

1850 NE Lafayette Avenue McMinnville, OR 97128-3434

North Tillamook County 202

Customer Service & Recycling Guide

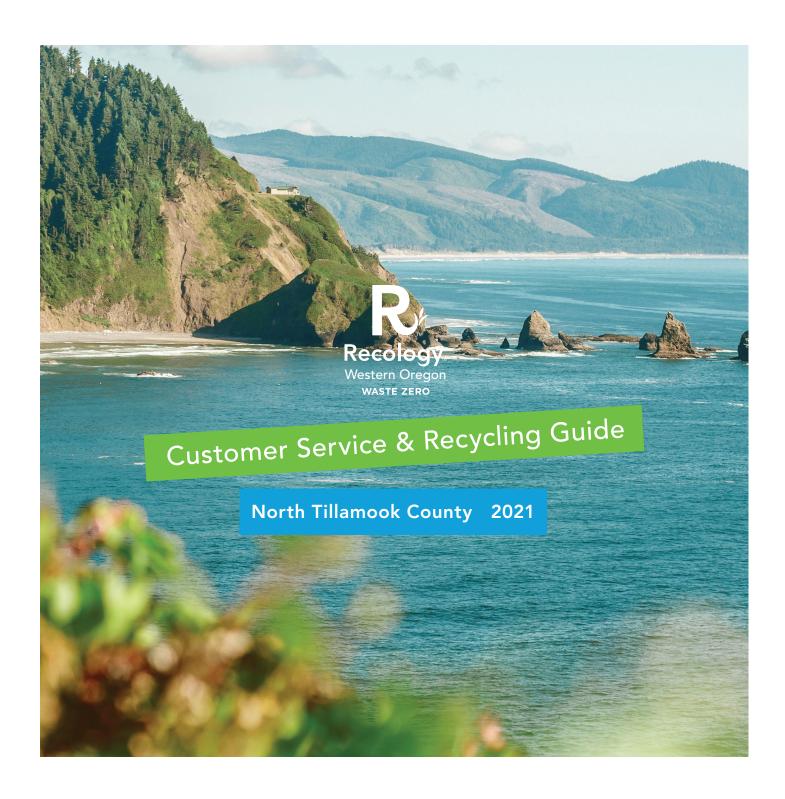
Coastal Oregon

Artist Residency Program

The Coastal Oregon Artist Residency (COAR)
Program is a partnership between Recology Western
Oregon and Astoria Visual Arts (AVA), a non-profit
membership organization to enhance, strengthen,
and promote the arts in Greater Astoria. The
program seeks to support the creation of art from
recycled, repurposed, and discarded materials
recovered from Recology's Astoria Recycling Depot
and Transfer Station.

While the 2020 COAR Program has been postponed due to Covid-19, visit www.Recology.com/Recology-Western-Oregon to enjoy past projects.





Contact Us!

Recology Western Oregon

2320 SE 12th Place, Warrenton, OR 97146

Our office is temporarily closed due to COVID-19. If you are experiencing financial difficulties, please contact us to set up a payment plan.

Customer Service 503.861.0578 Monday–Friday, 8am–5pm Pay by Phone 971.312.0178 Toll Free 866.908.1183

RWOinfo@Recology.com www.Recology.com/Recology-Western-Oregon



Collection Services

Recology provides a wide variety of cart and container sizes and service frequency options. Some services are not available in select areas, and some cities have restrictions on container sizes. Call or email our Customer Service team for details on special services or rules that apply in your area.

Collection Set Out Time

For curbside service, set your cart out by 6am on your collection day (or the night before). Your actual service time may vary from week to week. Many cities require that carts are brought back in within 24 hours after collection to ensure the public right-of-way. This includes sidewalks, driveways, and roadside locations.

Weight Limits

32-gallon cart 75 lbs 90-gallon cart 150 lbs

Curbside Placement

Please place your carts within 4ft of the curb or road's edge and 4ft from other carts and obstacles, such as cars, trees, basketball hoops and mailboxes.

Missed Collection

If your cart service did not happen as scheduled, email or call our Customer Service team to discuss options. Fees may apply.

Extra Trash

Place loose items in bags or boxes. There is an additional fee for extra trash if the cart is overflowing AND/OR the lid does not close. Driver will service up to one additional cart of extra trash. Extra trash over that amount will require preauthorization, please email or call Customer Service. Fees apply for all extra trash.

What's My Collection Schedule?

If you have less-than-weekly trash service, you can find your service calendar on our website or contact our office to have one sent to you.

Vacation Stop

Planning a trip? Email or call us to discuss options.

Holiday Service

On most holidays, Recology operates as usual. Recology does not collect on Thanksgiving and Christmas day. During those times, service is delayed by one day for the remainder of the week. For example, in 2020 Christmas falls on a Friday. Normal Friday customers will be collected on Saturday, no other customers are affected.



Preparing for a Storm

Be Prepared for All Types of Weather

- Bag all trash and tie bags closed before placing in your garbage container.
- 2. Don't overload your cart. If the lid is partially open, it will blow open in strong winds.
- 3. Do not put your cart out overnight if the forecast calls for windy and/or stormy weather. However, carts DO need to be out by 6am on collection day.

Secure Your Lid

Place a rock or another large object on top of the cart.

Please no bungee cords-serious injuries can occur!

Wind Latch

We offer a variety of solutions designed to help stop the wind from blowing open the lids of our carts. Please call for options and pricing.

Temporary Boxes

We offer 3, 10, 20 & 30 cubic yard boxes. If your home was built before 2004, you may need an asbestos survey before we can deliver a box to you. Call for more information and proper disposal options.

Bulky Item Pick Ups

Recology collects mattresses, computers, TVs, appliances and more! Give us a call to schedule a curbside collection. Service charges and disposal fees apply for most items.





Setting Up an Online Account

- 1. Visit www.Recology.com
- 2. Click on "My Local Recology"
- Enter your zip code in the pop-up window & click "submit"
- 4. Click on "Pay My Bill"
- 5. Click on "Choose Your Local Recology" and select Recology Western Oregon
- 6. Click on "Enroll" to set up a new online account

 Note: Click on "One Time Payment" to pay online without creating an account
- 7. Fill out the online form with your information. The password must be:
 - a. At least 3 letters with at least 1 upper
 & 1 lower case letter
 - b. At least 1 number
 - c. At least 1 special character (@#%^-_+ only)
 - d. Between 8 and 30 characters long

PLEASE NOTE

In the House Number field, enter only the house number of the service address, not the street name or apartment number.

Once submitted, an online account will be created for your Recology Western Oregon bill. All future statements will be emailed as long as your online account is active.

To pay your Recology statement by phone, please call 971.312.0178 and have your account number ready.

Business Services

Recology offers waste audits and other services at no charge to commercial customers, including help with enclosure design and finding the right container size and collection frequency that work best for you.



Reduce, Reuse

and Recycle Right!

Why Recycle?

- 1. Saves water, energy and other natural resources like trees, minerals, natural gas and oil.
- 2. Reduces the amount of waste sent to landfills.
- **3.** Prevents pollution by reducing the need to collect new raw materials.
- 4. Helps create jobs in recycling and manufacturing.
- May help lower your garbage bill by allowing you to switch to a smaller container or less frequent service.

Waste Reduction and Reuse are even better than Recycling!

When you choose to reduce and reuse, less material, energy, and natural resources are used in the product's lifecyle. You also avoid the emissions from the extraction, processing and transport of new goods. With the power of Reuse, Reduce and Repair, the impacts for our environment are out of this world!

OUR TOP 10 REDUCTION TIPS

- 1. Carry a reusable water bottle and refill it often!
- 2. Take your own mug to the coffee shop.
- Carry canvas bags when grocery shopping.
- 4. Buy loose fruits and vegetables.
- 5. Choose reusable containers to store food and for packing lunches.
- 6. Refuse single-use plastics when possible.
- 7. Buy in bulk to eliminate packaging.
- **8.** Shop at stores that re-sell clothing, furniture, appliances and tools.
- 9. Use cloth napkins instead of paper ones.
- **10.** Try to repair broken items before replacing them.

Home Composting

Composting your yard trimmings and kitchen scraps is a great way to help your plants and reduce the amount of waste you generate.



START A HOME COMPOSTING SYSTEM!

- 1. Build or buy a compost bin, or just make a pile.
- 2. Mix two parts greens (grass, leaves and flowers) to one part browns (dry leaves, sticks, and twigs)
- 3. Some kitchen scraps are acceptable (vegetable and fruit peels, eggshells, coffee grounds). No meat or dairy products—these can attract rodents, flies and cause bad odors.
- **4.** Turn and water regularly; keep your pile moist (like a damp sponge), and move the material around using a pitchfork or shovel.

WHY USE COMPOST?

Compost increases water retention, decreases the need for chemical fertilizers and pesticides, and helps keep a useful resource from going to waste!

Yard Debris Recycling

Customers can bring their clean yard trimmings to the Manzanita Transfer Station. The Oregon Dept. of Forestry has a voucher program that covers free drop-off of up to 9 cubic yards of material. All others are charged by the cubic ard to drop off material.

RECYCLE at the Manzanita Transfer Station

MANZANITA TRANSFER STATION

34995 Necarney Road, Manzanita OR 503.368.7764 Operated by Tillamook County

Operated by Tillarillook County

Winter (Labor Day to Memorial Day):

Thursday–Sunday, 10am–4pm

Summer (Memorial Day to Labor Day):

Thursday-Monday, 10am-4pm

TO PROPERY PREPARE YOUR RECYCLABLES, FOLLOW 3 SIMPLE RULES:



EMPTY Any residual food or liquid

CLEAN The container with a quick rinse or scrape

DRY allow the moisture to dry before you bring it to the recycling center.

CARDBOARD & MIXED PAPER







Flattened boxes, paper bags, cereal boxes, mail, newspaper, magazines

PLASTIC



Plastic bottles #1 & #2 only (no lids)

GLASS



Glass bottles and jars (no glass dishware or drinking glasses and no lids)

METAL



Tin and aluminum cans (no lids)

CLOTHING AND SHOES



ELECTRONICS



Computers, monitors, laptops and related

STYROFOAM™



Clean, white block foam (no peanuts, food trays or colored materials)

YARD WASTE



Grass, leaves, branches, flowers (no dirt, sod, stumps or animal waste)

USED OIL



Motor oil and cooking oil, use a see-through jug with a tight-fitting lid.

GARBAGE

TOP CONTAMINANTS



- , in the garbage
 - Pet Waste
- CHIPS

- No plastic bottles #3 #7, no tubs, cups or clamshells.
- Plastic bags can be taken to some local grocery stores.
- Plastic utensils, takeout containers, coffee pods and diapers go in the trash.

Not sure about a certain material? Visit www.WhatBin.com to learn more!



503 Marolf Loop Tillamook, OR 97141

503.815.3975 Recycle@co.Tillamook.or.us www.co.Tillamook.or.us/Gov/SolidWaste

Tillamook County Master Recyclers Making a difference in our community

MASTER RECYCLER MISSION

To educate our community on the environmental impacts of our daily decisions and to encourage people to rethink, reduce, repair, repurpose, and then recycle.

WANT TO JOIN THE TEAM?

Call us or visit our website for more information.

Master Recyclers



Working on the recycled paint program.

Are a fun group of volunteers who are dedicated to making a difference in their communities by educating them on the environmental impact of daily decisions and encouraging others rethink, reduce, repair, repurpose and then recycle.

Take a fun and informative 20 hour class on recycling in Tillamook County. They do this for free and then give 30 hours a year of volunteer time to the program.

Get involved in a variety of projects in their efforts to raise community awareness and educate others.



Teaching others.



Participating in school events.

Ewaste

Oregon E-Cycles is a free recycling program for computers, TVs and monitors. The program is funded by manufacturers, with oversight from Oregon DEQ. Bring your electronics to the Manzanita Transfer Station.

For large quantities, call ahead to make an appointment. TVs, computers, monitors and laptops are prohibited from the landfill. Please do not place them in the trash.



Household Hazardous Waste

Bring these items to the next Household Hazardous Waste Collection Event at the Tillamook Transfer Station. This program is sponsored by the Tillamook County Solid Waste Department. for more info and event dates call 503.815.3975 or visit co.Tillamook.or.us/Gov/SolidWaste



Medical Waste

Medical waste and sharps (e.g. needles, syringes) cannot be thrown out with the regular garbage. We offer safe, efficient disposal using approved containers—contact us for more information and pricing.



Paint Recycling

All paint sold in Oregon includes a surcharge to fund a collection and recycling program. Visit **PaintCare.org** for details. You can drop off latex and oil-based paints at one of these locations:



MANZANITA TRANSFER STATION

34995 Necarney Road Manzanita, OR 97130 503.368.7764

SHERWIN-WILLIAMS

3527 Highway 101 N Gearhart, OR 97138 503.738.6751