

Novato Disposal Recycling News

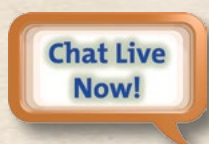
The Ratto Group

A family of companies

Spring 2016

unicycler.com

Contact Us:
Novato Disposal Service
(415) 897-4177



Online Chat at:
unicycler.com

Phone Hours

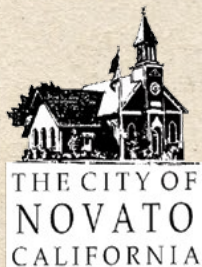
Monday - Friday 7am-5:30pm
Saturday - Sunday 7am-3pm



/NorthBayUnicycler

Upcoming Events:

April 23rd:



**21st Annual
Green and
Clean Day**

www.cityofnovato.org

April 23rd - 25th

**Free!
Household E-Waste
Drop-off**

Novato Recycling Center
7576 Redwood Blvd.
See back page for details



www.novatosan.com

May 14th

TOUR OF NOVATO AND FUN FAIR

www.tourofnovato.org

June 11th & 12th:



www.novatoartwinemusic.com

July 4th:

NOVATO
4TH OF JULY
PARADE

WE'RE ALL IN THIS TOGETHER

It was a simpler time. We had one can, steel, no wheels. We dragged it back and forth to the curb each week. It was a dedicated minority who recycled by taking their bottles and cans back to redemption centers in town. Curbside recycling was introduced. Three crates: glass, newspaper, and cans. People were encouraged to rinse out their food and beverage containers so they were clean for recycling. By 2003, Novato Disposal had introduced single-stream recycling. Now residents could co-mingle all of their recyclables in one large container (with wheels!). The increase in recycling participation was dramatic. It was more convenient. Residents no longer felt that they were putting all of their recyclables on display for the whole neighborhood to see. As the years went on, Novato Disposal continued to find markets for materials so that the stream could be increased. Rigid plastics were added to the mix allowing residents to recycle broken toys, laundry baskets, and even patio chairs (as long as they fit into their container). Residents no longer had to rinse out their food containers. As long as they were empty, people could be confident in knowing that the material would be recycled without using additional precious water. Novato Disposal long had a mantra of "When in doubt-recycle it!" when it came to deciding whether something should be recycled or thrown in the garbage. Now the climate is changing again.

Today's reality is that much of the world's manufacturing is done in China and throughout the Asian Pacific. This means that in order for materials to be effectively recycled, they must be shipped to markets overseas. In recent years, China has made efforts to reduce their pollution from manufacturing as well as waste. They have increased the standards for the recyclable materials which they receive for manufacturing. This means that now, more than ever, it is important to ensure that those jars of pasta sauce and cans of soup are empty. This doesn't mean that we need to go back to rinsing our containers again, but they should be completely empty so that any residue is not going to leak out and contaminate the other materials that are in your single-stream recycling container.

Many people wonder just what happens to the contents of your recycling container once it is emptied into the truck each week. Most people by now are well aware that Novato Disposal uses "Split-body" trucks which allows for picking up two different containers in one trip. This means that the garbage can be taken to the landfill and emptied there, while the recycling material is taken to our facility in Petaluma and then transferred in large trucks to our Santa Rosa sorting facility. There the material is sorted by hand as well as by automated machines. The material is then baled and prepared for shipping to manufacturing companies overseas. There is always some small amount of material left over that cannot be recycled. This material is called "residuals". The facility in Santa Rosa is a recycling facility and is not permitted to accept garbage or trash. As a result, the State of California monitors these recycling facilities very carefully to ensure that only a small percentage of the material is "residual." California rules for "residuals" requires that percentage to be less than 10% in permitted recycling facilities. This is why it is very important that residents only use their recycling containers for acceptable recyclable materials. Putting garbage in your recycling container contaminates all the recyclable materials and potentially puts the recycling facility and its workers at risk.

As a Novato Disposal customer you have a choice as to which size garbage and recycling container you have. Make sure that you have the proper size garbage and recycling containers for your family. A garbage container that is regularly overflowing means you may need a larger container – or you may need to review what you're placing in your garbage and recycling containers. Perhaps you need a larger recycling container – these are available in 32, 64 and 96 gallon sizes. We all want to have the smallest size garbage container and recycle as much as possible, but make sure you don't contaminate your recycling with garbage.

Links to the articles referenced above can be found on our website unicycler.com in our news section. There, you can also find helpful videos solving some of those more "controversial" questions such as: When is a pizza box recyclable? How clean do food containers have to be? The website also contains helpful, printable materials which explain just what is acceptable in your recycling container. By following the rules, spreading the word and "keeping it clean", together we can keep recycling convenient and cost-effective in Novato.



Guidelines & Reminders from Customer Service

To help us provide the best service to you, please observe the following:



- Place carts at the road edge the night before your service day.
 - Please leave 3 feet between garbage, recycling & yard waste carts.
 - Place garbage loosely in your cart. Carts that are overstuffed or have material jammed into them may not empty completely.
 - Please remove your containers from the road edge as soon after they have been serviced as is practical.
-
- Be sure all items are contained inside your carts. Carts that have items sticking out of them or have material piled on top may not be emptied or may receive additional charges.
 - You may opt to set out recycle and yard waste carts only when full if you choose.

For everyone’s safety and convenience, we request that you pay special attention to the following:

- Do not place carts within three feet of vehicles, mailboxes, fire hydrants, other obstacles or personal property.
- Collection vehicles need 14’ overhead clearance. Carts should not be placed in an area with overhangs, trees or other obstacles.
- Please park your car in your driveway the night before your collection and sweeping day whenever possible. There may be a delay in collection of blocked carts.
- If you have any questions, please call or check out our new on-line chat option at *unicycler.com*.

Extra Trash

- If you have an overloaded garbage cart or extra bags of garbage piled on top of, or alongside your cart, you may receive an automatic charge for each extra bag or can of garbage. Carts are considered overloaded if the lid will not close.
- If you have extra garbage, call our office at 897-4177 by 2:30 pm the day before your regular collection day to order extra service and avoid confusion when you receive your bill. Do not overstuff your carts as they may not empty completely.

Save Yourself Some Money!

If you are generating less waste, you can reward yourself with a smaller garbage bill by exchanging your current cart for a smaller size.



We offer four levels of service. Super recyclers or small families may be able to reduce their waste and subscribe to the 20 gallon service.

If you would like to change your service level, please contact our office for details and rates.

Recycle Used Motor Oil and Oil Filters

If you change your own motor oil you can help the environment today! Recycle your used motor oils from your car, truck, boat or lawn and garden equipment. Don’t mix your used oil with any other liquids, such as solvents, gasoline, paint or antifreeze. Contaminated oil cannot be recycled and is very expensive to dispose of.

•Novato Recycling Center 7576 Redwood Hwy. 897-4177 Used oil & filters	• Oil Changer** 133 Vintage Way 897-0134 Used oil & filters
•Ron Cromwell Chevron** 1549 So. Novato Blvd. 892-5393 Used oil & filters	• Pennzoil 10-Minute Oil Change** 908 Diablo Ave. 898-5823 Used oil & filters
• O'Reilly's Auto Parts** 1400 So. Novato Blvd. 897-5338 Used oil ONLY	<small>**CA Certification Collection Centers offer 40 cents per gallon for used oil. For more information go to the Novato Sanitary District website at www.novatosan.com or call the HHW hotline at 892-7344</small>

Novato’s 21st Annual Clean and Green Day

Saturday, April 23rd from 9 am to 1 pm

This event is organized for the purpose of cleaning up and beautifying the City of Novato. People from all over Novato will come together to remove litter and trash from public areas along city streets, bike paths, median strips and creek banks.

Please join other families, your neighbors, volunteer groups, businesses and individuals who will participate in this community service event. Trash bags and vests will be provided. Wear sturdy shoes and bring your work gloves.

Meet at the civic green next to 901 Sherman Avenue at 9am.

For more information and to register call the Clean and Green hotline at **899-8244**

Register online at www.novatostreetscape.org

Join Your Neighbors to Help Spruce Up Our Town!

Sponsored by the City of Novato Streetscape Maintenance Coalition.



THE CITY OF
NOVATO
CALIFORNIA

Ask the Unicycler

Dear Unicycler,

What is one of the easiest ways to reduce the amount of waste sent to the landfill each month?

Signed,

Randy Reducer

Dear Mr. Reducer:

One of the best ways to reduce your waste is by composting your food scraps! Residents can now put ALL food scraps in their yard debris cart. Almost 30% of residential garbage is food waste. By sending your food scraps to be composted instead of land filled you are preserving landfill space and allowing the resource to be used as soil-enriching compost rather than buried forever in a landfill. This includes: meat/fish bones, cheese, food leftovers (be sure to remove all packaging), fruits, vegetables, & their peelings, pasta, rice, bread, coffee grounds (filters too!), tea bags, soiled paper towels and egg shells. This in addition to the usual items accepted such as: weeds, leaves, landscape pruning, grass clippings, tree branches less than 4” in diameter by 2’ long.

In order for this program to be successful, we need to work together to keep contaminants out of our yard debris cart. That means NO: glass, plastic bags (even so-called “compostable” plastics), poison oak, cactus, palm fronds, pampas grass, bamboo, Sudden Oak Death infested material, sod, dirt, rocks, animal waste, tree stumps, or any other refuse.

For a complete list of yes & no items please visit our website unicycler.com

Yard & Food Waste Guidelines

- Place all grass cuttings, leaves & weeds, tree & shrubbery trimmings, berry bushes and other yard & garden waste inside your green rolling cart, also referred to as your yard waste cart. Branches under 4 inches in diameter and less than 2 feet long are accepted.
- Also accepted in the yard waste carts are all food scraps, such as fruits and vegetables (including pits and nuts), coffee grounds with filters, tea bags, seafood including shells, meat and bones, plate scrapings and kitchen prep scraps, bread, grains, pasta, baked goods, cheese, eggs, eggshells and non-coated paper products such as paper plates and napkins.
- Place your yard waste cart at the curb allowing at least three feet of space between containers.
- All green waste must be in the container. Loose material will not be collected.
- Do not put yard waste in plastic bags.

Food scrap pails are still available for a \$6 fee at the Novato Recycling Center located at 7576 Redwood Blvd.

Cut Out This Handy Recycle Guide

ACCEPTED FOR RECYCLING ONLY

ACEPTADO PARA RECICLAR SOLAMENTE



Metal & Aluminum Cans
Latas de Metal y Aluminio



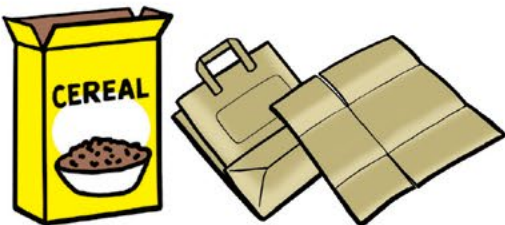
Glass Bottles & Jars
Jarras y Botellas de Vidrio



Plastic Bottles (with lid)
Botellas de Plástico (con Tapa)



Empty Household Plastic Containers & Rigid Plastic Items (No Clamshells)
Recipientes Para el Hogar de Plástico Vacíos Así Como los Artículos de Plástico Rígido (No Envases Para Empaque de Poliéster Tipo Almeja)



Paper (No Shredded Paper), Paper Bags, Cereal Boxes, Cardboard (Flattened)
Papel (No Papel Picado), Bolsas del Papel, Cajas de Cereales, Carton (Aplaste Todas las Cajas),



Milk Cartons, Soy/Rice Milk & Juice Boxes
Cartones de Leche, de Soya/Arroz y Cajas de Jugo



Newspaper, Magazines, Office Paper, Catalogs & Telephone Books
Periódicos, Revistas, Papel de Oficina, Catálogos y Guías Telefónicas



No Plastic Bags
No Bolsas de Plástico

Questions? Not sure which bin?

¿Preguntas? ¿No estoy seguro que contenedor?

unicycler.com

No Trash
No Basura

TRGHH12X91015

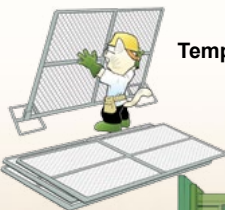
Unicycler Offers Full Construction Services

The Unicycler has been busy as of late. We are proud to announce that the Ratto Group is now offering full construction services for all of your disposal needs. By "Construction Services" we mean just about everything a general contractor would need to get a building project going. This also includes disposal of the construction and demolition materials which the majority is diverted from the landfill. Exchanges of debris boxes can even be done same day. We now offer a full array of the following:

Home & Business Cleanouts



Temporary Fencing



Recycling & Debris Boxes



Private Street Sweeping

Chat Live Now!

Chat Live Now!

New!

No need to spend your time on the phone. Simply go to unicycler.com during business hours and click on the "Chat Now" option on the right side. A Customer Service Agent will be able to handle whatever situation you may have. Or, if it's past business hours, click on "Leave a message" and we'll get back to you within 24 hours.



Novato Disposal Service
unicycler.com

NOVATO'S OFFICIAL RECYCLING CENTER



7576 Redwood Blvd., next to Shamrock Materials

Open Tuesday - Sunday, 10am - 4pm

- ✓ Novato's original Recycling Center, established in 1993
- ✓ Novato's **authorized** CRV redemption center
- ✓ The **only** Recycling Center operated by Novato Disposal Service
- ✓ **Mandated** and **endorsed** by Novato Sanitary District
- ✓ Accepts **ALL** curbside recyclable materials listed above
- ✓ Also accepts latex paint, antifreeze, household and car batteries, fluorescent tubes and bulbs and used motor oil and filters

For more information use our new chat feature at unicycler.com or call Novato Disposal Service at 897-4177



Give us a call at 707-585-5222 or visit us at unicycler.com for more information on what we can do to help out your jobsite.



Novato Disposal Service, Inc.

PO Box 3849
Santa Rosa, CA 95402

Tel (415) 897-4177
Fax (707) 586-5543

Household Hazardous Waste Disposal

The Household Hazardous Waste (HHW) Facility is open **only** to Novato residents. The HHW facility is located at the Novato Recycling Center at 7576 Redwood Boulevard (next to Shamrock Materials). No appointment is needed.

The HHW facility accepts the following, and other types of HHW, the first and third Sunday and Monday of each month from 8:30 am to 1:30 pm, excluding most holidays:

- **Aerosols, all kinds**
- **Auto products - polishes, brake fluids, cleaners**
- **Asbestos - up to 2 30 gal. size trash bags, double-bagged**
- **Batteries - all kinds**
- **Building products - sealers, caulking, glues**
- **CRT's - up to 5**
- **Fuels - gasoline(with container), kerosene, butane, lamp oil**
- **Household cleaners, polishes, disinfectants**
- **Mercury thermostats & thermometers**
- **Paints (oil & latex), stains, solvents, spray paints**
- **Pesticides, herbicides, fertilizers**
- **Pool & photo chemicals**
- **Pet products**
- **Propane tanks/helium tanks/fire extinguishers**
- **Sharps(in approved red containers)**
- **Televisions**

Questions? For questions about household hazardous waste call the HHW Hotline at 892-7344.

Commercial Hazardous Waste Program



If your business uses products that are labeled corrosive, poison, reactive, toxic or flammable, then you are generating hazardous wastes. Wastes such as lab and photo chemicals, paints, solvents, pesticides, acids and printing inks are considered hazardous and require special handling.

The Commercial Hazardous Waste program is provided for eligible businesses to dispose of small quantities of hazardous wastes. It's a safe, legal and affordable way to dispose of these wastes. The drop-off program for businesses is available by appointment only on the first and third Sunday and Monday of each month. The Facility is located at 7576 Redwood Boulevard, toward the rear of the Novato Recycling Center. To confirm eligibility and schedule an appointment, call 415-892-6395.

HHW Facility Schedule

Open 8:30 am – 1:30 pm

2016

<u>Sunday</u>	<u>Monday</u>
January 3	January 4
January 17	January 18
February 7	February 8
February 21	February 22
March 6	March 7
March 20	March 21
April 3	April 4
April 17	April 18
May 1	May 2
May 15	May 16
June 5	June 6
June 19	June 20
July 10	July 11
July 17	July 18
August 7	August 8
August 21	August 22
September 11	September 12
September 18	September 19
October 2	October 3
October 16	October 17
November 6	November 7
November 20	November 21
December 4	December 5
December 18	December 19

Free! E-Waste Event

Saturday, April 23rd- Monday, April 25th
10 am - 3 pm
Novato Recycling Center
7576 Redwood Blvd.

A three-day free drop-off event for Novato residents to recycle common electronic products will be held at the Novato Recycling Center. All types of household electronics will be accepted, such as:

- TV's
- Fax Machines
- Phones
- VCR's & DVD's
- Toasters
- Vacuums
- Other small household electronics
- Computers
- Radios & Stereos
- Microwaves
- Blenders
- Hair Dryers
- Coffee Makers

E-Waste is considered a hazardous waste and cannot be disposed of in the trash. Although both working and non-working electronics will be accepted at this event, please consider donating working equipment to a local charity or thrift store. Novato Disposal also offers free pick-up of household electronics for single family residential customers up to 4 times per year. Call Novato Disposal to schedule a pick up. For questions about the E-Waste event call 892-7344 or go to unicycler.com or www.novatosan.com for more information. This event is for Novato residents only. Novato businesses please call 892-6395 for more information.

Large appliances such as washers, dryers, stoves, refrigerators, water heaters, dishwashers or air conditioners will not be accepted at this event. Contact Novato Disposal Service at 897-4177 for a for-fee pick-up of these items. Please do not drop off these items at the Novato Recycling Center.



Safe Pharmaceutical Disposal

Drugs that are improperly disposed of can pollute our marine environment, soils and groundwater. Protect your family by keeping all drugs away from children and pets. In Novato, you can safely dispose of your unwanted medications in the bins located at the Novato Police Dept. lobby, 909 Machin Ave., Mon. - Thurs, 10:00am-5:00pm.

Acceptable items include:

- Prescription medications
- All over the counter medications
- Vitamins and supplements
- Medicated ointments
- Lotions and creams
- Liquid medications in leak-proof containers
- Inhalers
- Pet medications

Items not accepted include:

- Sharp items including needles
- IV bags
- Bloody or infectious waste
- Personal care products
- Empty pill containers
- Hydrogen peroxide
- Aerosol cans

Please remove all pills from containers and place in a Ziploc bag or small paper bag for deposit into the return bin. This will help keep the volume to a minimum. Bags will not be provided at the collection locations.