

# Cupertino 2017-2018 SERVICE GUIDE

## Steps to make food scrap collection easy!



Place paper bags, clear plastic bags or newspaper in your kitchen pitcher to keep it clean and make it easier to transfer to your organics cart. This will also help soak up any liquids from your food.



Try refrigerating or freezing your food scraps and empty it into your organics cart the night before your service day.



### Curbside Collection of Compost, Recycling & Refuse

**Questions?** Regular office hours are Monday thru Friday, 7:30 a.m. - 4:30pm.



\* **New Safety Rules for Household Batteries:** Tape both battery terminals by using masking, electrical, or duct tape to prevent the terminals from coming into contact or rubbing with other terminals or objects that can potentially cause a fire

### Important Resources

**Recology Cupertino**  
408-725-4020  
[www.recology.com](http://www.recology.com)

**City of Cupertino**  
408-777-3354  
[www.cupertino.org](http://www.cupertino.org)

**Countywide Recycling Info**  
800-533-8414  
[www.recyclestuff.org](http://www.recyclestuff.org)

**Hazardous Waste**  
(800) 449-7587  
[www.wmatyourdoor.com](http://www.wmatyourdoor.com)

**Home Composting Education Program**  
To register for a free home composting class, visit [www.ucanr.edu/compost](http://www.ucanr.edu/compost) or call 408-918-4640.

# On Call Collections.....

## ON-CALL COLLECTION DAY

Households can select **ONE** of the following twice per year:

- Construction & Demolition Debris
- Bulky Goods
- Compostable Materials and clean wood waste
- Garbage

## SET OUT GUIDELINES

- Combination of loose items must fit within an 8-foot long, 4-foot wide and 4-foot high area
- Items left out for pick up must be on private property only (entrance to your driveway) and not in the street or on the sidewalk.
- Single items should not weigh more than 50lbs each or exceed 6ft in length and must be manageable by one person. If items are bagged the bag must be securely closed to prevent litter.

## OR CONSTRUCTION AND DEMOLITION

- Debris must be containerized
- Individual boxes not weighing more than 50lbs
- Total weight not to exceed 250lbs

- **No pressure treated wood, such as railroad ties**

## OR BULKY GOODS

- Limit of **3 items** per bulk pick up.
- Bulky goods are items that weigh more than 50lbs or exceed 6ft in length
- Bulky Goods include discarded furniture; carpets; mattresses; household appliances including refrigerators, ranges, washers, dryers, water heaters, and dishwashers. Electronic equipment such as stereos, televisions, computers and VCRs.
- No items with oil, diesel, or gasoline
- **No pressure treated wood, such as railroad ties**



## OR COMPOSTABLE MATERIALS AND WOOD WASTE

- Clean unpainted and untreated wood must be neatly stacked, boxed or in a trash can and cannot weigh more than 50 lbs or exceed 6ft in length
- Branches must be less than 6-inches in diameter
- **No stumps, poison oak, or bug infested material accepted**
- **No loose piles or plastic bags will be collected**
- **No painted, stained, or pressure treated wood such as railroad ties**



To arrange for an on-call pickup, please call our Customer Service Department (408) 725-4020, Monday through Friday during regular business hours. Advance notice of 24 hours is requested. *Unused on-call collection days are not transferable from one calendar year to the next.*

## Coat & Blanket Collection

During the month of December, Recology will be collecting new or gently used coats and blankets, in partnership with a local non-profit organization. Thank you on behalf of the children and adults who will enjoy their warmth through the winter months. Place items in a clearly labeled bag on your regular service day and a Recology employee will collect them. A box will also be available in the City Hall lobby.



## Treecycling

During the month of January, Recology will provide free Christmas Tree collection and recycling.

- Please remove tree stands and all decorations, including tinsel. (Flocked trees are acceptable).
- Trees should be cut into 5 ft. lengths. Cut pieces may be placed inside your yard waste cart for service.
- Place trees or carts curbside/roadside on your recycling day.
- Apartment dwellers must place trees in a central location and call to arrange a pickup.
- Trees may be collected by a recycling truck other than the regular yard waste truck.
- If placing a flocked tree out for collection, please sweep up any loose flocking from the ground after collection.

# WHAT GOES INTO THE RECYCLE CART?

We accept DRY\* plastics, glass, aluminum, mixed paper and cardboard in the blue recycle cart.

## YOU CAN RECYCLE:

### PLASTICS

- All plastics, with or without symbols, flower pots, bottles, buckets & party cups
- Bubble wrap
- Plastic bags and film plastic

### GLASS AND ALUMINUM

- Aerosol cans (empty)
- Aluminum and bi-metal cans
- Aluminum foil (clean, no food)
- Glass bottles and jars (labels and lids are OK)

### MIXED PAPER

- Books (paperback and hardcover)
- Cereal, cracker and frozen food boxes (plastic liners removed)
- Envelopes, junk mail, paper bags
- Shredded paper (please put into a paper bag before placing in recycling cart)

### CARDBOARD

- Aseptics (paper cartons that include boxed soups, juice boxes and soy containers).
- Cardboard must be flattened to fit inside recycling container with lid closed.



### UNACCEPTABLE ITEMS FOR THE RECYCLE CART

**Place in Organics Cart:**  
Food contaminated packaging, paper towels, napkins, tissue

**Place in Garbage Cart:**  
Garden hoses, packing foam peanuts, styrofoam, pet waste



\*Please empty all liquids from containers and remove caps before placing in bins.

# WHAT GOES INTO THE ORGANICS CART?

We accept all food scraps, soiled paper, and plants.

## YOU CAN COMPOST:

### Food Scraps

- Bread, grains and pasta
- Coffee grounds (and filters)
- Dairy
- Eggshells
- Fish and shellfish
- Fruit, including pits
- Meat, including bones
- Poultry
- Vegetables

### Yard Trimmings

- Branches and brush
- Flowers and floral trimmings
- Grasses and weeds
- Leaves and tree trimmings

### Soiled Paper Products

- Coffee filters
- Milk Cartons\*
- Paper cups (including disposable paper coffee cups) and plates
- Paper ice cream containers
- Paper bags, napkins and towels
- Paper take-out boxes and containers
- Paper tea bags
- Pizza Boxes
- Waxed cardboard and paper

\*If carton has a plastic spout it needs to be removed and placed in the recycling cart



### UNACCEPTABLE ITEMS FOR ORGANICS YARDWASTE CART:

**Place in Garbage Cart:**  
Ashes

**Place in Recycle Cart:**  
Bio-Degradable Plastics\*  
Construction & Demolition  
Cornstarch Items\*  
Dirt, Rock, Concrete  
Pet & Human Waste

**Place in Recycle Cart:**  
Plastic Bags  
Recyclable Items

\*Bio-degradable and Cornstarch-based plastics decompose too slowly to compost.



## 2018 ENVIRONMENTAL DAYS

### Promoting Recycling & Reuse

**NO JUNK or HAZARDOUS ITEMS SUCH AS  
PAINT AND CHEMICALS**

**Jan 20, April 14, Aug 18 & Nov 10, 2018**  
9:00 a.m. – 1:00 p.m.

**De Anza College - Parking Lot A**

Shred your confidential documents - *two box limit*

Recycle: Children's Plastic Toys ♻️ Clothing & Shoes ♻️

Construction & Demolition Material

Batteries, CFLs & E-Waste ♻️ Reusable Furniture

♻️ Yard Waste

Some restrictions apply.

For more information visit

[www.recology.com](http://www.recology.com)

or call 408-725-4020.



## Door-to-Door Household Hazardous Waste Management Program

Included in your monthly recycling service, household hazardous waste collection such as paint and pesticide, cleaning and fertilizing chemicals. A kit will be mailed to you which includes a bag with a one-way seal. The bag will be picked up at your door as opposed to the curb. The appointment for collection can be made at [www.wmatyourdoor.com](http://www.wmatyourdoor.com) or by calling (800) 449-7587.



[recology.com](http://recology.com)

650 Martin Avenue, Santa Clara, CA 95050

Proudly Employee Owned

2017-2018

## ANNUAL SERVICE BROCHURE

*For Residents of Cupertino*

*Did you know you can visit our website  
and view our services in other languages?*

See Translation tab on lower right of  
[recology.com](http://recology.com)

## 2017-2018 HOLIDAY COLLECTION SCHEDULE

MON	TUES	WED	THURS	FRI	SAT	SUN
NOV 20 Regular service	NOV 21 Regular service	NOV 22 Regular service	NOV 23 NO SERVICE → Thanksgiving Day Office Closed	NOV 24 Service for Thursday Customers Office Closed	NOV 25 Service for Friday Customers	NOV 26
DEC 25 NO SERVICE → Christmas Day Office Closed	DEC 26 Service for Monday Customers	DEC 27 Service for Tuesday Customers	DEC 28 Service for Wednesday Customers	DEC 29 Service for Thursday Customers	DEC 30 Service for Friday Customers	DEC 31
JAN 1 NO SERVICE → New Year's Day Office Closed	JAN 2 Service for Monday Customers	JAN 3 Service for Tuesday Customers	JAN 4 Service for Wednesday Customers	JAN 5 Service for Thursday Customers	JAN 6 Service for Friday Customers	JAN 7

There will be no collection services on Thanksgiving Day, Christmas Day or New Years Day.

If your regular collection day falls **on or after the holiday**, your service **will be delayed by one day**.

Your regular collection service schedule will resume the week of January 8, 2018.

