

2019 CUSTOMER SERVICE & RECYCLING GUIDE



**Recology**<sup>TM</sup>  
Western Oregon  
WASTE ZERO

[recology.com/recology-western-oregon](http://recology.com/recology-western-oregon)

**Clatsop County**



RECOLOGY OFFERS...

# COLLECTION SERVICES

Recology provides a wide variety of cart and container sizes and service frequency options. Some services are not available in select areas, and some cities have restrictions on container sizes. Call or email our Customer Service team for details on special services or rules that apply in your area.

## SET OUT TIME

For curbside service, set out your cart by 6am on your collection day (or the night before). Your actual service time may vary from week to week. Many cities require that carts are brought back in within 24 hours after collection to ensure the public right-of-way. This includes sidewalks, driveways, and roadside locations.

## WEIGHT LIMITS

32-gallon cart	75lbs
90-gallon cart	150 lbs

## CURBSIDE PLACEMENT

Please place your carts within 4ft of the curb or road's edge and 4ft from other carts and obstacles, such as cars, trees, basketball hoops and mailboxes.

## MISSED COLLECTION

If your cart service did not happen as scheduled, email or call our Customer Service team to discuss options. Fees may apply.

## EXTRA TRASH

Place loose items in bags or boxes. There is an additional fee for extra trash if the cart is overflowing and the lid does not close. Driver will service up to one additional cart of extra trash. Extra trash over that amount will require pre-authorization, please email or call Customer Service. Fees apply for all extra trash.

## WHAT'S MY COLLECTION SCHEDULE?

Your recycling service calendar can be found in this guide. If you have less-than-weekly trash service, you can find your service calendar on our website or contact our office to have one sent to you.

## VACATION STOP

Planning a trip? Email or call us to discuss options.

## HOLIDAY SERVICE

Recology does not collect on Thanksgiving and Christmas day. During those times, service is delayed by one day for the remainder of the week. For example, in 2019 Christmas falls on a Wednesday. Normal Wednesday customers will be collected on Thursday, Thursday customers will be collected on Friday, and so on.



## CONTACT Us

**Where:** 2320 SE 12th Place, Warrenton, OR

**When:** Monday - Friday: 8am - 12pm; 1pm - 4pm

**Phone:** 503.861.0578

**Pay by phone:** 971.312.0178

**Toll Free:** 866.908.1183

**Email:** [rwoinfo@recology.com](mailto:rwoinfo@recology.com)

**Web:** [www.recology.com/recology-western-oregon](http://www.recology.com/recology-western-oregon)

## PREPARING FOR A STORM

Be prepared for all types of weather:

- Bag all trash and tie bags closed before placing in your garbage container. Recyclables should be placed loose in your cart, but can be secured inside larger boxes or paper bags.
- Don't overload your cart. If the lid is partially open, it will blow open in strong winds.
- Do not put your cart out overnight if the forecast calls for windy and/or stormy weather. However, carts DO need to be out by 6am on collection day.

## SECURE YOUR LID

Place a rock or another large object on top of the cart. **Please no bungee cords - serious injuries can occur!**

## WIND LATCH

We offer a variety of solutions designed to help stop the wind from blowing open the lids of our carts. Please call for options and pricing.

## TEMPORARY BOXES

We offer **3, 10, 20 & 30** cubic yard boxes. If your home was built before 2004, you may need an asbestos survey before we can deliver a box to you. Call for more information and proper disposal options.

## BULKY ITEM PICK UPS

Recology collects mattresses, TVs, computers, appliances and more! Give us a call to schedule a curbside collection. Service charges and disposal fees apply for most items.



## BUSINESS SERVICES

Recology offers a variety of waste audit consulting services at no charge to customers, including help with enclosure design and container size, frequency and recycling services that work best for you.

## SETTING UP AN ONLINE ACCOUNT

1. Visit [recology.com](http://recology.com)
2. Click on 'Pay My Bill'
3. Click on 'Choose your local Recology' and select 'Recology Western Oregon'
4. Choose 'One Time Payment' or 'Enroll' to set up a new online account.
5. Fill out the online form with your information.

The password must be:

- At least 3 letters with at least 1 upper & 1 lower case letter
- At least 1 number
- At least 1 special character (@#%^\_+ only)
- Between 8 and 30 characters long

### Please note:

In the House Number field, enter only the house number of the service address, not the street name or apartment number.

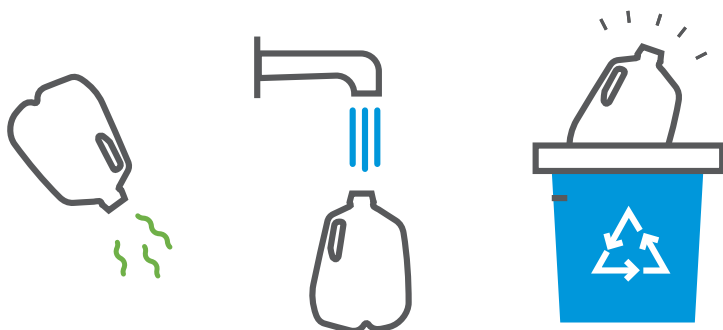
Once submitted, an online account will be created for your Recology Western Oregon bill. All future statements will be emailed as long as your online account is active.

## PAY BY PHONE

To pay your Recology statement by phone, please call 971.312.0178 and have your account number ready.

REDUCE, REUSE AND...

# RECYCLE RIGHT



**EMPTY**

**CLEAN**

**DRY**

## FIRST REDUCE, THEN REUSE, THEN RECYCLE

Try refusing single-use disposable items, like plastic to-go cutlery at a restaurant, plastic straws, single plastic bags, and other one-time use items. Replacing these items with durable alternatives is a small step with big impacts. Learn more about waste reduction at [recology.com](http://recology.com).

**DO YOU KNOW HOW TO PROPERLY PREPARE YOUR RECYCLABLES?** Follow three simple rules: **EMPTY, CLEAN AND DRY.** Empty any residual food or liquid, clean the container with a quick rinse or scrape, and allow the moisture to dry before tossing in your recycling bin.

## TOP CONTAMINANTS

Know where recyclable materials belong! Some items, like glass bottles, batteries and electronics, do not belong in your curbside cart, but can be dropped off at your local depot. Other materials, like plastic bags, are not accepted in your curbside cart, but may be accepted through a take back program at your local grocery store. Recycling questions? Visit [WhatBin.com](http://WhatBin.com) to find out more!

## WHY RECYCLE?

Recycling helps save natural resources, protect our environment, save landfill space and potentially lower your garbage bill.

## HOME COMPOSTING

Composting your yard trimmings and kitchen scraps is a great way to help your plants and reduce the amount of waste you generate. Looking to start your own home composting system? Follow these simple steps:

- Build or buy a compost bin, or just make a pile.
- Mix two parts greens (grass, leaves and flowers) to one part browns (dry leaves, sticks, and twigs)
- Some kitchen scraps are acceptable (vegetable and fruit peels, eggshells, coffee grounds, etc.) Do not use meat or dairy products - these can attract rodents, flies and cause bad odors.
- Turn and water regularly; keep your pile moist (like a damp sponge), and move the material around using a pitchfork or shovel.

## WHY USE COMPOST?

Compost increases water retention, decreases the need for chemical fertilizers and pesticides, and helps keep a useful resource from going to waste!

## YARD DEBRIS RECYCLING

Customers living within the city limits of Astoria, Gearhart and Cannon Beach can bring their clean yard trimmings to the Astoria Transfer Station at no charge. Customers pay for this program as part of their collection service. All others are charged by the cubic yard to drop off material.

## E-WASTE

Oregon E-Cycles is a free recycling program for computers, TVs and monitors. The program is funded by manufacturers, with oversight from Oregon DEQ. Drop off items at the Astoria Transfer Station, located at 1790 Williamsport Road. For large quantities, please call ahead to make an appointment.



**Please note: TVs, computers, monitors and laptops are prohibited from the landfill. Please do not place them in the trash.**

## HOUSEHOLD HAZARDOUS WASTE

Cleaning products, paints, pesticides and other chemicals can be dangerous if not disposed of properly. Recology partners with Clatsop County to hold free household hazardous waste collection events. For more information, call the County at 503.325.8500 or visit their website at [www.co.clatsop.or.us](http://www.co.clatsop.or.us).

## MEDICAL WASTE

Medical waste and sharps (needles, syringes, etc.) cannot be thrown out with the regular garbage. We offer safe, efficient disposal using approved containers - contact us for more information.

## PAINT RECYCLING

All paint sold in Oregon includes a surcharge to fund a collection and recycling program. Visit [www.paintcare.org](http://www.paintcare.org) for details. You can drop off latex and oil-based paints at one of these locations:

City Lumber Co.  
2142 Commercial St.  
Astoria, OR 97103  
503.325.4511

Sherwin-Williams  
3527 Highway 101 N  
Gearhart, OR 97138  
503.738.6751

## RECYCLING DEPOTS

### ASTORIA TRANSFER STATION

1790 Williamsport Road in Astoria

**Garbage, tires, wood, appliances, electronics, car batteries and more. Fees apply. We also offer a self-service recycling depot where you can drop recyclables for no charge.**

### RURAL DEPOT

Recology provides a mobile recycling depot in two locations on alternating weekends. The Knappa/Svensen Depot is on Svensen Market Road next to the Clatsop County Sheriff's Office - 92435 Svensen Market Road. The Westport Depot is behind the Westport/Wauna Fire Dept. - 91177 Westport Ferry Rd. on Ferry Road

### WARRENTON DEPOT

45 SW 2nd Street

**Glass only**

### GEARHART DEPOT - Gearhart residents only

698 Pacific Way

**Yard Debris and glass**

### CANNON BEACH DEPOT

East 2nd Street & Spruce Street

### SEASIDE DEPOT

Ave S & Aldermill Road



# Recycle

## EMPTY, CLEAN & DRY!

- Place items **loose** in the **recycling** cart, not in bags or cartons.
- No items smaller than a tennis ball
- Place additional recyclables in clearly labeled sturdy bins or boxes next to the recycling cart.
- Remove all food debris and liquids from recyclable materials

**EMPTY, CLEAN,  
AND DRY!**

### Paper & Cardboard



Flattened cardboard, Mail, magazines, mixed paper



Newspaper



Empty paper bags



Clean boxes & cartons

### Plastic



Plastic bottles and tubs

### Metal



Tin, aluminum and scrap metal

## Garbage

- Diapers
- Non-recyclables
- Plastic bags
- Toys
- Plastic utensils
- Pet waste



Not sure about a certain material? Visit [WhatBin.com](http://WhatBin.com) to find out more about what goes where.

## Depot

**Recycling Depot**  
**Astoria Transfer Station**  
**1790 Williamsport Road**  
**Monday - Saturday from 8am - 5pm**

- Electronics** - computers, monitors, laptops and related
- Glass Bottles and Jars** (no glass dishware or drinking glasses)
- Yard Waste** - grass, leaves, branches, flowers (no dirt, sod or stumps)
- Motor oil** - Place oil in a see-through plastic jug with a tight-fitting lid.



KNOW YOUR...

# 2019 COLLECTION CALENDAR

Please place carts at curb by 6am

**COMMINGLED RECYCLING** collected on green colored weeks for residents of Seaside, Gearhart, Cannon Beach & Glenwood Village

**COMMINGLED RECYCLING** collected on yellow colored weeks for residents of Warrenton & Unincorporated Clatsop County

**HOLIDAY COLLECTION** Recology does not collect on Thanksgiving or Christmas. Collection will occur one day late after the missed holiday.

JANUARY						
Sun	Mon	Tue	Wed	Thur	Fri	Sat
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

FEBRUARY						
Sun	Mon	Tue	Wed	Thur	Fri	Sat
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28		

MARCH						
Sun	Mon	Tue	Wed	Thur	Fri	Sat
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

APRIL						
Sun	Mon	Tue	Wed	Thur	Fri	Sat
	1	2	3	4	5	6
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14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

MAY						
Sun	Mon	Tue	Wed	Thur	Fri	Sat
			1	2	3	4
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12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

JUNE						
Sun	Mon	Tue	Wed	Thur	Fri	Sat
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29

JULY						
Sun	Mon	Tue	Wed	Thur	Fri	Sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

AUGUST						
Sun	Mon	Tue	Wed	Thur	Fri	Sat
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

SEPTEMBER						
Sun	Mon	Tue	Wed	Thur	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

OCTOBER						
Sun	Mon	Tue	Wed	Thur	Fri	Sat
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

NOVEMBER						
Sun	Mon	Tue	Wed	Thur	Fri	Sat
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	<del>28</del>	→ 29	→ 30

DECEMBER						
Sun	Mon	Tue	Wed	Thur	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	<del>25</del>	→ 26	→ 27	→ 28
29	30	31				



## CLATSOP COUNTY

2320 SE 12th Place  
Warrenton, OR  
[recology.com/recology-western-oregon](http://recology.com/recology-western-oregon)



## COASTAL OREGON ARTIST IN RESIDENCE PROGRAM

**ASTORIA** - This October Recology celebrated the third year of its Coastal Oregon Artist Residency (COAR) program. In collaboration with local arts organization, Astoria Visual Arts (AVA), three artists were selected to work in residence at Recology facilities, creating art from materials salvaged from the Astoria Transfer Station.

This year's artists, Cara Mico, Stephen Shumaker, and Wenda Vorce showcased their work in downtown Astoria during the Second Saturday Art Walk. The COAR program is part of a larger artist residency program at Recology, with satellite programs in San Francisco, Portland and Seattle. The program aims to encourage the conservation of natural resources and provide an opportunity for the public to consider the connection between art and the environment.

