



1850 NE Lafayette Avenue  
McMinnville, OR 97128-3434

Valley 2021

# Customer Service & Recycling Guide

Congratulations to our

## National Driver of the Year!

Recology Western Oregon driver, George Humlie, has been named by the National Waste & Recycling Association as Regional Residential Driver of the Year!

Throughout George's 23+ years in the industry, he has maintained a remarkable safety record and brings humility and kindness to his route each and every day. He is known for his love of music, family and commitment to his customers.

We are so proud to congratulate George on this fitting distinction as a 2020 Driver of the Year!







**Customer Service & Recycling Guide**

**Yamhill and Polk County 2021**

**Contact Us!**

**Recology Western Oregon**  
1850 NE Lafayette Avenue, McMinnville OR  
*Our office is temporarily closed due to COVID-19.  
If you are experiencing financial difficulties, please  
contact us to set up a payment plan.*

**Customer Service** 503.472.3176  
Monday–Friday, 8am–5pm  
**Pay by Phone** 971.312.0178  
**Toll Free** 866.908.1183

 @RecologyWesternOregon

RWOinfo@Recology.com  
[www.Recology.com/Recology-Western-Oregon](http://www.Recology.com/Recology-Western-Oregon)



# Collection Services



Recology provides a wide variety of cart and container sizes and service frequency options. Some services are not available in select areas, and some cities have restrictions on container sizes. Call or email our Customer Service team for details on special services or rules that apply in your area.

## Collection Set Out Time

For curbside service, set your cart out by **6am on your collection day** (or the night before). Your actual service time may vary from week to week. Many cities require that carts are brought back in within 24 hours after collection to ensure the public right-of-way. This includes sidewalks, driveways, and roadside locations.

## Weight Limits

32-gallon cart      75 lbs  
90-gallon cart      150 lbs

## Curbside Placement

Please place your carts within 4ft of the curb or road's edge and 4ft from other carts and obstacles, such as cars, trees, basketball hoops and mailboxes.

## Missed Collection

If your cart service did not happen as scheduled, email or call our Customer Service team to discuss options. Fees may apply.

## Extra Trash

Place loose items in bags or boxes. There is an additional fee for extra trash if the cart is overflowing AND/OR the lid does not close. Driver will service up to one additional cart of extra trash. Extra trash over that amount will require preauthorization, please email or call Customer Service. Fees apply for all extra trash.

## What's My Recycling Collection Schedule?

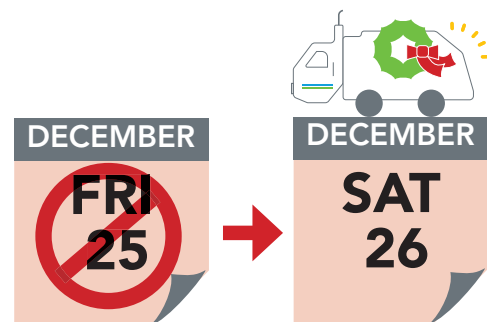
Your recycling service calendar can be found in this guide. If you have less-than-weekly trash service, you can find your service calendar on our website or contact our office to have one sent to you.

## Vacation Stop

Planning a trip? Email or call us to discuss options.

## Holiday Service

On most holidays, Recology operates as usual. Recology does not collect on Thanksgiving and Christmas day. During those times, service is delayed by one day for the remainder of the week. For example, in 2020 Christmas falls on a Friday. Normal Friday customers will be collected on Saturday, no other customers are affected.



# Preparing for a Storm



## Be Prepared for All Types of Weather

1. Bag all trash and tie bags closed before placing in your garbage container. Recyclables should be placed loose in your cart, but can be secured inside larger boxes or paper bags.
2. Don't overload your cart. If the lid is partially open, it will blow open in strong winds.
3. Do not put your cart out overnight if the forecast calls for windy and/or stormy weather. However, carts DO need to be out by 6am on collection day.

## Secure Your Lid

Place a rock or another large object on top of the cart.

**Please no bungee cords—serious injuries can occur!**

## Wind Latch

We offer a variety of solutions designed to help stop the wind from blowing open the lids of our carts.

Please call for options and pricing.

## Temporary Boxes

We offer 3, 10, 20 & 30 cubic yard boxes. If your home was built before 2004, you may need an asbestos survey before we can deliver a box to you. Call for more information and proper disposal options.

## Bulky Item Pick Ups

Recology collects mattresses, computers, TVs, appliances and more! Give us a call to schedule a curbside collection. Service charges and disposal fees apply for most items.



## Setting Up an Online Account

1. Visit [www.Recology.com](http://www.Recology.com)
2. Click on "My Local Recology"
3. Enter your zip code in the pop-up window & click "submit"
4. Click on "Pay My Bill"
5. Click on "Choose Your Local Recology" and select Recology Western Oregon
6. Click on "Enroll" to set up a new online account  
*Note: Click on "One Time Payment" to pay online without creating an account*
7. Fill out the online form with your information. The password must be:
  - a. At least 3 letters with at least 1 upper & 1 lower case letter
  - b. At least 1 number
  - c. At least 1 special character (@#%^-+\_ only)
  - d. Between 8 and 30 characters long

### PLEASE NOTE

In the House Number field, enter only the house number of the service address, not the street name or apartment number.

Once submitted, an online account will be created for your Recology Western Oregon bill. All future statements will be emailed as long as your online account is active.

To pay your Recology statement by phone, please call 971.312.0178 and have your account number ready.

## Business Services

Recology offers waste audits and other services at no charge to commercial customers, including help with enclosure design, container size, collection frequency, and finding the recycling services that work best for you.



# Reduce, Reuse and Recycle Right!

## Why Recycle?

1. Saves water, energy and other natural resources like trees, minerals, natural gas and oil.
2. Reduces the amount of waste sent to landfills.
3. Prevents pollution by reducing the need to collect new raw materials.
4. Helps create jobs in recycling and manufacturing.
5. May help lower your garbage bill by allowing you to switch to a smaller container or less frequent service.

## Waste Reduction and Reuse are even better than Recycling!

When you choose to reduce and reuse, less material, energy, and natural resources are used in the product's lifecycle. You also avoid the emissions from the extraction, processing and transport of new goods. With the power of Reuse, Reduce and Repair, the impacts for our environment are out of this world!



### OUR TOP 10 REDUCTION TIPS

1. Carry a reusable water bottle and refill it often!
2. Take your own mug to the coffee shop.
3. Carry canvas bags when grocery shopping.
4. Buy loose fruits and vegetables.
5. Choose reusable containers to store food and for packing lunches.
6. Refuse single-use plastics when possible.
7. Buy in bulk to eliminate packaging.
8. Shop at stores that re-sell clothing, furniture, appliances and tools.
9. Use cloth napkins instead of paper ones.
10. Try to repair broken items before replacing them.

## Home Composting

Composting your yard trimmings and kitchen scraps is a great way to help your plants and reduce the amount of waste you generate.



### START A HOME COMPOSTING SYSTEM!

1. Build or buy a compost bin, or just make a pile.
2. Mix two parts greens (grass, leaves and flowers) to one part browns (dry leaves, sticks, and twigs)
3. Some kitchen scraps are acceptable (vegetable and fruit peels, eggshells, coffee grounds). No meat or dairy products—these can attract rodents, flies and cause bad odors.
4. Turn and water regularly; keep your pile moist (like a damp sponge), and move the material around using a pitchfork or shovel.

### WHY USE COMPOST?

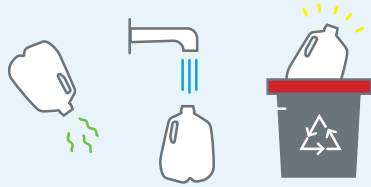
Compost increases water retention, decreases the need for chemical fertilizers and pesticides, and helps keep a useful resource from going to waste!

## Yard Debris Recycling

Customers within the city limits of Amity, Dayton, Lafayette and Sheridan can bring their clean yard trimmings to Recology Organics-McMinnville at no charge. Customers pay for these programs as part of their collection service. All others pay by the yard. Curbside yard debris collection is available in Amity and Lafayette for an additional monthly fee.

# RECYCLE

## FOLLOW 3 SIMPLE RULES:



## EMPTY CLEAN & DRY!

- Empty any residual food or liquid.
- Clean the product by quickly rinsing or scraping off debris.
- Shake the container to remove moisture before tossing in your recycling cart.
- Do not use plastic bags; paper bags or boxes are OK.
- No items smaller than a tennis ball.
- Remove all lids.



Place mixed recycling loose in the **red-lid recycling cart.**

## PAPER & CARDBOARD



## PLASTIC



## METAL



# GARBAGE



*Remember to place your disposable coffee pods in the garbage*



# DEPOT

## Recycling Depot

McMinnville Transfer Station  
2200 NE Orchard Avenue  
Open Monday–Saturday



- Electronics: Computers, monitors, laptops, etc.
- Glass Bottles and Jars  
*No glass dishware or drinking glasses*
- Yard Debris: Grass, leaves, branches and flowers  
*No dirt, sod or stumps*
- Motor Oil: Place oil in a see through plastic jug with a tight fitting lid

# TOP CONTAMINANTS

- Glass bottles can be brought to a local depot.
- Electronics can be dropped off at the McMinnville Transfer Station.
- Plastic bags can be taken to some local grocery stores.
- Plastic clamshells, takeout containers, coffee pods and diapers go in the trash.

Not sure about a certain material?

Visit [www.WhatBin.com](http://www.WhatBin.com) to learn more!

# 2021 Recycling Collection Calendar

JANUARY

S	M	T	W	Th	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

FEBRUARY

S	M	T	W	Th	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28						

MARCH

S	M	T	W	Th	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

APRIL

S	M	T	W	Th	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

MAY

S	M	T	W	Th	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

JUNE

S	M	T	W	Th	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

JULY

S	M	T	W	Th	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

AUGUST

S	M	T	W	Th	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

SEPTEMBER

S	M	T	W	Th	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

OCTOBER

S	M	T	W	Th	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

NOVEMBER

S	M	T	W	Th	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	<del>25</del>	<del>26</del>	<del>27</del>
28	29	30				

DECEMBER

S	M	T	W	Th	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	<del>25</del>
26	27	28	29	30	31	

## Commingled Recycling

For Valley customers, except McMinnville

## Glass Bottle and Jar Collection

For customers in Dayton

## Yard Debris Collection

For subscription customers in Lafayette and Amity

## Holiday Collection

Recology does not collect on Thanksgiving or Christmas. Collection will occur one day late after the missed holiday.





## Ewaste

Oregon E-Cycles is a free recycling program for computers, TVs and monitors. The program is funded by manufacturers, with oversight from Oregon DEQ. Drop off items at the McMinnville Transfer Station. →

*For large quantities, call ahead to make an appointment. TVs, computers, monitors and laptops are prohibited from the landfill. Please do not place them in the trash.*

## Household Hazardous Waste

Cleaning products, paints, and other chemicals can be dangerous if not properly disposed. The Yamhill County Solid Waste Dept. holds free household hazardous waste collection events each year in Newberg and McMinnville. For more information, call YCSW at **503.434.7516** or visit **www.YCSW.org**.

## Medical Waste

Medical waste and sharps (e.g. needles, syringes) cannot be thrown out with the regular garbage. We offer safe, efficient disposal using approved containers—contact us for more information and pricing.

## Paint Recycling

All paint sold in Oregon includes a surcharge to fund a collection and recycling program. Visit **www.PaintCare.org** for details. You can drop off latex and oil-based paints at one of these locations:

### MCMINNVILLE HABITAT RESTORE

1040 SE 1st Street  
McMinnville, OR

### SHERWIN-WILLIAMS

570 Highway 99W  
McMinnville, OR



## Recycling Depots

### MCMINNVILLE TRANSFER STATION

2200 NE Orchard Avenue, McMinnville

- ✓ **Accepted:** Garbage, yard debris, wood, tires, appliances, motor oil, and Styrofoam™. Fees apply for most items. Styrofoam™ accepted at no charge for McMinnville residential customers.
- ✓ **Accepted at the Self-Service Recycling Depot:** Glass bottles and jars, cardboard, paper, tin and aluminum cans, electronics, car batteries, scrap metal and rigid plastic bottles and tubs. No fees apply.

#### Winter Hours (October–March)

Monday–Friday, 8am–4pm  
Saturday, 9am–4pm

#### Summer Hours (April–September)

Monday–Saturday, 8am–5:30pm  
Closed Sunday



### YAMHILL

*This location has closed due to illegal dumping.*



### SHERIDAN

Sheridan Road near Highway 18

**Accepted:** Glass and yard debris  
*Sheridan residents only.*



### GRAND RONDE

Tyee Road east of Grand Ronde Road

**Accepted:** Cardboard, mixed recycling and glass



### RIVERBEND LANDFILL

13469 SW Hwy 18, 5 miles west of McMinnville

*Open to the public—fees apply for some items.  
This depot is not operated by Recology.*