

Customer Service
&
Recycling Guide
Yamhill &
Polk County



Proudly Employee Owned
Recology.com

Collection Services

Recology provides a wide variety of cart and container sizes and service frequency options. Some services are not available in select areas, and some cities have restrictions on container sizes. Call or email our Customer Service team for details on special services or rules that apply in your area.

COLLECTION SET OUT TIME

For curbside service, set your cart out by 6am on your collection day (or the night before). Your actual service time may vary from week to week. Many cities require that carts are brought back in within 24 hours after collection to ensure the public right-of-way. This includes sidewalks, driveways, and roadside locations.



WEIGHT LIMITS

32-gallon cart 75 lbs
90-gallon cart 150 lbs

CURBSIDE PLACEMENT

Please place your carts within 4ft of the curb or road's edge and 4ft from other carts and obstacles, such as cars, trees, basketball hoops and mailboxes.

MISSED COLLECTION

If your cart service did not happen as scheduled, email or call our Customer Service team to discuss options. Fees may apply.

EXTRA TRASH

Place loose items in bags or boxes. There is an additional fee for extra trash if the cart is overflowing AND/OR the lid does not close. Driver will service up to one additional cart of extra trash. Extra trash over that amount will require preauthorization, please email or call Customer Service. Fees apply for all extra trash.



WHAT'S MY COLLECTION SCHEDULE?

Your recycling service calendar can be found in this guide. If you have less-than-weekly trash service, you can find your service calendar on our website or contact our office to have one sent to you.

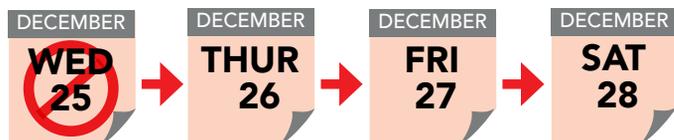
VACATION STOP

Planning a trip? Email or call us to discuss options.



HOLIDAY SERVICE

On most holidays, Recology operates as usual. Recology does not collect on Thanksgiving and Christmas day. During those times, service is delayed by one day for the remainder of the week. For example, in 2019 Christmas falls on a Wednesday. Normal Wednesday customers will be collected on Thursday, Thursday customers will be collected on Friday, and so on.



CONTACT US

WHERE: 1850 NE Lafayette Ave. McMinnville

WHEN: Monday - Friday: 8am - 5pm

PHONE: 503.472.3176

PAY BY PHONE: 971.312.0178

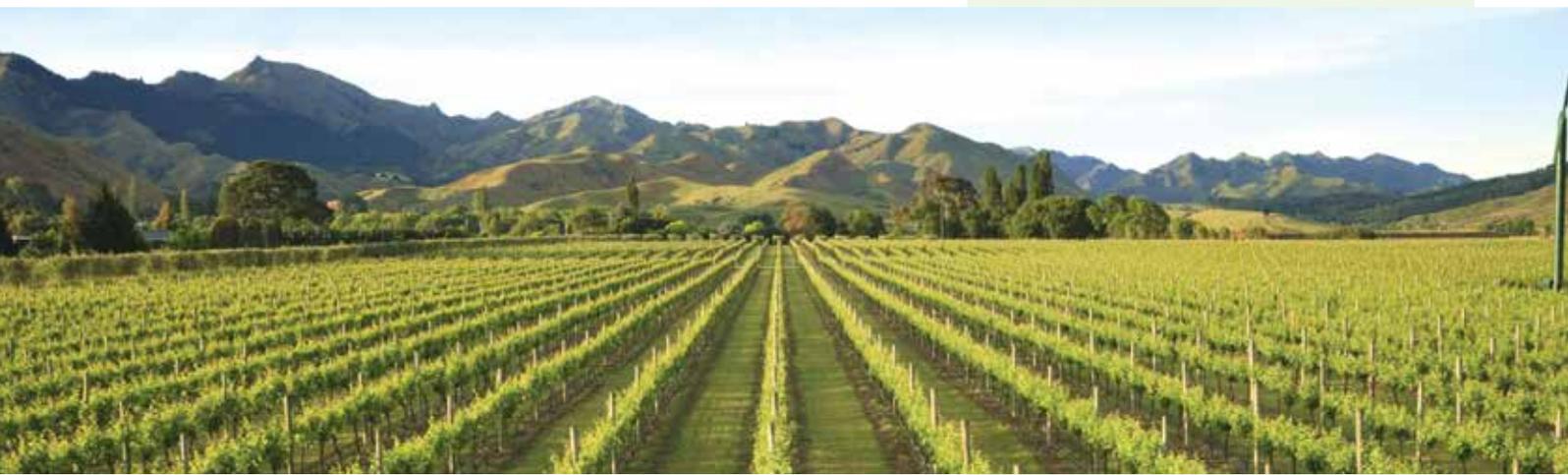
TOLL FREE: 866.908.1183

EMAIL: rwoinfo@recology.com

WEB: recology.com/recology-western-oregon



[recologywesternoregon](https://www.facebook.com/recologywesternoregon)



Preparing for a storm

BE PREPARED FOR ALL TYPES OF WEATHER:

- Bag all trash and tie bags closed before placing in your garbage container. Recyclables should be placed loose in your cart, but can be secured inside larger boxes or paper bags.
- Don't overload your cart. If the lid is partially open, it will blow open in strong winds.
- Do not put your cart out overnight if the forecast calls for windy and/or stormy weather. However, carts DO need to be out by 6am on collection day.

SECURE YOUR LID

Place a rock or another large object on top of the cart. *Please no bungee cords - serious injuries can occur!*



WIND LATCH

We offer a variety of solutions designed to help stop the wind from blowing open the lids of our carts. Please call for options and pricing.

TEMPORARY BOXES

We offer 3, 10, 20 & 30 cubic yard boxes. If your home was built before 2004, you may need an asbestos survey before we can deliver a box to you. Call for more information and proper disposal options.

BULKY ITEM PICK UPS



Recology collects mattresses, TVs, computers, appliances and more! Give us a call to schedule a curbside collection. Service charges and disposal fees apply for most items.

BUSINESS SERVICES

Recology offers waste audits and other services at no charge to commercial customers, including help with enclosure design, container size, collection frequency, and finding the recycling services that work best for you.

SETTING UP AN ONLINE ACCOUNT

1. Visit our website: recology.com
2. Click on "My Local Recology"
3. Enter your zip code in the pop-up window & click "submit"
4. Click on "Pay My Bill"
5. Click on "Choose Your Local Recology" and select Recology Western Oregon
6. Click on "Enroll" to set up a new online account (Note: Click on "One Time Payment" to pay online without creating an account)
7. Fill out the online form with your information. The password must be:
 - At least 3 letters with at least 1 upper & 1 lower case letter
 - At least 1 number
 - At least 1 special character (@#%^_+ only between 8 and 30 characters long)

PLEASE NOTE:

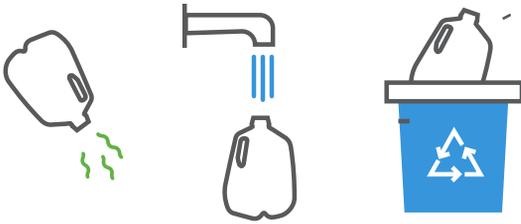
In the House Number field, enter only the house number of the service address, not the street name or apartment number.

Once submitted, an online account will be created for your Recology Western Oregon bill. All future statements will be emailed as long as your online account is active.

PAY BY PHONE

To pay your Recology statement by phone, please call **971.312.0178** and have your account number ready.

Reduce, Reuse and Recycle Right!



DO YOU KNOW HOW TO PROPERLY PREPARE YOUR RECYCLABLES?

Follow three simple rules: Empty, Clean and dry. Empty any residual food or liquid, clean the container with a quick rinse or scrape, and allow the moisture to dry before tossing in your recycling bin.

TOP CONTAMINANTS

Some items, like glass bottles and electronics, do not belong in your red-lid cart, but can be dropped off at your local depot. Plastic bags can be taken to some local grocery stores. Other items like plastic clamshells, take-out containers and diapers go in the trash. Check out page 5 of this guide or visit WhatBin.com for more information about what goes where.

WHY RECYCLE?

- Saves water, energy and other natural resources like trees, minerals, natural gas and oil.
- Reduces the amount of waste sent to landfills.
- Prevents pollution by reducing the need to collect new raw materials.
- Helps create jobs in recycling and manufacturing.
- May help lower your garbage bill by allowing you to switch to a smaller container or less frequent service.

WASTE REDUCTION & REUSE

are even better than recycling, because they mean less material gets made in the first place, which means less energy and natural resources are used throughout the product's life cycle. You also avoid the emissions from the extraction, processing and transport of new goods. With the power of Reuse, Reduce and Repair, the impacts for our environment are out of this world!

HOME COMPOSTING

Composting your yard trimmings and kitchen scraps is a great way to help your plants and reduce the amount of waste you generate. Looking to start your own home composting system?

Follow these simple steps:

- Build or buy a compost bin, or just make a pile.
- Mix two parts greens (grass, leaves and flowers) to one part browns (dry leaves, sticks, and twigs)
- Some kitchen scraps are acceptable (vegetable and fruit peels, eggshells, coffee grounds). No meat or dairy products – these can attract rodents, flies and cause bad odors.
- Turn and water regularly; keep your pile moist (like a damp sponge), and move the material around using a pitchfork or shovel.



WHY USE COMPOST?

Compost increases water retention, decreases the need for chemical fertilizers and pesticides, and helps keep a useful resource from going to waste!

YARD DEBRIS RECYCLING

Customers within the city limits of Amity, Dayton, Lafayette and Sheridan can bring their clean yard trimmings to Recology Organics-McMinnville at no charge. Customers pay for these programs as part of their collection service. All others pay by the yard. Curbside yard debris collection is available in Amity and Lafayette for an additional monthly fee.

Our Top Ten Waste Reduction Tips:

1. Carry a reusable water bottle and refill it often!
2. Take your own mug to the coffee shop.
3. Carry canvas bags when shopping for groceries.
4. Buy loose fruits and vegetables, not items in plastic containers.
5. Choose reusable containers to store food and for packing lunches.
6. Refuse single-use plastics when possible: plastic bags, straws, cups & lids.
7. Buy in bulk to eliminate packaging.
8. Shop at stores that re-sell clothing, furniture, appliances and tools.
9. Use cloth napkins instead of paper ones.
10. Try to repair broken items before replacing them.



Recycle

EMPTY, CLEAN & DRY!

- Place mixed recycling loose in the red-lid recycling cart.
- Do not use plastic bags; paper bags or boxes are OK.
- **No items smaller than a tennis ball**
- Remove all food and liquids from recyclable materials

PAPER & CARDBOARD



Flattened cardboard, mail, magazines, mixed paper



Newspaper



Empty paper bags



Clean boxes & cartons

PLASTIC

METAL



Rigid plastic bottles and tubs - NO LIDS



Tin and aluminum cans - NO LIDS

Garbage

Depot

- Diapers
- Non-recyclable Plastics
- Plastic bags
- Toys
- Plastic utensils
- Pet waste



Recycling Depot
McMinnville Transfer Station
 2200 NE Orchard Avenue
 Open Monday - Saturday

- Electronics** - computers, monitors, laptops and related
- Glass Bottles and Jars** (no glass dishware or drinking glasses)
- Yard Waste** - grass, leaves, branches, flowers (no dirt, sod or stumps)
- Motor oil** - Place oil in a see-through plastic jug with a tight-fitting lid.



Not sure about a certain material? Visit WhatBin.com to find out more about what goes where!

2020 Recycling Collection Calendar

COMMINGLED RECYCLING collected on yellow colored weeks for Valley customers (except McMinnville).

YARD DEBRIS collected on green colored weeks for subscription customers in Lafayette and Amity.

JANUARY 2020						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

FEBRUARY 2020						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29

MARCH 2020						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

APRIL 2020						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

MAY 2020						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
3	4	5	6	7	8	9
11	10	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

JUNE 2020						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

JULY 2020						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

AUGUST 2020						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

SEPTEMBER 2020						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

OCTOBER 2020						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

NOVEMBER 2020						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

DECEMBER 2020						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		



HOLIDAY COLLECTION On most holidays, service occurs as usual. Recology does not collect on Thanksgiving or Christmas. Collection will occur one day late after the missed holiday.

(Service occurs one day late for the rest of the week; For example, Thursday customers get service on Friday, Friday's customers get service on Saturday.)

E-WASTE

Oregon E-Cycles is a free recycling program for computers, TVs and monitors. The program is funded by manufacturers, with oversight from Oregon DEQ. Drop off items at the McMinnville Transfer Station, located at 2200 NE Orchard Avenue in McMinnville. For large quantities, please call ahead to make an appointment.



Please note: TVs, computers, monitors and laptops are prohibited from the landfill. Please do not place them in the trash.

HOUSEHOLD HAZARDOUS WASTE

Cleaning products, paints, pesticides and other chemicals can be dangerous if not disposed of properly. The Yamhill County Solid Waste Dept. holds free household hazardous waste collection events each year in Newberg and McMinnville. For more information, call YCSW at 503.434.7516, or visit www.ycsw.org.



MEDICAL WASTE

Medical waste and sharps (needles, syringes, etc.) cannot be thrown out with the regular garbage. We offer safe, efficient disposal using approved containers - contact us for more information and pricing.

PAINT RECYCLING

All paint sold in Oregon includes a surcharge to fund a collection and recycling program. Visit www.paintcare.org for details. You can drop off latex and oil-based paints at one of these locations:

McMinnville Habitat ReStore

1040 SE 1st Street
McMinnville

Sherwin-Williams

570 Highway 99W
McMinnville



RECYCLING DEPOTS

McMINNVILLE TRANSFER STATION

Located at 2200 NE Orchard Avenue in McMinnville, we accept garbage, yard debris, wood, tires, appliances and Styrofoam at our public transfer station (fees apply for most items). We also accept glass bottles & jars, cardboard, paper, tin & aluminum cans, scrap metal, electronics, car batteries, and rigid plastic bottles & tubs at our self-service recycling depot for no charge.



Winter Hours (October - March)

Monday - Friday, 8am - 4pm
Saturday, 9am - 4pm

Summer Hours (April - September)

Monday - Saturday, 8am - 5:30pm

CLOSED SUNDAYS

YAMHILL

Highway 47 at Public Works
Glass and commingled recyclables

SHERIDAN

Sheridan residents only
Sheridan Road near Highway 18
Glass & Yard Debris

GRAND RONDE

Tyee Road east of Grand Ronde Rd.
Cardboard, mixed recycling & glass

RIVERBEND LANDFILL

13469 SW Hwy 18, 5 miles west of McMinnville
Open to the public - fees apply for some items.
This depot is not operated by Recology.



VALLEY FALL 2020

Did you know...

- We helped our customers to recycle over 27,000 tons of material in 2018.
- Recology offers tours and presentations for schools and community groups. For details, email rwoinfo@recology.com.

whatbin.com



Community Events



Every year, Recology participates in a variety of community events, including clean-ups, volunteer events, town festivals, truck visits, tours and presentations. To invite our team to your next event, email rwoinfo@recology.com.