

Newsletter

Neighborhood Clean-Up Events

FREE twice per calendar year

Keep an eye out for your twice annual cleanup notice in the Spring and Fall.



On-Call Collection **FREE** twice per calendar year

For large items that don't fit in your carts. Limited to normal household debris. For more information and to schedule call 408.970.5100

Bulky Items

For an additional fee we can collect large items such as appliances and furniture. For rates, information or to schedule please call 408.970.5100. If you are a tenant in a multi-family building, please contact your property manager to schedule a pickup.



EXTRA BAG TAGS

If you have extra garbage that won't fit in your containers, you may call Customer Service to purchase Extra Bag Tags. They can be used at any time and have no expiration date.



Place Used Oil in a jug & Used Oil Filter in a sealed clear plastic bag, and place on the ground next to your recycling cart on collection day.

BATTERIES

Curbside Battery Collection

Put household batteries (e.g. rechargeable, alkaline, button) inside a tightly sealed plastic bag, and place on the ground next to your recycling cart on collection day.



For safety, please tape over the contact points of each lithium battery. Look for "Lithium" or "Li" (most button and rechargeable batteries).

Recology: a world without waste.

Recology.com 650 Martin Avenue, Santa Clara, CA 95050 Proudly Employee Owned

COMPOST

Steps to make food scrap collection easy!



You can place food waste, food scraps and soiled paper in your Organics Cart along with your yard waste.



Keep a small pail or compost bucket in the kitchen for easy access to dispose of food scraps and organics. These pails are sold in many stores and online. They are designed to be odor-free.



Use a paper bag or newspaper to line your kitchen pail for easy upkeep. Place all contents including paper bag or newspaper into Organics Cart on collection day.



For easy maintenance throughout the week, store food scraps or food waste in the freezer or the fridge and dispose of it in your Organics Cart on collection day.



Have a question about Organics?

Please call us at 408.970.5100

Did you know you can visit our website and view our services in other languages? See Translation tab on lower right of recology.com

From your kitchen to your Organics Cart



Wrap your food scraps in newspaper or a cardboard milk carton before placing into your organics cart.

Place paper towels or newspaper at the bottom of your own kitchen pail to soak up any liquids from your food.



You may line your own kitchen pail with paper bags or paper towels to keep it clean and make it easier to transfer to your organics cart.

Try refrigerating or freezing your food scraps and empty it into your organics cart the night before your service day.



DEBRIS BOXES

Recology South Bay provides debris box, compactor and commercial recycling services throughout Santa Clara County.

Debris boxes are best used for medium to large projects, including business construction and demolition, and residential clean-ups. Example materials collected include: concrete, wood, bricks, metals, asphalt, sheetrock, glass, porcelain, concrete, and dirt; a variety of plastics such as PVC pipe, packaging, and yard or landscaping materials. Call 408.970.5100 for rates and to schedule service.

You took a survey and we heard you!

We now have a better understanding of your garbage collection concerns. A total of 1,679 surveys were distributed to residents and of the 284 responses received, 82% of you are overall satisfied with our service. We also learned there are some things we can improve, including providing more information on yard and food waste collection.

Thank you for your participation! We hope you participate in future surveys so we can better understand your needs.

Did you know you can have more than one Organics Cart to collect more food and yard waste at no cost?



Add a second Organics Cart for FREE!

You can also lower your bill by opting for a smaller sized Garbage Cart and then utilize the Organics Cart for food waste collection!

Contact Recology Customer Service at (408) 970-5100 to discuss cart options.



***Reduce your bill
by using a smaller
Garbage Cart
with a free
Organics Cart!***



See the back of this flyer for more FREE services offered by the County of Santa Clara.

Other Services



HOUSEHOLD HAZARDOUS WASTE PROGRAM – For FREE convenient disposal of all your household hazardous waste, call **408-299-7300** or visit **HHW.org** to schedule a drive-through drop-off time that works for you.

COUNTY RECYCLING HOTLINE – Not sure how or where to dispose of something? Call **800-533-8414** or visit **RecycleStuff.org**

COMPOSTING EDUCATION PROGRAM – To attend a free Home Composting Class in your area call **408-918-4640** or visit **ucanr.edu/compost** to sign up.



GREEN BUSINESS PROGRAM – The Green Business Program is part of a statewide Green Business network that certifies, celebrates and promotes businesses that have incorporated environmentally sound practices into their business operations. Call **408-582-3180** or visit **greenbusinessca.org** for more information on becoming a certified green business.



BATTERIES AND BULBS PARTNER STORES – In partnership with participating retail stores, the HHW program offers free drop-off of household batteries and fluorescent light bulbs during store business hours. Visit **HHW.org** or call **(408) 299-7300** for a location near you. You may also place batteries in a clear sealed bag on top of your recycling container to be collected on your regular collection day.

MEDICATION & SHARPS DROP-OFF PROGRAM - The HHW program offers FREE drop-off bins located throughout the County. Visit **HHW.org**, **SCCMEDS.org** or call **408-299-7300** for locations and disposal options for your unused and expired medications and sharps.



FOOD WASTE PREVENTION - Food waste makes up 40% of what goes to landfill. You can help prevent food waste by following the helpful tips at **SavetheFood.com**.



DONATION OPTIONS (for clothing, furniture, etc.) – Donate to a local charitable organization serving your community. Call the County Recycling Hotline at **800-533-8414** for suggestions.

