

Business Not As Usual

The COVID-19 pandemic is making a global impact on the lives of people. **Recology Vallejo** continues to provide full collection service, but there are changes in the way the company operates.

"The most important point is that residential and commercial customers will see no change in their collection schedule," explains **Recology Vallejo** General Manager Tom Phillips. "We are committed to provide uninterrupted service to our customers during this difficult time. The safety of our customers and our employees continues to be our highest priority."

While collection service continues on schedule, there have been necessary changes. The **Recology** Drop-Off facility at 2021 Broadway is closed until further notice. The facility is normally open Thursday through Saturday from 8AM to 4PM.

The **Recology** office at 2021 Broadway is closed to visitors. There is a



Recology drivers continue to service residential and commercial customers on schedule during the pandemic.

drop-box in front of the office where payments can be made. Customers may also pay bills by US mail, by phone, or online.

To pay by phone, just call 707-731-6526 anytime. Have your account number ready and follow the instructions.

Click billpay.recology.com to pay online. Customers may make a one-time payment or create an online account for periodic payments. We accept American Express, Discover, Mastercard, and Visa credit cards, or we can debit your bank account.

Customers are encouraged to use the website at recology.com for service requests. Customers may also call the office during working hours at 552-3110.

"It's an adjustment for everyone," Phillips said. "Our drivers and other employees are following all safety guidelines as we adapt to stay on schedule. We have provided uninterrupted service to Vallejo for over 100 years. We are working hard to keep that record going during these troubling times."



The **Recology Vallejo** office, pictured above, is operating but closed to visitors. The **Recology** Drop-Off facility is also closed until further notice.

Landlords Check Your Accounts

Garbage service is mandatory in Vallejo and cannot be stopped due to an unpaid garbage bill. Therefore, once a year, all unpaid past due garbage bills go through an assessment process.

It is the property owner, and not the tenant, who is responsible to pay any past due amount by the 15th of July.

Unpaid amounts are added as a line item on the property owner's property tax bill. Courtesy notices, notifying the

owner of the past due amount, are mailed in April, June, and January.

It is best to periodically check the garbage account status of all rental properties by calling **Recology** at 552-3110. Property owners often put the garbage bill in their name and then add the bill amount to the rent. This minimizes the chances of an assessment being placed on the property tax bill.

The newsletter from **Recology Vallejo**

recology.com



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Spring 2020



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Vallejo Views

Spring Disposal Tips

Use your green yardwaste cart for leaves, grass clippings, weeds, and tree & shrub prunings.

Cut prunings small enough to fit in the cart. The lid on your cart must close. Never place plastic bags, hazardous waste, non-yardwaste materials, bags, animal feces, lumber, dirt, or rocks in the cart. No garbage, recyclables, or any other material may go in the cart.

Bundles, boxes, or bags of materials placed outside of the cart will not be collected. Call 552-3110 or click recology.com for more information.

Old Mattress Disposal

Mattress and box springs are accepted at the Devlin Road Recycling & Transfer Facility, 889 Devlin Road in American Canyon, every day of the week (except holidays) from 8AM until 4PM. **Please call Devlin Road during the shelter-in-place to ensure they are open.**

Mattresses will be accepted at the **Recology** Drop-off at 2021 Broadway, Thursday through Saturday, from 8AM until 4PM, **when the facility re-opens after shelter-in-place restrictions are lifted.**

Mattress and box springs are currently accepted for the residential Bulky Item Collection. Call 552-3110 or click recology.com for more information.

There is no extra charge for these services. Heavily soiled or contaminated mattresses

and box springs will not be accepted at any of these disposal options.

Accepted Blue Cart Recyclables

Paper-Newspaper, boxes, bags, cardboard (flattened), magazines, catalogs, glossy paper, phone books, softcover books, shredded paper in paper bags, junk mail, envelopes, all colors of office paper.

Glass-All beverage and food containers in all colors. Empty container, rinse, and remove lid or cap.

Plastic-All #1 through #7 narrow-neck bottles (water, soda, and detergent bottles). All California Redemption Value (CRV) containers. Plastic tubs for margarine, butter, yogurt, etc. Empty all containers and rinse.

Metal-Food and beverage cans (aluminum, steel, and tin). Rinse. Clean aluminum pans or foil. Empty aerosol cans. Loose lids from jars.

The following materials are not recyclable. Check website or call for proper disposal instructions.

Never Mix With Blue Cart Recyclables

Paper-No hardcover books or binders; soiled papers, food wrappings, napkins, tissues or towels, waxed paper milk cartons or waxed paper juice cartons.

Glass-No drinking glasses; ceramics; window glass or mirrors; light bulbs or fluorescent tubes.

Plastic-No plastic toys, cups, garden hoses, etc.; plastic bags; Styrofoam; clam-shell food containers; PVC or other piping.

Metal-No electronic or computer equipment; hangers; scrap metal; fuel or propane tanks, etc.

Help For Commercial Customers



Commercial customers who generate more than four cubic yards of waste must subscribe to both recycling service and organic service to comply with AB 1826. Fortunately,

Recology will help commercial customers comply with the law.

Organic waste includes plant material either from landscaping maintenance or food preparation. Customers can comply with the law and help the environment by diverting waste from their trash container to their recyclables container.

Check your invoice to see if your service level is four cubic yards or above. If so, you must comply with the recycling regulations.

Recology Waste Zero experts will help you comply with these regulations. We will customize a program that works best for you and

keeps you in compliance with current laws.

Get started by calling us at 552-3110 or visit us at recology.com.

Assembly Bill 1826

- Adopted September 28, 2014.
- On and after April 1, 2016, businesses that generate 8 cubic yards or more of organic waste per week shall arrange for recycling services.
- On and after January 1, 2017, businesses that generate 4 cubic yards or more of organic waste per week shall arrange for recycling services.
- On and after January 1, 2019, businesses that generate 4 cubic yards or more of commercial solid waste per week shall arrange for recycling services.
- Returning organic materials to soils reduces greenhouse gases and conserves landfill space.
- Food is the largest single source (15.5%) of all waste in California.
- More than six million tons of food products are discarded in California landfills every year.
- The **Recology** compost facility has been converting food waste and green waste into rich organic compost for years.

learn more at calrecycle.ca.gov/Organics/

RECOLOGY VALLEJO

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