

Be A Recycling Hero!

Recology Vallejo is seeing an alarming increase in contaminants in the recycling materials collected from homes and businesses. Customers can help by properly sorting what is placed out for recycling.

“The four main culprits are plastic bags, Styrofoam, greasy pizza boxes, and garbage,” said General Manager Tom Phillips. “Just putting these items in the gray trash cart rather than the blue recyclables cart will help tremendously.”

Keep all these items out of your blue carts. Check the chart on the back of this newsletter to properly sort out materials. Call us at 707-552-3110 or click recology.com if you have questions. Following these simple rules will make you a Recycling Hero!

No Treated Wood

Changes in State law now prohibit treated wood from being disposed



Treated wood, pictured above, contains chemicals that are considered toxic. Treated wood can no longer be collected by drivers or taken to landfills.



Be a Recycling Hero and help the workers who sort your recyclables. Place only the proper materials out for collection.

of at most landfills in California.

Recology Vallejo must comply with these regulations and therefore cannot accept treated wood for collection or disposal.

Treated wood has a distinctive green or brown preservative that helps prevent the wood from rotting in wet environments or when in contact with the ground. The distinctive color of the preservative comes from chemicals that are considered toxic by the State of California.

Treated wood will not be collected by drivers and cannot be disposed of at any **Recology** facility. There will be no exceptions to this rule.

State officials have not yet offered a practical disposal option for the treated wood. Customers are encouraged to consider the safe disposal of treated wood as part of their construction plans.

For more information, contact your local Environmental Health Department or the California Department of Toxic Substances Control.

Landlords Check Your Accounts

Garbage service is mandatory in Vallejo and cannot be stopped due to an unpaid garbage bill. Therefore, once a year, all unpaid past due garbage bills go through an assessment process.

It is the property owner, and not the tenant, who is responsible to pay any past due amount by the 15th of July.

Unpaid amounts are added as a line item on the property owner's property tax bill. Courtesy notices, notifying the

owner of the past due amount, are mailed in April, June, and January.

It is best to periodically check the garbage account status of all rental properties by calling **Recology** at 707-552-3110. Property owners often put the garbage bill in their name and then add the bill amount to the rent. This minimizes the chances of an assessment being placed on the property tax bill.



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Spring 2021



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Vallejo Views

Pandemic Service Update

Recology Vallejo continues to provide collection service without interruption during the pandemic, but there are some changes in the way the company operates. Following is a summary of services currently offered to customers:

Main office at 2021 Broadway: Closed until **Recology** safety officials authorize opening.

Assistance by phone: Customer Service Specialists work remotely Monday through Friday from 8am until 5pm. Contact us at 707-552-3110 to get information about services, to enroll in E-BillPay service, or for other assistance.

Assistance by web: The "Contact Us" feature available through recology.com is given the same priority as phone calls or phone messages. Contact requests are answered promptly during working hours.

Bulky Item, E-waste collection, Special Pick-Ups: These services are now available. Contact us to schedule service. **No mattress or box spring collection at this time.** They are accepted at the Recycling Facility (see to the right).

Payments: Pay bills by mail, over the phone, or online. A payment box for checks or money orders is available outside the office at 2021 Broadway. Cash is not accepted.

Pay-By-Phone is free for customers to use at any time. Call 707-731-6526 to make your payment. Have your account number ready and follow the instructions.

Go to recology.com/bill-pay to pay online. Customers may make a one-time payment or create an online account for recurring payments. We accept

American Express, Discover, Mastercard, and Visa credit cards, or we can debit your bank account.

Recycling Facility: Open Saturdays **only** from 8:00am until 3:30pm. Mattresses are accepted.

Service Requests: Customers are encouraged to use the website at recology.com for service requests. Customers may also call the office during business hours, Monday-Friday, 8am to 5pm, at 707-552-3110.

Accepted Blue Cart Recyclables

Paper-Newspaper, boxes, bags, cardboard (flattened), magazines, catalogs, glossy paper, phone books, softcover books, shredded paper in paper bags, junk mail, envelopes, all colors of office paper.

Glass-All beverage and food containers in all colors. Empty container, rinse, and remove lid or cap.

Plastic-All #1 through #7 narrow-neck bottles (water, soda, and detergent bottles). All California Redemption Value (CRV) containers. Plastic tubs for margarine, butter, yogurt, etc. Empty all containers and rinse.

Metal-Food and beverage cans (aluminum, steel, and tin). Rinse. Clean aluminum pans or foil. Empty aerosol cans. Loose lids from jars.

The following materials are not recyclable. Check website or call for proper disposal instructions.

Never Mix With Blue Cart Recyclables

Paper-No hardcover books or binders; soiled papers, food wrappings, napkins, tissues or towels, waxed paper milk cartons or waxed paper juice cartons.

Glass-No drinking glasses; ceramics; window glass or mirrors; light bulbs or fluorescent tubes.

Plastic-No plastic toys, cups, garden hoses, etc.; plastic bags; Styrofoam; clam-shell food containers; PVC or other piping; diapers.

Metal-No electronic or computer equipment; hangers; scrap metal; fuel or propane tanks, etc.

Organic Waste Reduction Bill



Commercial customers should prepare now for new regulations that begin in 2022. **Recology** will help you meet the new requirements.

State of California regulations will require customers to recycle even more of their organic waste beginning January 1, 2022.

All commercial customers will be required to recycle organic waste in the new year. Recycling bins featuring sorting labels will need to be available in some cases, and some businesses

will be required to participate in an Edible Food Recovery Program.

Commercial customers should prepare for these changes now. Employers should review proper recycling with their employees.

Commercial customers who produce four or more cubic yards of trash per week must also subscribe to recycling service. This includes residential rental properties with five or more units.

Waste Zero experts are available to you through **Recology**. These experts will help you comply with SB 1383, AB 1826, and other regulations related to organic service and recycling. We will help you implement a customized program that works best for you. Get started by calling us at 707-552-3110 or contacting us through recology.com.

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