

Pandemic Updates

Recology Dixon continues to provide collection service without interruption while California emerges from the pandemic. Following is a summary of services currently offered to customers:

Main office at 1 Town Square Place in Vacaville: Closed but officials are working to safely open the office to customers. Check the web or call for updates.

Assistance by phone: Contact us Monday through Friday from 8AM until 5PM at 707-678-4026 to get information about services, to enroll in E-BillPay service, or for other service related assistance.

Assistance by web: The "Contact Us" feature available through recology.com is given the same priority as

phone calls or phone messages. Contact requests are answered promptly during working hours.

Special Pickups, Curbside Mattress and Curbside E-waste collection: These services are fully available. Contact us to schedule service.

Payments: Pay bills by mail, over the phone, or online. A payment box for checks or money orders is available at 235 N. 1st Street in Dixon and at 1 Town Square Place in Vacaville. Cash is not accepted.

Pay-By-Phone is free for customers to use at any time. Call 707-635-9041 to make your payment. Have your account number ready and follow the instructions.

Go to recology.com/bill-pay to pay online. Customers may make a one-time payment or create an online account for recurring payments. We accept American Express, Discover, Mastercard, and Visa credit cards, or we can debit your bank account.

Recycling and Buy-Back Facilities at 302 N. 1st Street in Dixon and 855½ Davis Street in Vacaville are open Tuesday-Saturday, 9AM to 3PM. Be prepared to wear masks and social distance. Take household hazardous waste, e-waste, mattresses, and other materials to 855½ Davis Street in Vacaville on **Saturdays only** from 9AM to 3PM.

Service Requests: Customers are encouraged to use the website at recology.com for service requests. Customers may also call the office during business hours, M-F 8AM to 5PM, at 707-678-4026.



Summer is a great time to tend gardens and trim yards. Customers have options for extra yardwaste collection. The first option is to rent additional yardwaste Toters® from **Recology**. The second option is to use your own sturdy 32-gallon cans that have handles and tight fitting lids. The third option is to use twine to tie tree or shrub prunings into bundles that are no larger than 3 feet by 2 feet. There is no extra charge for bundles or extra cans. Place either beside your green Toter®. Your green Toter® must be set out to use Extra Yardwaste services.

Residential Street Sweeping Schedule

Streets are swept during weeks marked in green. Call 707-678-4026 or click recology.com for information. Remove vehicles from the curb by 5AM on your sweep day to ensure your street area is swept.

JULY						
S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

AUGUST						
S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

SEPTEMBER						
S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

OCTOBER						
S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

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Zero IN Dixon The New Normal

While California is finally emerging from the devastating effects of the COVID-19 pandemic, **Recology Dixon** continues to provide collection service without interruption. **Recology** employees are classified as essential workers. They continue to use determination and ingenuity to meet all the challenges that the pandemic brought.

"Our highest priority has always been the safety of our customers and our employees," explains Scott Pardini, **Recology Dixon** General Manager. "We quickly adapted to the challenges that Covid brought us. We are all so proud that collection services have continued uninterrupted during the entire pandemic."

A few **Recology** services were paused or modified during the pandemic. Most of these are now back in either full or modified operation. The main office in Vacaville remains closed as of this publication, but **Recology** officials are working with State and local authorities to reopen as soon as is deemed safe.

Customers are always able to pay bills by US mail, by phone, or online. There is a drop-box at the **Recology** Environmental Solutions office, 235 North First Street, where payments can be made and another drop-box in front of the Vacaville office.

Customers can also pay by phone by calling 707-635-9041 any time. Have your account number ready and follow the instructions.



Recology safety officials are working closely with State and local authorities to reopen the main Recology office in Vacaville. Check recology.com to learn the latest news on the reopening. Most other services are partially or fully restored. Check the back page summary for the latest updates.

The online payment option is located on the web at recology.com/bill-pay. Here customers may make a one-time payment or create an online account for recurring payments. **Recology** accepts American Express, Discover, Mastercard, and Visa credit cards, or your bank account can be debited.

Customers are encouraged to use the website at recology.com for service requests. Customers may also call the office during working hours at 707-678-4026.

"We are excited about opening the office soon," Pardini explains. "All of our employees realize how much the community depends on our services. All of our drivers, office team, maintenance workers, and support team deserve a great deal of gratitude for the great job they did during these difficult times. We all faced this together, and now we are ready for it to all be over. Like everyone else, we are ready to adapt to the 'new normal'."



Summer 2021

Zero IN Dixon

Summer Tips



Treated wood has a distinctive green or brown preservative that helps prevent the wood from rotting. It has been declared a toxic material by the State of California and will not be collected by

residential drivers. **Do not put treated wood in any Toter®.** Treated wood, shown above, is often green or brown in color. It is no longer accepted in any Toter®. It may be taken to the **Recology Hay Road Landfill** or put into debris boxes if accompanied by a variance form described to the right.

Recology Hay Road Landfill will accept treated wood from customers who obtain a State issued variance or who fill out a special form available at recology.com/recology-vacaville-solano/hay-road-landfill/. Just take the treated wood along with the filled out form to **Recology Hay Road** for disposal.

Treated wood is also accepted in debris boxes with the proper forms/ variance permit. Contact us for details at 707-678-4026 or recology.com.

Compost Available Now

A limited amount of organic compost is available until October 31 at **Recology Hay Road**. Those residing in Dixon city limits may haul up to three yards per day of compost at no charge. Show your **Recology** bill or other identification at the scalehouse. You must load your vehicle and cover your load of compost.

Mattress Recycling

Used mattresses are accepted for recycling at the **Recology Vacaville Solano Recycling Facility** on Saturdays, 9AM until 3PM, at 855½ Davis Street in Vacaville. Mattresses must be clean, dry, and free of insects. There is no charge to residents to dispose of used mattresses at the **Recycling Facility**.

What can and cannot go in the blue Toter®?

Customers in Dixon are able to recycle a great variety of materials. Following is a list of the materials that can and **cannot** go in the blue Toter®.

Place in the Blue Toter®:

Paper-Newspaper, boxes, bags, cardboard (flattened), magazines, catalogs, glossy paper, phone books, softcover books, shredded paper in paper bags, junk mail, envelopes, all colors of office paper.

Glass-All beverage and food containers in all colors. Empty container, rinse, and remove lid or cap.

Plastic-All #1 through #7 narrow-neck bottles (water, soda, and detergent bottles). All California Redemption Value (CRV) containers. Plastic tubs for margarine, butter, yogurt, etc. Empty all containers and rinse.

Metal-Food and beverage cans (aluminum, steel, and tin). Rinse. Clean aluminum pans or foil. Empty aerosol cans. Metal lids from jars.

The following materials are not recyclable. Check website or call for proper disposal instructions.

Never Place in the Blue Toter®:

Paper-No hardcover books or binders; soiled papers, food wrappings, napkins, tissues or towels, waxed paper milk cartons or waxed paper juice cartons.

Glass-No drinking glasses; ceramics; window glass or mirrors; light bulbs or fluorescent tubes.

Plastic-No plastic toys, cups, garden hoses, etc.; plastic bags; Styrofoam; clam-shell food containers; PVC or other piping.

Metal-No electronic or computer equipment; hangers; scrap metal; fuel or propane tanks, etc.

Bundles, boxes, or bags of materials placed outside of the Toter® will not be collected.

Click recology.com or call 707-678-4026 for more information.

We're Here for You

Jorge Vargas was driving for another company when he learned of an opening at **Recology Dixon**. He had heard only good things about working for **Recology**, so he applied and was thrilled when he landed a job as a Route Driver seven months ago.

"**Recology** is a place where you can grow as an employee," Jorge explains. "The company is owned by the employees, so you have the incentive to be a better worker and provide better service."

Jorge likes the way **Recology** employees help each other. He appreciated their willingness to assist him as he adapted to his new job.

"This is my career job," Jorge said. "I hope to work here a long time. The people are great, and I am happy here."

Jorge lives in Dixon with his wife Olga and their three children, Jorge Jr. (age 15), Miklo (age 13), and Sofia (age 8). When not working, Jorge enjoys working on classic cars and spending time with his family.

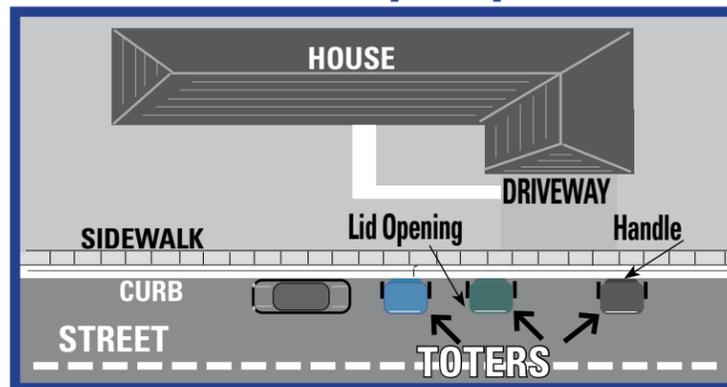
Dixon Recycling Center

The **Recology Recycling and Buy-Back Center** at the corner of First and C streets is open Tuesday through Saturday from 9AM until 3PM. It accepts oil filters; used cooking oil; household batteries; brown, green and clear glass; tin food cans; corrugated cardboard; and plastic items such as milk jugs. The **Center** pays various amounts for items like aluminum cans, glass (sorted by color), motor oil, and some plastics.



Jorge Vargas
Route Driver

Check for proper Toter® placement



- Toters® should be placed in the street with the wheels touching the curb.
- Don't block the sidewalk.
- Don't park cars within 3 feet of Toters®.
- Place Toters® 3 feet apart.
- Put Toters® out by 6AM on your pickup day.
- Remove Toters® from the curb as soon as possible after pickup and place them out of view from the street.



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