

ARCATA GARBAGE COMPANY

30 SOUTH G STREET
ARCATA, CA 95521-6692

(707) 822-0304 (707) 822-7544 FAX
MON-FRI 9:00 AM - 4:00 PM



Billing To: Property/Business Owner Name: _____
Billing Address _____
City _____ ST _____ Zip _____
Home Phone _____ - _____ - _____ Work Phone _____ - _____ - _____
Cell Phone _____ - _____ - _____ Fax _____ - _____ - _____
Driver's License # or ID # _____ State _____ Exp _____
Social Security # (Last 4 digits) _____

Amount Paid _____
Cash/Check # _____
Account # _____

City _____
Residential _____ Commercial _____

Account # _____
Service Name _____
Service Address _____ Apt # _____
City _____ ST _____ Zip _____

Customer Service Level

32 Gallon Weekly _____ 20 Gallon Weekly _____
32 Gallon Monthly _____ 32 Gallon Every Other Month _____

Date to Start Service ____ / ____ / ____ Service Day _____

Garbage Bin Service _____
Commercial with cardboard pick-up _____
Multi-family _____ 2-39 Units _____ 40+ Units _____

Agreement:

The undersigned agrees to the conditions on the reverse of this agreement and to be fully liable to Arcata Garbage Co. Inc, and the City of Arcata for all amounts due and owing for solid waste / recycling collection services provided, including attorney's fees and all other cost of collection. I understand that solid waste / recycling collection is a mandatory utility in the City of Arcata and Arcata Garbage Co. Inc provides bi-monthly billing on behalf of the City. If payments are not made for service within the 60-day billing period a 10% late penalty, and 0.5% per month interest will be charged to the account. If bills are not paid within 90 days of the initial billing date the City will initiate a collection process that could include, collection services, property liens, court action, and/or discontinuance of water service. Chronic delinquencies will be subject to deposit requirements. Garbage/recycling services are mandatory, service will not be interrupted and bills for service will continue to accumulate.

The Customer must notify Arcata Garbage Co., Inc. when service is to be discontinued.

Signature _____

Date _____



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Solid Waste / Recycling Curbside Collection Conditions

- 1) By 3:30am on your collection day your totes must be placed out to the street or at the curb with the handles facing the house and the arrow on the lid pointing toward the street with 6 feet of clearance from all obstructions and must be removed from the street or curb by 7:00pm that same day.
 - Tote/can lids must be closed and all trash/recyclables contained within designated tote or customer will be subject to an extra charge for their collection.
 - Totes must be at least 3 feet apart and 6 feet away from cars, mailboxes, utility poles, trees and other obstructions that may hinder the garbage/recycling driver's ability to empty customer's tote. The truck's lifting arm needs at least three-feet on either side of the rolling cart to wrap around the container.
 - Make sure that there is a twelve-foot vertical clearance above carts. Place your cart away from low phone or electric wires, low hanging tree branches or other overhead obstructions. The twelve-foot vertical clearance is necessary for the truck's lifting arm to elevate the cart above the loading bay where it is emptied.
 - Do not place carts behind parked cars, fire hydrants, trees or other obstructions. Do not place carts where access to them is blocked. The automated truck lifting arm is not able to reach behind trees or other objects. The efficiency of this system depends on the driver being able to remain in the truck.
 - Place carts no more than two-feet away from the curb or road edge. The automated lifting arm when fully extended has a horizontal reach of only three-feet. Be sure the cart is placed on a level surface, within three feet of the roads edge.
 - Do not put concrete, dirt, rocks, sod, sand, plaster, hot ashes, tires, automobile parts or batteries, chemical materials, toxic materials, flammable items, liquid paint or hazardous materials into the tote/can.
- 2) Arcata Garbage Co. Inc will not offer credit for missed pick up of garbage or recycling. It is the customer's responsibility to have their garbage/recycling totes out on the designated pick-up day.
- 3) Arcata Garbage Co. Inc will temporary discontinue your account if the parcel is vacant for two months or longer.
- 4) If a recycling or garbage / recycling tote is left out for longer than the regular service day and is stolen or missing the customer is responsible to reimburse Arcata Garbage \$100 for its replacement.
- 5) Customers who choose the 20 gallon tote service are responsible for ensuring that the tote insert (which reduces the size of the 30 gallon tote) is not removed or tampered with. If the insert is tampered with or removed, the customer will automatically be switched to the 30 gallon tote and billed accordingly.
- 6) If solid waste is found in a customer's recycling bin, the customer may be automatically switched to a higher solid waste service level to avoid recycling contamination.
- 7) Arcata Garbage Co. is not responsible for spilled trash that is there prior to arrival on trash pick up day. Please remember to bag all of your small loose items as the garbage truck driver does not have the ability to ensure items stay contained as totes are lifted to the truck.