



2023 Cost of Living Adjustment Letter

January 2023

Dear Recology Customer,

Recology is committed to providing the best service in our industry. And as one of the only 100-percent employee-owned companies in our industry, we are committed to paying fair wages to our hardworking employees while charging competitive rates to customers like you.

To address increased costs of service experienced over the last 18 months, Recology Sunset Scavenger and Recology Golden Gate recently submitted a request for a cost-of-living adjustment (COLA) to the San Francisco Controller.

The Controller, as rate administrator, has authorized a rate adjustment of 8.86% for Recology's collection services, effective January 1, 2023. The requested adjustment is based on cost increases over the 18-month period between July 1, 2021 and January 1, 2023. The COLA is driven by the increased costs of service, including wages, employee health care, vehicle repairs, and fuel costs. The COLA will be applied to all services provided by Recology Sunset Scavenger and Recology Golden Gate.

Recology is dedicated to partnering with our customers to increase their recycling and composting and decrease the amount of material sent to landfill. Reducing the volume of the landfill cart will also reduce your rate. And as always, low-income households may be eligible for a discount on Recology rates. Participation in the Pacific Gas and Electric (PG&E) CARE program qualifies you for Recology's low-income rate program.

For more information please visit our website at recologysf.com and click the "2023 Cost-of-Living Adjustment" link on the homepage. If you have specific questions regarding your account, please email us at customerservice@recologysf.com for fastest service, or you may call us at 415.330.1300.

Sincerely,

Recology Sunset Scavenger
Recology Golden Gate