

Reduce Reuse Recycle Recologize!



SERVICE REMINDERS

- For information, please call our Customer Service Department at **408-725-4020** or **650-961-8040**. Customer Service Representatives are available Monday through Friday, from 7:30 a.m. – 4:30 p.m.
- Please set out materials by 6:00 a.m. on your scheduled collection day. A special charge may be incurred if collection trucks need to return.
- Extra garbage must be bagged or boxed and prior arrangements for pickup must be made with Recology South Bay.
- Extra Bag Tags are available for purchase through Customer Service. Extra Bag Tags have no expiration date and can be used any time for collection on your regularly scheduled garbage pick up day.
- We are not responsible for any articles left on or near collection carts.

IMPORTANT RESOURCES

Recology South Bay
408-725-4020
Fax 408-588-1102
www.recologysouthbay.com

Countywide Recycling Info
800-533-8414
www.recyclestuff.org

Home Composting Education Program
408-918-4640
www.reducewaste.org

Household Hazardous Waste Program
408-299-7300
www.hhw.org



RECYCLING AND REFUSE SET-OUT EXAMPLE

- Cardboard
- Catalogs & junk mail
- Glass bottles and jars
- Metal cans
- Milk cartons
- Paper
- Phone books
- Juice aseptic boxes - but foil bags are **NOT** acceptable
- Paper and hard cover books
- Plastic containers (*plastic toys are acceptable as long as they fit in your cart*)
- Plastic bags - please bag together before placing in cart
- Scrap metal
- Shredded paper (*must be bagged*)

Please rinse food and beverage containers and crush plastics before placing in cart.

CORRUGATED CARDBOARD

Please breakdown or cut cardboard to fit inside recycling cart. Extra cardboard that cannot fit inside cart should be flattened and tied with string in bundles no larger than 3 ft. x 3 ft.



USED MOTOR OIL

Place used motor oil in clear one-gallon plastic containers with tight fitting, screw top lids. (Milk and water jugs with pop-on lids are acceptable: lids must be taped securely). You may place up to two one-gallon containers next to your recycling cart for pickup.

USED OIL FILTERS

Place fully drained filters in a sealed, leak-proof, plastic bag and place curbside/roadside next to your recycling cart.

HOUSEHOLD BATTERIES

***New Safety Rules for Collection:** Please tape both battery terminals on all batteries. You may use either masking, electrical, or duct tape. Place all taped batteries in a clear, sealed plastic bag. If any batteries are leaking, please put them in a separate bag and place them on top of your blue recycling cart.

NOTE: Car batteries are not accepted in this program. Call the Countywide Household Hazardous Waste line at **408-299-7300** or visit www.hhw.org for recycling information.



These items should be placed in your garbage:

- Food contaminated packaging or containers
- Napkins, facial tissues, paper towels, utensils, dishware
- Styrofoam (*any form - even if labeled #6-7*), bubble and plastic wrap
- Light bulbs, window glass, ceramics
- Clothes hangers, wire, rope, auto parts
- Polystyrene including packing peanuts

DEBRIS BOXES

Debris boxes are available in a variety of sizes to fit your construction and clean up needs.

Help keep usable goods out of the landfill, by donating to charities or non-profit organizations. For more information visit www.freecycle.org.

On-Call Collections

ON-CALL COLLECTION DAYS

Households can select two days per year for the following on-call collection services:

Two garbage disposal days OR two yard/wood waste recycling days OR one garbage disposal day and one yard waste recycling day.

Please refer to details of the on-call collection days to the right, along with the following guidelines:

- All items must fit within an 8-foot long, 4-foot wide and 4-foot high area and be placed curbside/roadside by 6 a.m.
- **Single items, plastic bags, bundles or boxes cannot weigh more than 70 pounds each, and must be manageable by one person.**
- To arrange for an on-call pickup, please call our Customer Service Department, Monday through Friday during regular business hours.
- **Advance notice of 24 hours is required.**
- Garbage and yard waste disposal days are scheduled on normal collection days.
- Unused on-call disposal or recycling days are **not** carried over to the following year.

BULKY ITEMS

Special pickups of bulky items, such as water heaters, furniture, BBQs, lawn mowers, etc., are available for a fee.

For rates, information or to schedule services, please call our Customer Service Department at **408-725-4020** or **650-961-8040**.



E-WASTE "CURBSIDE" COLLECTION SERVICE

Residents no longer need to haul e-waste to a collection event or drop-off site! Recology South Bay will pick up e-waste curbside/roadside in front of your home.

E-waste collections are limited to **two** per year and are in addition to your twice-annual on-call collections. **Special handling of e-waste is required and weight limits may apply.**

To schedule your free pick-up, call our Customer Service Department at **408-725-4020** or **650-961-8040**.

E-Waste includes the following materials:

- Answering Machines
- Calculators
- CD players
- Cellular phones
- Computer monitors and peripherals
- Household batteries (seal in clear plastic bag)
- Microwaves
- Radios & stereos
- Tape recorders
- Telephones & fax machines
- Televisions
- VCRs

ON-CALL GARBAGE PICK-UP

- Contain loose items in bags, boxes or bundles.
- No appliances with freon, such as refrigerators and air conditioners. These items can be arranged through our **Bulky Item** collection services for a fee.
- No items with oil, diesel, or gasoline.
- No TVs, computer monitors or electronic or universal waste. Refer to the E-WASTE curbside collection service on the bottom of this page.
- No hazardous material, call **408-299-7300** for disposal information and to schedule an appointment.

ON-CALL YARD/WOOD WASTE PICK-UP

- Branches can be up to 6 inches in diameter and 6-feet long.
- Please bundle or box branches and trimmings for collection.
- **Unpainted, untreated** wood can be neatly stacked no longer than 6ft lengths (*for the safety of our drivers, please remove all nails*).
- Since wood will be composted, we cannot accept varnished, stained or pressure treated wood (*like railroad ties*)
- No plastic bags.

YARD WASTE

Yard waste is collected weekly in your tan cart. Put leaves, small branches (cut into 3 foot lengths or less) and grass clippings in your yard waste rolling cart. Yard waste must fit inside the cart and the lid must be closed.

Unacceptable Items

- Dirt, rock, concrete, ashes, sod, asphalt, or building materials
- Household trash or other garbage
- Plastic bags (*plastics will contaminate the load*)
- Tree trunks, stumps or painted trees
- **Note:** Our trucks can pick up yard waste rolling carts weighing up to 150 pounds. Carts filled to capacity with some materials can exceed this weight limit and may not be collected.



ELECTRONIC BILL & AUTO-PAYMENT OPTIONS

For a convenient, secure way to view, print and pay your bill online, enroll in our E-Bill Payment Program. You can set up your account for automatic payments, schedule on-line payments or have your bill paid via a recurring automatic debit. To sign up for this program, visit www.recologysouthbay.com and click on the "Pay Bill" link.

Santa Clara County Environmental Information



Santa Clara County offers a free HHW drop-off program for residents in Santa Clara County. To schedule an appointment or for more information about the HHW Program, please call the

Santa Clara County HHW appointment line at **408-299-7300**, Monday thru Friday 8:30 a.m. to 4:30 p.m. or visit www.hhw.org and click on "Make An Appointment".

ACCEPTABLE MATERIALS

Aerosol cans
Automotive fluids (*antifreeze, oils, various fluids*)
Batteries
Chemistry sets
Cleaners/household chemicals
Cosmetics, toiletries
Degreasers/solvents
Flares (except airborne flares)
Fluorescent tubes and CFLs
Freon
Gasoline/fuels
Gun powder
Helium tanks (*5-gallon or smaller only*)
Mace
Pesticides
Photo chemicals
Prescription medicine
Propane tanks
Sharps/syringes/needles (*must be in an approved container labeled "Sharps Waste" or with the International Biohazard label*)



PAPER OR PLASTIC?

That's a question everyone hears at grocery stores. But bags of all types add up. Trips to the mall, hardware store, farmer's market and many other places add to the number of bags that Americans use every day and each of those bags have an environmental impact as well. One thing that everyone can do to lower their carbon footprint on our environment is to bring a reusable bag to the stores you frequent.

Stores in the Unincorporated areas of Santa Clara County can no longer distribute single-use carry out bags effective January 1, 2012. Green bags (paper bags with more than 40% recycled content) will be available for a fee. Remember to use your reusable bags wherever and whenever you shop! Go to www.ReduceWaste.org for more information.

COMPOSTING

Composting is nature's process of recycling decomposed organic materials into a rich soil known as compost. Backyard composting is an acceleration of the same process nature uses. Composting is simply a combination of yard debris (like grass clippings and fallen leaves) and kitchen scraps (such as fruit and vegetable spoils), separated from the waste stream and placed into an environment suitable for decomposition. Through composting, you can grow healthier and greener lawns and gardens, and a cleaner environment too!

By composting your organic waste you are returning nutrients back into the soil in order for the cycle of life to continue. Finished compost looks like soil—dark brown, crumbly and smells like a forest floor.



TYPES OF COMPOSTING:

Backyard composting — if you have a yard and a balance of browns (fallen leaves or straw) and greens (grass clippings and food scraps); you have all you need to make compost. Perfect for most backyards and if you have a large lot that creates a lot of yard trimmings.

Worm composting (vermicomposting) — if you have a tiny yard, live in an apartment or have an abundance of food scraps, this type of composting is for you. It's a perfect way to close the loop and reuse organic materials from your home garden as well.

The County of Santa Clara Home Composting Education Program offers free 2 hour classes on backyard and worm composting, as well as selling all the bins and tools you need to start your own compost bin at home.

Go to www.ReduceWaste.org or call **408-918-4640** for more information.

2012-2013 Annual Service Brochure

*For Residents of Unincorporated
Santa Clara County Districts 5a, 5b and 5c*

TREECYCLING

During the month of January, Recology will provide free Christmas Tree collection and recycling.

- Please remove tree stands and all decorations, including tinsel. (Flocked trees are acceptable).
 - Trees should be cut into 4 ft. lengths. Cut pieces may be placed inside your yard waste cart for service.
 - Place trees or carts curbside/roadside on your recycling day.
 - Apartment dwellers must place trees in a central location and call to arrange a pickup.
 - Trees may be collected by a recycling truck other than the regular yard waste truck.



RECYCLING CHRISTMAS LIGHTS

Do you have non-working Christmas lights that you want to recycle? If you go to **RecycleStuff.org** and click on "Find a Recycler", you can do a Recycle Search. This website is very helpful in finding homes for other items you may have to recycle or reuse.

According to this website, these are two of the closest businesses that accept Christmas lights for recycling:

- **Sims Metal Management**, 1900 Monterey Hwy, Gate 1, San Jose. Check for hours by calling 494-4200.
- **Earth Care Recycling**, 2516 Seaboard Ave., San Jose. Check for hours by calling 943-9943 or go to earthcarerecycling.com

HOLIDAY COLLECTION SCHEDULE

Thanksgiving, Christmas and New Year's Day are the only holidays that garbage, recycling and yard waste are not collected.

MON	TUES	WED	THURS	FRI	SAT	SUN
NOV 19 Regular service	NOV 20 Regular service	NOV 21 Regular service	NOV 22 NO SERVICE Thanksgiving Day Office Closed	NOV 23 Service for Thursday Customers Office Closed	NOV 24 Service for Friday Customers	NOV 25
DEC 24 Regular service	DEC 25 NO SERVICE Christmas Day Office Closed	DEC 26 Service for Tuesday Customers	DEC 27 Service for Wednesday Customers	DEC 28 Service for Thursday Customers	DEC 29 Service for Friday Customers	DEC 30
DEC 31 Regular service	JAN 1 NO SERVICE New Year's Day Office Closed	JAN 2 Service for Tuesday Customers	JAN 3 Service for Wednesday Customers	JAN 4 Service for Thursday Customers	JAN 5 Service for Friday Customers	JAN 6

Questions? Please visit us online at RecologySouthBay.com or call us at **408-725-4020**. Keep this brochure as a handy reference throughout the year.