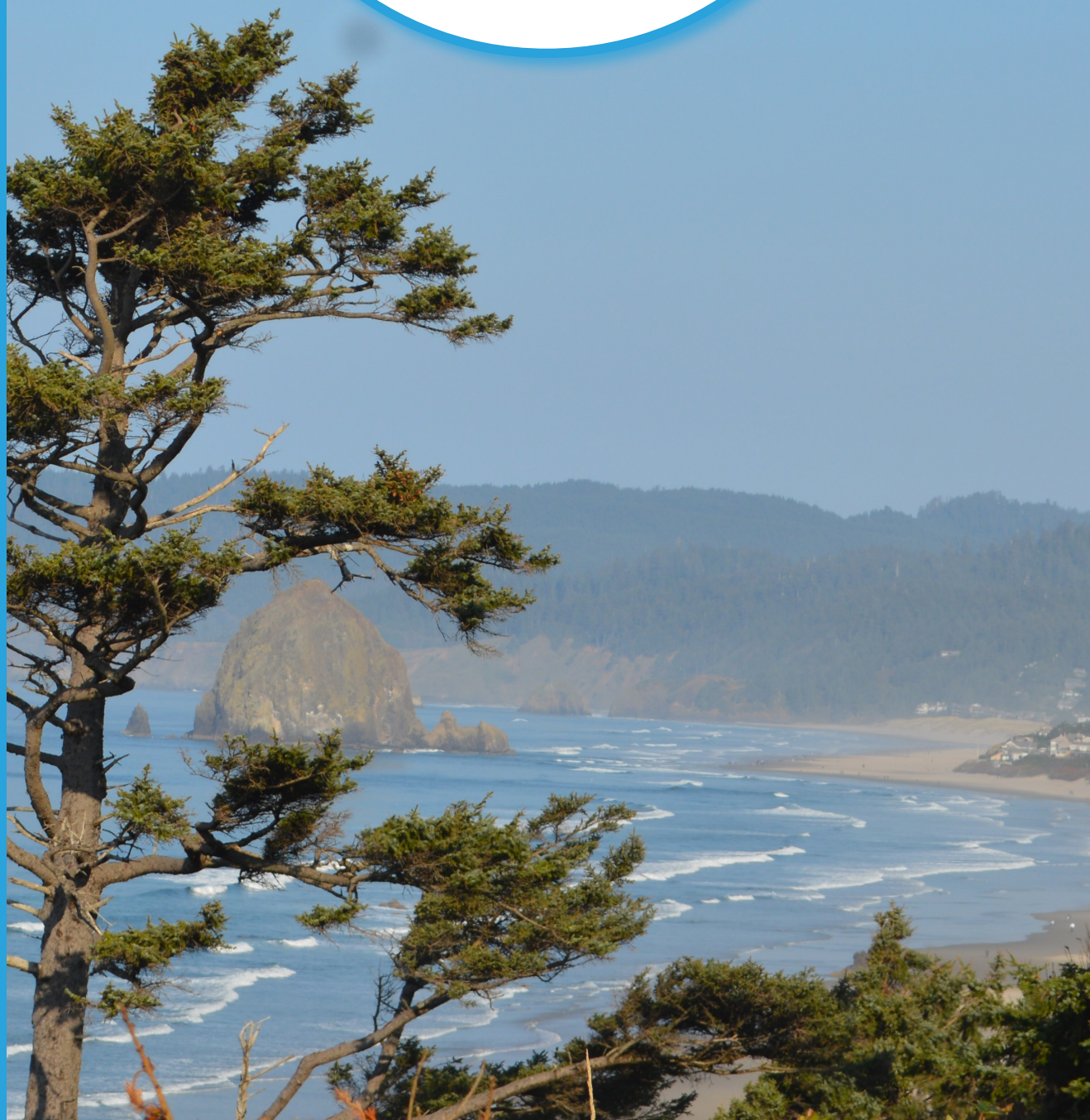


2019 CUSTOMER SERVICE & RECYCLING GUIDE



[recology.com/recology-western-oregon](http://recology.com/recology-western-oregon)

North Tillamook  
County



RECOLOGY OFFERS...

# COLLECTION SERVICES

Recology provides a wide variety of cart and container sizes and service frequency options. Some services are not available in select areas, and some cities have restrictions on container sizes. Call or email our Customer Service team for details on special services or rules that apply in your area.

## SET OUT TIME

For curbside service, set out your cart by 6am on your collection day (or the night before). Your actual service time may vary from week to week. Many cities require that carts are brought back in within 24 hours after collection to ensure the public right-of-way. This includes sidewalks, driveways, and roadside locations.

## WEIGHT LIMITS

32-gallon cart      75lbs  
90-gallon cart      150 lbs

## CURBSIDE PLACEMENT

Please place your carts within 4ft of the curb or road's edge and 4ft from other carts and obstacles, such as cars, trees, basketball hoops and mailboxes.

## MISSED COLLECTION

If your cart service did not happen as scheduled, email or call our Customer Service team to discuss options. Fees may apply.

## EXTRA TRASH

Place loose items in bags or boxes. There is an additional fee for extra trash if the cart is overflowing and the lid does not close. Driver will service up to one additional cart of extra trash. Extra trash over that amount will require pre-authorization. Please email or call Customer Service. Fees apply for all extra trash.

## WHAT'S MY COLLECTION SCHEDULE?

If you have less-than-weekly trash service, you can find your service calendar on our website or contact our office to have one sent to you.

## VACATION STOP

Planning a trip? Email or call us to discuss options.

## HOLIDAY SERVICE

Recology does not collect on Thanksgiving and Christmas day. During those times, service is delayed by one day for the remainder of the week. For example, in 2019 Christmas falls on a Wednesday. Normal Wednesday customers will be collected on Thursday, Thursday customers will be collected on Friday, and so on.



## CONTACT Us

**When:** Monday - Friday: 8am - 5pm

**Toll Free:** 866.908.1183

**Pay by phone:** 971.312.0178

**Email:** [rwoinfo@recology.com](mailto:rwoinfo@recology.com)

**Web:** [www.recology.com/recology-western-oregon](http://www.recology.com/recology-western-oregon)

## PREPARING FOR A STORM

Be prepared for all types of weather:

- Bag all trash and tie bags closed before placing in your garbage container.
- Don't overload your cart. If the lid is partially open, it will blow open in strong winds.
- Do not put your cart out overnight if the forecast calls for windy and/or stormy weather. However, carts DO need to be out by 6am on collection day.

## SECURE YOUR LID

Place a rock or another large object on top of the cart. **Please no bungee cords - serious injuries can occur!**

## WIND LATCH

We offer a variety of solutions designed to help stop the wind from blowing open the lids of our carts. Please call for options and pricing.

## TEMPORARY BOXES

We offer **3, 10, 20 & 30** cubic yard boxes. If your home was built before 2004, you may need an asbestos survey before we can deliver a box to you. Call for more information and proper disposal options.

## BULKY ITEM PICK UPS

Recology collects mattresses, TVs, computers, appliances and more!

Give us a call to schedule a curbside collection. Service charges and disposal fees apply for most items.



## BUSINESS SERVICES

Recology offers a variety of waste audit consulting services at no charge to customers, including help with enclosure design and container size, frequency and recycling services that work best for you.

## SETTING UP AN ONLINE ACCOUNT

1. Visit [recology.com](http://recology.com)
2. Click on 'Pay My Bill'
3. Click on 'Choose your local Recology' and select 'Recology Western Oregon'
4. Choose 'One Time Payment' or 'Enroll' to set up a new online account.
5. Fill out the online form with your information.

The password must be:

- At least 3 letters with at least 1 upper & 1 lower case letter
- At least 1 number
- At least 1 special character (@#%^\_+ only)
- Between 8 and 30 characters long

### Please note:

In the House Number field, enter only the house number of the service address, not the street name or apartment number.

Once submitted, an online account will be created for your Recology Western Oregon bill. All future statements will be emailed as long as your online account is active.

## PAY BY PHONE

To pay your Recology statement by phone, call 971.312.0178 and have your account number ready.

REDUCE, REUSE AND...

# RECYCLE RIGHT



## FIRST REDUCE, THEN REUSE, THEN RECYCLE

Try refusing single-use disposable items, like plastic to-go cutlery at a restaurant, plastic straws, single plastic bags, and other one-time use items. Replacing these items with durable alternatives is a small step with big impacts. Learn more about waste reduction at [recology.com](http://recology.com).

**DO YOU KNOW HOW TO PROPERLY PREPARE YOUR RECYCLABLES?** Follow three simple rules: **EMPTY, CLEAN AND DRY.** Empty any residual food or liquid, clean the container with a quick rinse or scrape, and allow the moisture to dry before tossing in your recycling bin. Recycling questions? Visit [WhatBin.com](http://WhatBin.com) to find out more!

## TOP CONTAMINANTS

Know where your recyclable materials belong! Some items, like glass bottles, batteries and electronics, do not belong in your curbside bin, but can be dropped off at your local depot. Other materials, like plastic bags, are not accepted in your curbside cart, but may be accepted through a take back program at your local grocery store.

## WHY RECYCLE?

Recycling helps save natural resources, protect our environment, save landfill space and potentially lower your garbage bill.

## HOME COMPOSTING

Composting your yard trimmings and kitchen scraps is a great way to help your plants and reduce the amount of waste you generate. Looking to start your own home composting system? Follow these simple steps:

- Build or buy a compost bin, or just make a pile.
- Mix two parts greens (grass, leaves and flowers) to one part browns (dry leaves, sticks, and twigs)
- Some kitchen scraps are acceptable (vegetable and fruit peels, eggshells, coffee grounds, etc.) Do not use meat or dairy products - these can attract rodents, flies and cause bad odors.
- Turn and water regularly; keep your pile moist (like a damp sponge), and move the material around using a pitchfork or shovel.



## WHY USE COMPOST?

Compost increases water retention, decreases the need for chemical fertilizers and pesticides, and helps keep a useful resource from going to waste!

## E-WASTE

Oregon E-Cycles is a free recycling program for computers, TVs and monitors. The program is funded by manufacturers, with oversight from Oregon DEQ. Bring your electronics to CARTM or to the Tillamook Transfer Station. For large quantities, please call ahead to schedule an appointment. It may also be possible to have items collected from your site.



**Please note: TVs, computers, monitors and laptops are prohibited from the landfill. Please do not place them in the trash.**

## HOUSEHOLD HAZARDOUS WASTE

Cleaning products, paints, pesticides and other chemicals can be dangerous if not disposed of properly. Bring these items to the next Household Hazardous Waste Collection Event at the Tillamook Transfer Station. This program is sponsored by the Tillamook County Solid Waste Department. For more info and event dates call 503-815-3975 or visit [www.co.tillamook.or.us/gov/solidwaste](http://www.co.tillamook.or.us/gov/solidwaste).



## MEDICAL WASTE

Medical waste and sharps (needles, syringes, etc.) cannot be thrown out with the regular garbage. We offer safe, efficient disposal using approved containers - contact us for more information.



## PAINT RECYCLING

All paint sold in Oregon includes a surcharge to fund a collection and recycling program. Visit [www.paintcare.org](http://www.paintcare.org) for details. You can drop off latex and oil-based paints at one of these locations:

CARTM  
503-368-7764  
34995 Necarney City Road  
Manzanita, OR 97130

Sherwin-Williams  
3527 Highway 101 N  
Gearhart, OR 97138  
503.738.6751





**The Oregon Coast's Only One-Stop  
RECYCLING CENTER  
REUSE STORE—THE REFINERY  
REUSE MATERIALS—THE REBUILDING YARD  
MANZANITA TRANSFER STATION**

**It is easy to recycle or repurpose (almost) everything.**

**Re-think your Trash! Recycling saves you \$\$\$**

**We recycle 41 different materials for **NO CHARGE**—that's right—**FREE****

Let our friendly staff show you how.

**For a full list of what CARTM can accept go to: [www.cartm.org/materials](http://www.cartm.org/materials)**

*We do charge for: trash, yard debris, construction debris, tires, empty propane tanks and appliances w/refrigerants.*

**Reuse & Repurpose first before recycling!**

We accept almost anything clean and reusable for our resale store.

Find just what you need for your next indoor or outdoor project.

**Come and experience CARTM for yourself!**

We welcome your questions and comments and look forward to showing you around!

**Get inspired ~ Visit us in person ~ See how we keep the ART in CARTM!**



**34995 Necarney City Road  
Manzanita, Oregon 97130  
503-368-7764 • [info@cartm.org](mailto:info@cartm.org)**

To learn more about CARTM's unique trio of services, please visit:

**[www.cartm.org](http://www.cartm.org)**

**WINTER HOURS (Labor Day to Memorial Day)**

**Thursday - Sunday, 10 a.m. - 4 p.m.**

**SUMMER HOURS (Memorial Day to Labor Day)**

**Thursday - Monday, 10 a.m. - 4 p.m.**



**The most unique reuse store  
on the Oregon Coast**

**all the bargains and treasures  
you expect at CARTM ~  
creative reuse you've never  
dreamed of**

**you're gonna love what you find!**

**LIKE US on Facebook: CARTM & The Refinery**

CARTM Recycling is a 501(c)(3) non-profit organization. Your donations are happily accepted and are fully tax deductible.  
THANK YOU!

## Master Recycler Mission

To educate our community on the environmental impacts of our daily decisions and to encourage people to rethink, reduce, repair, repurpose, and *then* recycle.

Want to join the Tillamook County Master Recycler team?  
Contact us at the number listed below, or visit our website for more information.



### Tillamook County Solid Waste

503 Marolf Loop  
Tillamook, OR 97141

Phone: 503-815-3975  
E-mail: [recycle@co.tillamook.or.us](mailto:recycle@co.tillamook.or.us)  
[www.co.tillamook.or.us/gov/solidwaste](http://www.co.tillamook.or.us/gov/solidwaste)

## Tillamook County Master Recyclers

*Making a difference in our community*



### Master Recyclers...

Are a fun group of volunteers who are dedicated to making a difference in their communities by educating them on the environmental impact of daily decisions and encouraging others to rethink, reduce, repair, repurpose and THEN recycle.

### Master Recyclers...

Take a fun and informative 20 hour class on recycling in Tillamook County. They do this for free and then give 30 hours a year of volunteer time to the program.

### Master Recyclers...

Get involved in a variety of projects in their efforts to raise community awareness and educate others.

Let's see what they do...

They share at public outreaches



They partner and participate in school events



They do housekeeping and building repair



They teach others



They help with various projects, including the recycled paint program



They laugh together, work together, have fun together and...

...make a difference together.





## NORTH TILLAMOOK COUNTY

2320 SE 12th Place  
Warrenton, OR  
[recology.com/recology-western-oregon](http://recology.com/recology-western-oregon)



## COASTAL OREGON ARTIST IN RESIDENCE PROGRAM

**ASTORIA** - This October Recology celebrated the third year of its Coastal Oregon Artist Residency (**COAR**) program. In collaboration with local arts organization, Astoria Visual Arts (AVA), three artists were selected to work in residence at Recology facilities, creating art from materials salvaged from the Astoria Transfer Station.

This year's artists, Cara Mico, Stephen Shumaker, and Wenda Vorce showcased their work in downtown Astoria during the Second Saturday Art Walk. The COAR program is part of a larger artist residency program at Recology, with satellite programs in San Francisco, Portland and Seattle. The program aims to encourage the conservation of natural resources and provide an opportunity for the public to consider the connection between art and the environment.

