

## Recology Santa Delivers Holiday Cheer

**Recology** employees from Dixon, Vacaville and Davis brightened the holidays for a single mom and her three children who live in Dixon. **Recology** learned of the struggling family through the Pupil Services department of the Dixon Unified School District.

Employees from the **Recology** companies passed the hat and chipped in to purchase gifts, gift cards, and special treats for the mom and her children. New bicycles were included in the gifts because the children had a long distance to walk to school.

"The employees wanted to show their support for this family," said Scott Pardini, General Manager of **Recology Dixon, Davis and Vacaville Solano**. "Employees know



Crystal Morales and Johana Preciado put the final touches on gifts that were donated to a struggling Dixon family. Employees delivered the gifts to the family's home in December.

about the challenges that families face these days. We all wanted to provide a nice celebration for this family that was really struggling."

Employees delivered the gifts along with a Christmas tree and all the trimmings to the family just in time for the holiday.

## New Regulations Begin!

Senate Bill 1383 became effective on January 1 and affects many businesses in California. Waste Zero experts at **Recology Dixon** are available now to help you comply with all organic waste regulations established by Senate Bill 1383. Check the chart on the back page for a summary of the SB 1383 regulations.

Also on January 1, businesses and multi-family complexes generating two or more cubic yards of solid waste per week are required to recycle their organic waste under AB 1826 regulations that set goals for communities to increase organic waste collection efforts over time. Commercial customers covered by AB 1826 must

subscribe to both recycling service and organic service.

Assembly Bill 341 is a related regulation requiring commercial customers that generate four cubic yards or more of trash per week to subscribe to recycling service. Residential properties with five or more units must also subscribe.

**Recology** will help you implement a program that works best for you and meets all the mandated regulations. If you have questions about these regulations or want to check the status of your compliance, just contact **Recology** at [recology.com](http://recology.com) or call us at 707-678-4026.

Winter 2022



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# Information and Updates

## The Recology Way! Covid-19 Updates



Gustavo Bermudez has only worked as a **Recology** driver for 10 months, but he already knows he is here to stay.

"This is an excellent job," Gustavo explains. "It gives me the opportunity to grow. At **Recology** we are all part of the community. I help any way I can."

Gustavo Bermudez learned how great it was to work for **Recology**, so he worked to get his commercial driver's license and applied for a job. As a new driver, Gustavo works to cover other drivers when they are off duty. As a result he has new assignments every day.

"I am learning so much," says Gustavo. "The people I work with are great. We all pitch in to help each other. I am happy with what I am doing."

Gustavo lives in Woodland where he and his wife Martha raised two daughters Liliana and Lizzet. Their son, Gus Jr., is 16 and attends Winters High School.

### Senate Bill 1383

- Effective on January 1, 2022.
- Requires all commercial customers to subscribe to organic waste recycling service.
- Employees must properly sort materials for recycling and organic waste recycling.
- Recycling bins featuring sorting labels will be required in customer areas.
- Select businesses will be required to participate in an Edible Food Recovery Program.
- Food is the largest single source (15.5%) of all waste in California.
- More than six million tons of food products are discarded in California landfills every year.
- The **Recology** compost facility has been converting food waste and green waste into rich organic compost for years.

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**Recology Dixon** continues to provide collection service without interruption during the pandemic. Following is a summary of services currently offered to customers:

**Main office in Vacaville:** Open Monday through Friday from 8am until 5pm. Masks for all customers are required inside the facility

**Assistance by phone:** Customer Service Specialists work remotely Monday through Friday from 8am until 5pm. Contact us at 707-678-4026 to get information about services, to enroll in E-BillPay service, or for other assistance.

**Assistance by web:** The "Contact Us" feature at [recology.com](http://recology.com) is given the same priority as phone calls or phone messages. Contact requests are answered during working hours.

**Payments:** Pay bills by mail, over the phone, or online. A payment box for checks or money orders is available at 235 N 1st Street in Dixon and at 1 Town Square Place in Vacaville. Cash is not accepted. Pay-By-Phone is free for customers to use at any time. Call 707-635-9041 to make your payment.

**Recycling and Buy-Back Facilities** at the corner of First and C Streets in Dixon and 855½ Davis Street in Vacaville are now open Tuesday-Saturday, 9am to 3pm. All visitors must wear masks and social distance. Take household hazardous waste, e-waste, mattresses, and other materials to 855½ Davis Street in Vacaville on **Saturdays only** from 9am to 3pm.

**Service Requests:** Customers are encouraged to use the website at [recology.com](http://recology.com) for service requests. Customers may also call us at 707-678-4026 during business hours, Monday-Friday, 8am to 5pm.