

## **Recology Material Mistake or Error Disclosure (October 10, 2023)**

### Identified Confirmed Material Mistake or Error

On or after September 27, 2023, Recology San Francisco (“RSF”), Sunset Scavenger Company (“RSS”), and Golden Gate Disposal & Recycling Company (“RGG”) (collectively, the “SF Recology Companies”) identified the Suspected Material Mistake or Error set forth in Attachment A. The SF Recology Companies investigated the Suspected Material Mistake or Error and determined that it is a Confirmed Material Mistake or Error.

Material Mistake or Error 1, overstating the reported actual revenues, occurred because certain apartment customers were charged for extra cardboard collection due to the application of a rate code with an incorrect rate to their accounts.

Because the amounts listed in Attachment A are small (cumulative overstatement of revenue of \$1920), the SF Recology Companies do not believe that issuing revised Rate Reports is appropriate. The Annual Rate Report for the 12 months ending September 30, 2023 will incorporate the correct amounts.

Apartment customers who were affected by Material Mistake or Error 1 have been issued credits on their bills corresponding to the amounts each customer was overcharged.

I declare under penalty of perjury, under the laws of the State of California, that all statements contained in this Disclosure of Material Mistake or Error are true and correct, to the best of my knowledge. Executed this 10th day of October 2023, in San Francisco, California.

DocuSigned by:  
  
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Terry Duong

Regional Controller, Recology San Francisco Companies

October 10, 2023 | 3:05 PM PDT

**Material Error Disclosure  
Increase (Decrease)**

| # | SSGG / RSF | Rate Report Table | Item      | Description   | Cause         | Rate Report - Actual        |                            |                            |
|---|------------|-------------------|-----------|---|---------------|-----------------------------|----------------------------|----------------------------|
|   |            |                   |           |   |               | RY23 Q1 YTD ending 12/31/22 | RY23 Q2 YTD ending 3/31/23 | RY23 Q3 YTD ending 6/30/23 |
| 1 | SSGG       | Table 6           | Apartment | Correct revenue from Apartment customers for overbilling of extra cardboard charges | Billing error | \$ -                        | \$ (821)                   | \$ (1,920)                 |