



# **NEW! Starting November 1, 2023**

City of Tukwila Residential Recycle, Food & Yard Waste, and Garbage Services from Recology

Save this Guide



cycling, Composting, bage services







# Tukwila residents,

**Starting November 1, 2023, Recology will be your new recycling, food & yard waste, and garbage hauler.** City of Tukwila and Recology are committed to a smooth transition. Recology's local customer service and operations teams are ready to assist you and provide high quality service. Here's what you can expect during this transition:

#### • Carts and decals

You will keep your existing carts. Colors for each type of material will stay the same. Starting in September, Recology staff will re-decal your cart when your cart is out on your current collection day.

#### Materials accepted

Review our recycling and food & yard waste sorting lists on your new cart decal and online in multiple languages.

#### • Service day

Your service day may change. Recology will notify you in September.

#### Rates

Recycling will remain free as part of your garbage service. Garbage rates will increase due to the rising costs of trucks, fuel, labor, and other factors; Food & yard waste rates (an optional service) will also increase. Rates would have increased with any new contract and will now be in line with other King County communities. Rate information will be mailed to all addresses in September, or you can review the rates at Recology.com/Tukwila.

#### • New benefits

A list of new benefits are included in this guide.

#### Billing

You will receive your first bill from Recology in February. Recology will bill in three month cycles. You will be able to pay bills online at recology.com/bill-pay/

#### • Questions? Service changes?

Call the Recology service center at 206.994.3900 or visit Recology.com/Tukwila.



En Español visitar:

Recology.com/Tukwilaoutreach

# New Waste Services and Benefits Starting November 1, 2023



### **Expanded Benefits & Customer Service**

• Customer Service

Phone: 206.994.3900

Monday through Friday 7 AM – 7 PM Saturday and Sunday 8 AM – 7 PM

Email: Tukwila@Recology.com

#### Recology.com/Tukwila

- One FREE scheduled collection of up to 2 cubic yards of garbage and 4 non-appliance bulky items (such as couches or large chairs) per year.
- Free collection of unflocked, undecorated Holiday Trees for all residential customers.
- Access to the Recology Store/Collection Center in Burien at 15858 First Ave South.
  - Bring unusual items for free recycling. A complete list of what is accepted is in this guide.
  - View a variety of tools for reducing waste at home.
  - Visit for the option of in-person customer service.
- Full-time Waste Zero Specialist and Tukwila Customer Service Specialist to work with schools, community groups, businesses, and multifamily units to help your community reduce waste and save money!



### **New Collection Vehicles**

• Electric vehicles for cart delivery



### **Expanded Inclement Weather Benefits**

- Garbage drop off sites in Tukwila if inclement weather lasts longer than a week
- Free extra yard debris collection after a storm event

# Who is Recology?



#### Recology is a 100% employee-owned waste hauler and processor.

Recology services 11 other Puget Sound communities including Burien, Des Moines, and SeaTac. Recology's company motto is A World Without Waste. We focus on educating communities how they can reduce waste through proper recycling and composting. Recology also has operations throughout California and Oregon.

### How was Recology chosen?

The City of Tukwila conducted a competitive RFP process and received proposals from multiple companies. Staff conducted an extensive review of these proposals including visiting the companies' sites and interviewing management teams. Proposals were then judged on a mixture of price and services offered. Through this process Recology was selected and the contract was approved by the City Council.

### What Goes Where

For a complete list of what is recyclable and compostable in Tukwila, visit: Recology.com/Tukwila.



For printable sorting guides in multiple languages: Recology.com/recology-king-county/tukwila/sorting-guides/.





### Bring your hard to recycle items to the Recology Store.

#### ITEM PREPARATION REQUIREMENTS • Unbroken bulbs only Fluorescent • Tubes must not exceed 4ft tubes and • Limit 10 bulbs and/or tubes per drop off bulbs • Untaped batteries not accepted. Cover each positive Household and negative end with CLEAR PACKING TAPE only batteries • Limit 1/4 gallon per drop off • $2 \times 2 \times 2$ ft or smaller and less than 60lbs Electronics • Flat screen TVs accepted up to 40in wide and • Functional AND non-functional items accepted • Limit 3 items per drop off accessories • $2 \times 2 \times 2$ ft or smaller and less than 60lbs Small Functional AND non-functional items accepted appliances • Limit 3 items per drop off • Must be bagged and clean (stains & rips ok, but must be free of mold, mildew, and hazardous material) **Textiles** • Bed pillows NOT accepted • Limit 32 gallons per drop off • Accepted types are rigid Styrofoam™ blocks and clean Polystyrene Styrofoam ™ take out containers foam and • Items must be clean and dry, free of tape, labels, and packaging excessive pen or crayon marks • Limit 32 gallons per drop off • Seal oil in clean, clear, screw-top plastic containers • Oil must be free of debris Used • Container must be labeled with name and address cooking • Limit 3 gallons per drop off • Bicycle inner tubes NOT accepted • All other clean bikes and bike parts accepted bicycles and Limit 3 per drop off bike parts • Cylinders must be empty • No tanks. 1lb size max and pure propane only propane • Limit 3 per drop off cylinders **RECOLOGY STORE** Hardcover books • Limit 15 books per drop off 15858 First Ave S, #A100 Burien, WA • Climbing Ropes \$2 each

• Holiday Strand Lights \$1.50 each

Store@recology.com

Recology.com/Store

Tue to Sun, 10 AM – 5 PM

For a fee

@ @Recology\_Stores

**f** @RecologyStore

# What To Do Now

Contact Recology right away to prepare for new service on November 1, 2023

Contact us to verify your contact information and to set up your payment preferences.

Recology phone 206.994.3900 email Tukwila@Recology.com online Recology.com/Tukwila

Let Recology know your specific needs

If you have a gate code, have specific collection instructions, or need roll out services, please verify this information with Recology's customer service team.

More information coming soon

You will receive information via mail with additional information from Recology about service changes. Some residential customers may have their service day change starting the week of November 1. You may also visit Recology.com/Tukwila for up-to-date information.

Learn about our services and what goes where

> Review this document to learn about the many benefits of the Recology contract. Extended customer service hours, access to the Recology store, bulky item pickups, and no-cost holiday tree collection are all a part of the many benefits of this new partnership. Review our recycle, food & yard waste, and garbage lists so you can put the proper items in each cart.





