

2019 CUSTOMER SERVICE & RECYCLING GUIDE



**Recology**<sup>TM</sup>  
Western Oregon  
WASTE ZERO

[recology.com/recology-western-oregon](http://recology.com/recology-western-oregon)

**Valley**



RECOLOGY OFFERS...

# COLLECTION SERVICES

Recology offers a variety of cart and container sizes and service frequency options. Some services are not available in all areas, and some cities have restrictions on container size or placement. Call or email our Customer Service team for details on special services or rules that apply for your area.

## SET OUT TIME

For curbside service, set out your cart by 6am on your collection day (or the night before). Your actual service time may vary from week to week. Many cities require that carts are brought back in within 24 hours after collection to ensure the public right-of-way. This includes sidewalks, driveways and roadside locations.

## WEIGHT LIMITS

32-gallon cart      75 lbs  
90-gallon cart      150 lbs

## CURBSIDE PLACEMENT

Please place your cart within 4ft of the curb or road's edge and 4ft from other carts and obstacles, such as cars, trees, basketball hoops and mailboxes.

## EXTRA TRASH

There is an additional charge for trash that does not fit inside the cart with the lid closed. Place loose items in bags or boxes. Fees may apply.

## MISSED COLLECTION

If your cart service did not happen as scheduled, email or call our Customer Service team to discuss options. Fees may apply.

## VACATION STOP

Planning a trip? Email or call us to discuss options.

## WHAT'S MY COLLECTION SCHEDULE?

Your recycling service calendar can be found on page 7 of this guide. If you have less-than-weekly trash service, you can find your service calendar on our website, or contact our office to have one sent to you.

## HOLIDAY SERVICE

Recology does not collect on Thanksgiving and Christmas day. During those times, service is delayed by one day for the remainder of the week. For example, in 2019 Christmas falls on a Wednesday. Normal Wednesday customers will be collected on Thursday, Thursday customers will be collected on Friday, and so on.



## CONTACT Us

**Where:** 1850 NE Lafayette Ave. McMinnville

**When:** Monday - Friday from 8am - 5pm

**Phone:** 503.472.3176

**Pay by Phone:** 971.312.0178

**Email:** [rwoinfo@recology.com](mailto:rwoinfo@recology.com)

**Web:** [www.recology.com/recology-western-oregon](http://www.recology.com/recology-western-oregon)

## PREPARING FOR A STORM

Be prepared for all types of weather:

- Bag all trash and tie bags closed before placing in your garbage container. Recyclables should be placed loose in your cart, but can be secured inside larger boxes or paper bags.
- Don't overload your cart. If the lid is partially open, it will blow open in strong winds.
- Do not put your cart out overnight if the forecast calls for windy and/or stormy weather. However, carts must be set out by 6am on collection day.

## SECURE YOUR LID

Place a rock or another large object on top of the cart. **Please no bungee cords - serious injuries can occur!**

## WIND LATCH

We offer a variety of solutions designed to help stop the wind from blowing open the lids of our carts. Please call for options and pricing.

## TEMPORARY BOXES

We offer **3, 10, 20 & 30** cubic yard boxes. If your home was built before 2004, you may need an asbestos survey before we can deliver a box to you. Call for more information and proper disposal options.

## BULKY ITEM PICK UPS

Recology collects mattresses, TVs, computers, appliances and more! Give us a call to schedule a curbside collection. Service charges and disposal fees apply for most items.



## BUSINESS SERVICES

Recology offers a variety of waste audit consulting services at no charge to customers, including help with enclosure design and container size, frequency and recycling services that work best for you.

## SETTING UP AN ONLINE ACCOUNT

1. Visit [recology.com](http://recology.com)
2. Click on 'Pay My Bill'
3. Click on 'Choose your local Recology' and select 'Recology Western Oregon'
4. Choose 'One Time Payment' or 'Enroll' to set up a new online account.
5. Fill out the online form with your information.

The password must be:

- At least 3 letters with at least 1 upper & 1 lower case letter
- At least 1 number
- At least 1 special character (@#%^\_+ only)
- Between 8 and 30 characters long

### Please note:

In the House Number field, enter only the house number of the service address, not the street name or apartment number.

Once submitted, an online account will be created for your Recology Western Oregon bill. All future statements will be emailed as long as your online account is active.

## PAY BY PHONE

To pay your Recology statement by phone, please call 971.312.0178 and have your account number ready.

REDUCE, REUSE AND...

# RECYCLE RIGHT



EMPTY

CLEAN

DRY

## FIRST REDUCE, THEN REUSE, THEN RECYCLE

Try refusing single-use disposable items, like plastic to-go cutlery at a restaurant, plastic straws, single plastic bags, and other one-time use items. Replacing these items with durable alternatives is a small step with big impacts. Learn more about waste reduction at [recology.com](http://recology.com).

## DO YOU KNOW HOW TO PROPERLY PREPARE YOUR RECYCLABLES?

Follow three simple rules: **EMPTY, CLEAN AND DRY**. Empty any residual food or liquid, clean the container with a quick rinse or scrape, and allow the moisture to dry before tossing in your recycling bin.

## TOP CONTAMINANTS

Know where your recyclable materials belong! Some items, like glass bottles, batteries and electronics, do not belong in your curbside bin, but can be dropped off at your local depot. Other materials, like plastic bags, are not accepted in your curbside cart, but may be accepted through a take back program at your local grocery store. Check the recycling panel on page 6 of this guide or visit [WhatBin.com](http://WhatBin.com) to find out more!

## WHY RECYCLE?

Recycling helps save natural resources, protect our environment, save landfill space and potentially lower your garbage bill.

## YARD DEBRIS

Customers within the city limits of Amity, Dayton, McMinnville, Lafayette and Sheridan can bring their clean yard trimmings to Recology Organics-McMinnville at no charge. Customers pay for this program as part of their collection service. Curbside yard debris collection service is available in Amity and Lafayette for an additional monthly fee. McMinnville customers receive yard debris collection service included as part of their regular garbage service.

**Recology Organics McMinnville**  
2200 NE Orchard Ave  
McMinnville, OR 97128

## HOME COMPOSTING

Composting your yard trimmings and kitchen scraps is a great way to help your plants and reduce the amount of waste you generate. Looking to start your own home composting system?

- Build or buy a compost bin, or just make a pile.
- Mix two parts greens (grass, leaves and flowers) to one part browns (dry leaves, sticks, & twigs)
- Some kitchen scraps are acceptable (vegetable and fruit peels, eggshells, coffee grounds, etc.)  
Do not use meat or dairy products - these can attract rodents, flies and cause bad odors.
- Turn and water regularly; keep your pile moist (like a damp sponge), and move the material around using a pitchfork or shovel.

## WHY USE COMPOST?

Compost increases water retention, decreases the need for chemical fertilizers and pesticides, and helps keep a useful resource from going to waste!

## E-WASTE

Oregon E-Cycles is a free recycling program for computers, TVs and monitors. The program is funded by manufacturers, with oversight from Oregon DEQ. Drop off electronics at the RWO Recovery Zone recycling depot, located at 2200 NE Orchard Avenue in McMinnville. For large quantities, please call ahead to make an appointment.



**Please note: TVs, computers, monitors and laptops are prohibited from the landfill. Please do not place them in the trash.**

## HOUSEHOLD HAZARDOUS WASTE

Cleaning products, paints, pesticides and other chemicals can be dangerous if not disposed of properly. Recology partners with Yamhill County Solid Waste to hold two free household hazardous waste collection events each year. The collection events for 2019 are scheduled in Newberg in May and in McMinnville in October. For more information, call YCSW at 503.434.7445, or visit [www.ycsw.org](http://www.ycsw.org).



## MEDICAL WASTE

Medical waste and sharps (needles, syringes, etc.) cannot be thrown out with the regular garbage. We offer safe, efficient disposal using approved containers - contact us for more information.



## PAINT RECYCLING

The Paint Product Stewardship Program is a manufacturer-run program to collect unwanted paint for recycling/disposal. For more information on this program, visit [www.paintcare.org](http://www.paintcare.org). The program is funded by a surcharge added to the price of new paint. All paint retailers charge the surcharge, but most do not serve as collection locations. You can drop off interior and exterior paints, coatings, and sealers at the next HHW collection event or visit one of these local collection sites:

McMinnville Habitat ReStore  
1040 SE 1st Street  
McMinnville

Sherwin-Williams  
570 Highway 99W  
McMinnville





# Recycle

## EMPTY, CLEAN & DRY!

- Place items **loose** in the **recycling** cart, not in plastic bags or cartons (paper bags or boxes are OK).
- No items smaller than a tennis ball
- Place additional recyclables in clearly labeled sturdy bins or boxes next to the recycling cart.
- Remove all food debris and liquids from recyclable materials

**EMPTY, CLEAN,  
AND DRY!**

### Paper & Cardboard



Flattened cardboard, Mail, magazines, mixed paper



Newspaper



Empty paper bags



Clean boxes & cartons

### Plastic



Plastic bottles & tubs

### Metal



Tin, aluminum and scrap metal

## Garbage

- Diapers
- Non-recyclables
- Plastic bags
- Toys
- Plastic utensils
- Pet waste



Not sure about a certain material? Visit [WhatBin.com](http://WhatBin.com) to find out more about what goes where!

## Depot

**Recycling Depot**  
**RWO Recovery Zone**  
**2200 NE Orchard Avenue**  
**McMinnville**

- Electronics** - computers, monitors, laptops and related
- Glass Bottles and Jars** (no glass dishware or drinking glasses)
- Yard Waste** - grass, leaves, branches, flowers (no dirt, sod or stumps)
- Motor oil** - Place oil in a see-through plastic jug with a tight-fitting lid.



KNOW YOUR...

# 2019 COLLECTION CALENDAR

Please place carts at curb by 6am

**COMMINGLED RECYCLING** collected for Valley customers (except McMinnville) on yellow colored weeks

**YARD DEBRIS** collected on green colored weeks for subscription customers in Lafayette and Amity

**HOLIDAY COLLECTION** Recology does not collect on Thanksgiving or Christmas. Collection will occur one day late after the missed holiday.

JANUARY						
Sun	Mon	Tue	Wed	Thur	Fri	Sat
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	w	

FEBRUARY						
Sun	Mon	Tue	Wed	Thur	Fri	Sat
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28		

MARCH						
Sun	Mon	Tue	Wed	Thur	Fri	Sat
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

APRIL						
Sun	Mon	Tue	Wed	Thur	Fri	Sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

MAY						
Sun	Mon	Tue	Wed	Thur	Fri	Sat
			1	2	3	4
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12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

JUNE						
Sun	Mon	Tue	Wed	Thur	Fri	Sat
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2	3	4	5	6	7	8
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16	17	18	19	20	21	22
23	24	25	26	27	28	29

JULY						
Sun	Mon	Tue	Wed	Thur	Fri	Sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

AUGUST						
Sun	Mon	Tue	Wed	Thur	Fri	Sat
				1	2	3
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18	19	20	21	22	23	24
25	26	27	28	29	30	31

SEPTEMBER						
Sun	Mon	Tue	Wed	Thur	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

OCTOBER						
Sun	Mon	Tue	Wed	Thur	Fri	Sat
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

NOVEMBER						
Sun	Mon	Tue	Wed	Thur	Fri	Sat
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	<del>28</del>	→ 29	→ 30

DECEMBER						
Sun	Mon	Tue	Wed	Thur	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	<del>25</del>	→ 26	→ 27	→ 28
29	30	31				





**Recology**  
Western Oregon  
WASTE ZERO

## VALLEY

1850 NW Lafayette Avenue  
McMinnville, OR 97128-3434  
[recology.com/recology-western-oregon](http://recology.com/recology-western-oregon)



## VALLEY RECYCLING DEPOTS

### RWO RECOVERY ZONE

2200 NE Orchard Avenue  
McMinnville, OR

#### Winter (October - March)

Monday - Friday from 8am - 4pm  
Saturday from 9am - 4pm  
CLOSED SUNDAY

#### Summer (April - September)

Monday - Saturday from 8am - 5:30pm  
CLOSED SUNDAY

**Accepts cardboard, paper, glass bottles & jars, plastic bottles & tubs, scrap metal, motor oil, tires, wood, electronics, car batteries and more. Fees apply for some items.**

### YAMHILL

Highway 47 at Public Works

**Accepts cardboard, mixed recycling and glass**

### SHERIDAN

Sheridan Road near Highway 18

**Glass and yard debris (Sheridan residents only)**

### GRAND RONDE

Tye Road east of Grand Ronde Road

**Accepts cardboard, mixed recycling and glass**

### RIVERBEND LANDFILL

13469 SW Hwy 18, 5 miles west of McMinnville

**Open to the public - fees apply for some items. This depot is not operated by Recology.**