegibilidad.

Aplique ahora en menlopark.gov/HomeUpgrade.
Para preguntas, llame **650-330-6720** o envíe un correo electrónico a sustainability@menlopark.gov.

HELPFUL TIPS FOR TREE MAINTENANCE DURING THE WINTER SEASON

As California enters the rainy and storm season, it is important to conduct regular tree maintenance to reduce the amount of fallen limbs and tree debris. Here are some helpful tips to keep in mind:

- Inspect the crown, trunk and roots of the tree. Look for issues of concern such as broken branches, cracks in the trunk, soil heaving and recently exposed roots, signs of decay and heavy leans.
- Work with an insured, licensed, and International Society of Arboriculture certified tree care company.
- Pruning should focus on reducing the weight and extension of branches over structures and other targets. Dead, dying, diseased, and dysfunctional branches should also be removed. Dense tree crowns should be thinned out only enough to allow wind pass through, but not overly-thinned as this weakens the tree and leaves it more prone to storm damage.
- Avoid lions-tailing, which results in heavy foliage growth at the end of long branches. These branches are more prone to breakage during windy weather.
- Avoid topping trees. New growth following topping is poorly attached and susceptible to breakage.
- Do not remove more than 25% of the tree canopy when pruning.
- If it is determined that tree removal is necessary, then a heritage tree removal permit application may be required. Visit menlopark.gov/trees for more information.
- If the tree shows imminent failure, such as trees uprooting and large tree parts are broken, it may be eligible for an emergency tree removal. Send pictures to the City Arborist at jmkeller@menlopark.gov for review. Visit menlopark.gov/trees for more information.

To report fallen tree limbs, residents may use the ACT Menlo Park to report and track service requests, such as fallen tree limbs either through the mobile app or the City website at menlopark.gov/actmenlopark. If the city tree failure occurs outside of normal work hours and needs immediate attention, residents may call Police dispatch at **650-330-6300**.



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GAS IS OUT AND ELECTRIC IS IN FOR LEAF BLOWERS AND WEED WHACKERS

The use of gas powered leaf blowers and weed whackers (string trimmers), is prohibited in Menlo Park.

For more information about Menlo Park's zero emission landscaping equipment requirement, please visit the City's webpage at menlopark.gov/zele.

LAS HERRAMIENTAS A GAS ESTÁN FUERA Y SE PERMITEN SOLO LOS SOPLADORES DE HOJAS Y CORTADORAS DE HILO ELÉCTRICOS

El uso de sopladores de hojas y cortadoras de hilo a gasolina está prohibido en Menlo Park.

Para obtener más información sobre el requisito de equipos de jardinería con cero emisiones de Menlo Park, visite la página web de la ciudad menlopark.gov/zele.



PREPARE FOR THE RAINY SEASON WITH A RAIN BARREL!

Menlo Park Municipal Water (MPMW) customers can receive rebates of up to \$200 for the purchase and installation of qualifying rain barrels and cisterns. To be eligible for this program customers must submit their rebate application within 90 days of purchase at bawsca.dropletportal.com and provide the original purchase receipts plus two post installation images. If you are not a MPMW customer, check with your water provider to see if you are offered the same rebate.

For more information about this program and more conservation programs offered to MPMW customer please visit menlopark.gov/waterrebates. For information about your MPMW bill please visit menlopark.gov/water.

SOLID WASTE AND WATER DISCOUNT PROGRAM

The City Council approved a rate assistance program to assist those suffering financial hardship. The program runs through June 30, 2025. Qualified households may receive a 20% monthly discount on solid waste service from Recology San Mateo County and a fixed monthly discount on water service from Menlo Park Municipal Water. Those already enrolled do not need to submit another application.

To be eligible for this program, households must meet the following criteria:

- Must be enrolled in the PG&E CARE program, which is another discount program that offers a monthly minimum of 20% on gas and electricity
- Submit most recent PG&E bill to verify CARE enrollment. Address on the PG&E bill must be the same on the solid waste and water bills, but the names may be different
- Submit a most recent Recology and Menlo Park Municipal Water bills to receive applicable discounts
- Re-certify eligibility according to the PG&E CARE program enrollment expiration date.

Households may enroll in the PG&E CARE program by either visiting their website at pge.com/carefera, calling **1-877-743-2273** or emailing careandfera@pge.com.

After enrolling in the CARE program, please visit the City's webpage at menlopark.gov/rateassistance for more details about the program.

For households who live in the California Water (Cal Water) service area, its Customer Assistance Program provides financial assistance for qualified households.

Visit calwater.com/cap or email cap@calwater.com.

City of Menlo Park
701 Laurel St.
Menlo Park, CA 94025
650-330-6720
menlopark.gov/citymanager

GARBAGE/RECYCLING SERVICE QUESTIONS

Recology San Mateo County

- Visit recology.com
- Call 650-595-3900