

Novato Disposal Recycling News

The Ratto Group

A family of companies

Fall 2016

unicycler.com

Contact Us:
Novato Disposal Service
(415) 897-4177



Online Chat at:
unicycler.com

Phone Hours
Monday - Friday 7am-5:30pm
Saturday - Sunday 7am-3pm



/NorthBayUnicycler

Upcoming Events:

October 8th - 10th
Free!
Household E-Waste
Drop-off

Novato Recycling Center
7576 Redwood Blvd.
See back page for details
www.novatosan.com



Christmas Tree Pickup

Curbside Collection:

January 2nd - January 6th

Place whole trees (less than 4 feet long) at the curb on your regularly scheduled collection day. (Longer trees may be cut in half)

Drop-off Location:

First 3 Saturdays

December 31st January 7th & January 14th

Drop off at 9am-5pm at

San Marin High School

15 San Marin Drive Novata, CA

\$5 unflocked/\$15 flocked trees

Pick-up Service:

Pick-up service can be scheduled through smtreecycle@gmail.com or call (415) 899-9223 for an appointment at an additional fee of \$10 for standard trees, \$25 for flocked. All proceeds from this event support San Marin's Safe and Sober Grad Party for graduating seniors. For more information please visit: <http://smsafegrad.org/>

General Tree Collection Information:

-General Holiday Collection: Customers with service on Wednesday, Thursday and Friday will be delayed one day during the weeks of Christmas and New Year's Day

-Green Waste Cart Collecton: Trees are accepted in Green Waste Carts at **ANYTIME**. Trees **MUST** be cut to fit inside cart. Flocked trees are **NOT** accepted

-All lights, tinsel, ornaments and stands **MUST be removed prior to any collection**

-Flocked trees are considered trash and will **NOT be collected at curbside or in green cart**



Bulky Item Pickup Service

Novato Disposal has always looked for new ways to make recycling and disposal more convenient. We started with curbside garbage pickup, then introduced single-stream recycling for the first time in Marin County, and then we went bigger. Do you have an old sofa, mattress, or even an old TV taking up space? We can pick them up for you! All you have to do is contact us by phone or send us an Email at info@unicycler.com and we will pick up that Bulky Item right at the curb!

“Bulky Items” (or “BIPs” for short), are those “beyond-repair” appliances, unusable furniture, or items that can't normally fit into your cart that would require a trip to our recycle center or to Redwood Landfill. As your local recycling experts, we take great care in ensuring that anything and everything that can be recycled, is recycled. It is important to trust that the recycling process will be handled in an ecologically and socially responsible manner.

Reuse is a great option when it comes to furniture that is still usable but has become obsolete in your household. Appliances that require a simple fix can be repaired at your local Goodwill as part of a work training program that not only helps people gain valuable trade skills, but keeps the items out of the landfill. These items are then re-sold to the local community at an economical price.

If it's just not worth fixing or donating, Novato Disposal is here to help. We will pick up broken landscaping equipment such as lawn mowers and leaf blowers with combustible engines as long as all of the fluids are completely drained. Even small auto parts are accepted as part of the BIP program. Again, just be sure there are no hazardous or potentially leaky fluids in these items.

Hazardous waste, and propane tanks however, cannot be accepted and should be taken to the Novato Household Hazardous Waste Facility.

Generally, if it won't fit in your blue recycling cart and can be loaded in the truck by your local Bulky Item driver, we'll take care of it for you. Together, with the citizens of Novato, we are keeping the clutter out of our homes and out of the landfill.

Everyone knows that when you subscribe to service with Novato Disposal you receive great garbage, mixed recycling, food scraps, and yard waste recycling, but we especially want to spread the word about our convenient BIP program. Every Novato resident who has a subscription to residential curbside garbage and recycling service with Novato Disposal is entitled to 4 Bulky Item Pickups each calendar year at no charge.

These pickups can be a combination of items less than three yards. For example, a washer and a dryer could be one pickup. An old refrigerator could be another. The next one may be a worn out mattress and box spring. Save yourself four trips a year and let us pick up your bulky items for you. We will recycle what we can, and safely dispose of the rest. All you have to do is get it to the curb.

Each BIP must be arranged with us in advance. Your regular driver who picks up those blue, green and grey carts each week does not pick up Bulky Items. The BIP Driver handles a different kind of truck, and may not be familiar with your neighborhood. Therefore, it is important when requesting these pickups to let us know if, for example, you live on a corner and your address is on one street, but you place your carts on another. Also, if your carts are placed in an alleyway for service, we will need to know where these items are located so we can collect them.

Don't be shy. We're available 7 days a week to take these requests either by phone at 415-897-4177. Or send us an Email to info@unicycler.com. Next time one of your neighbors tells you they're not sure what to do with their old mattress, let them know. Feel like a VIP and call in a BIP today.

The Basics:

4 free Pickups per year (up to 7 bags or 1 item such as a couch)

Service account must be in your name

Up to 3 yards of materials per pickup

Driver must be able to load items safely into his truck

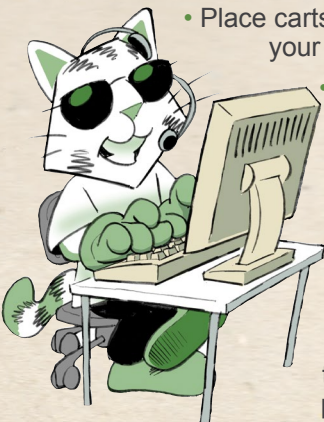
No liquid waste or hazardous materials

There is a charge for Freon appliances such as freezers, refrigerators, AC units, etc.



Guidelines & Reminders from Customer Service

To help us provide the best service to you, please observe the following:



- Place carts at the road edge the night before your service day.
- Please leave 3 feet between garbage, recycling & yard waste carts.
- Place garbage loosely in your cart. Carts that are overstuffed or have material jammed into them may not empty completely.
- Please remove your containers from the road edge as soon after they have been serviced as is practical.
- Be sure all items are contained inside your carts. Carts that have items sticking out of them or have material piled on top may not be emptied or may receive additional charges.
- You may opt to set out recycle and yard waste carts only when full if you choose.

For everyone’s safety and convenience, we request that you pay special attention to the following:

- Do not place carts within three feet of vehicles, mailboxes, fire hydrants, other obstacles or personal property.
- Collection vehicles need 14’ overhead clearance. Carts should not be placed in an area with overhangs, trees or other obstacles.
- Please park your car in your driveway the night before your collection and sweeping day whenever possible. There may be a delay in collection of blocked carts.
- If you have any questions, please call or check out our new on-line chat option at *unicycler.com*.

Extra Trash

- If you have an overloaded garbage cart or extra bags of garbage piled on top of, or alongside your cart, you may receive an automatic charge for each extra bag or can of garbage. Carts are considered overloaded if the lid will not close.
- If you have extra garbage, call our office at 897-4177 by 2:30 pm the day before your regular collection day to order extra service and avoid confusion when you receive your bill. Do not overstuff your carts as they may not empty completely.

Save Yourself Some Money!

If you are generating less waste, you can reward yourself with a smaller garbage bill by exchanging your current cart for a smaller size.



We offer four levels of service. Super recyclers or small families may be able to reduce their waste and subscribe to the 20 gallon service.

If you would like to change your service level, please contact our office for details and rates.

Recycle Used Motor Oil and Oil Filters

If you change your own motor oil you can help the environment today! Recycle your used motor oils from your car, truck, boat or lawn and garden equipment. Don’t mix your used oil with any other liquids, such as solvents, gasoline, paint or antifreeze. Contaminated oil cannot be recycled and is very expensive to dispose of.

•Novato Recycling Center 7576 Redwood Hwy. 897-4177 Used oil & filters	• Oil Changer** 133 Vintage Way 897-0134 Used oil & filters
•Ron Cromwell Chevron** 1549 So. Novato Blvd. 892-5393 Used oil & filters	• Pennzoil 10-Minute Oil Change** 908 Diablo Ave. 898-5823 Used oil & filters
• O'Reilly's Auto Parts** 1400 So. Novato Blvd. 897-5338 Used oil ONLY	<small>**CA Certification Collection Centers offer 40 cents per gallon for used oil. For more information go to the Novato Sanitary District website at www.novatosan.com or call the HHW hotline at 892-7344</small>

Got Cooking Oil?

As the holidays approach, many of us are reminded of the mouth-watering treats and meals coming our way. A by-product of these delicious dishes is used cooking oil, which cannot be poured down the drain or thrown into the garbage “as is.”

When cooking oil or other liquid waste is placed in garbage carts, it can leak out of collection vehicles and cause messes on the roads. Oil can enter storm drains and impact fish and wildlife and eventually make its way into our drinking water. Oil poured down the sink causes problems in sewage facilities and can create expensive blockages in city pipe systems. In order to protect Novato storm drains, waterways, & sewage systems, we need to carefully manage our cooking oil.

What Can a Chef Do?

If you have more than a few ounces of oil, you can pour kitty litter or some type of absorbent into oil to completely absorb it. Then double bag the saturated absorbent in plastic bags and place in the regular trash. Please be sure there is enough absorbent to soak up all the cooking oil. Another possibility is to check with your local restaurants to see if they will accept your clear, used cooking oil.

A Green Option for Restaurants.

Numerous restaurants in Novato have clear, liquid oil hauled away for use in production of biodiesel. Yakayo Biofuels in Ukiah is dedicated to expanding the biofuel industry in Northern California. They accept clean vegetable oil that is mostly free of solids, meat scraps and water from restaurants. Restaurants with large amounts of oil waste can contact them for collection of bulk vegetable oil. See www.ybiofuels.org or call (877) 804-1900.

If your restaurant accepts clear oil from the public, let us know and we can help promote the program and offer you some publicity at the same time.

Dear Unicycler,

The other day I saw one of your trucks pick up the trash and then dump the green waste into the same truck. I work really hard to separate my recycling and green waste from the trash. What gives?

Diligent Debris Divider

Dear Diligent Debris Divider,

What you saw was one of our split-body collection trucks! Even though it looks like the materials were being mixed together because they were dumped into the same hole on top of the truck, there are actually two compartments inside that keep each material completely separate. So rest assured, the materials you work so diligently to keep separate are not being mixed together. Just like you, we want to keep the recycling and green waste as clean and contamination-free as possible.



The split-body collection trucks are actually super eco-friendly. Because they’re collecting two materials at one time, it decreases the number of trips in your neighborhood by one-third, which also decreases fuel use and reduces wear and tear on the streets. These trucks also have reduced emissions, exceeding state standards with Ultra-Low Sulfur Diesel Fuel.

So the next time you see two materials go into the same truck, just remember that it’s our split-body collection vehicles hard at work!

Unicycler

Have a recycling or environmental question? Email us at greenteam@unicycler.com. Or, like us on Facebook and post your questions there.

Yard & Food Waste Guidelines

- Place all grass cuttings, leaves & weeds, tree & shrubbery trimmings, berry bushes and other yard & garden waste inside your green rolling cart, also referred to as your yard waste cart. Branches under 4 inches in diameter and less than 2 feet long are accepted.
- Also accepted in the yard waste carts are all food scraps, such as fruits and vegetables (including pits and nuts), coffee grounds with filters, tea bags, seafood including shells, meat and bones, plate scrapings and kitchen prep scraps, bread, grains, pasta, baked goods, cheese, eggs, eggshells and non-coated paper products such as paper plates and napkins.
- Place your yard waste cart at the curb allowing at least three feet of space between containers.
- All green waste must be in the container. Loose material will not be collected.
- Do not put yard waste in plastic bags.

Food scrap pails are still available for a \$6 fee at the Novato Recycling Center located at 7576 Redwood Blvd.

✂ Cut Out This Handy Recycle Guide ✂

ACCEPTED FOR RECYCLING ONLY

ACEPTADO PARA RECICLAR SOLAMENTE



Metal & Aluminum Cans
Latas de Metal y Aluminio



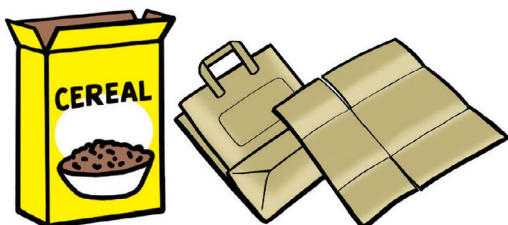
Glass Bottles & Jars
Jarras y Botellas de Vidrio



Plastic Bottles (with lid)
Botellas de Plástico (con Tapa)



Empty Household Plastic Containers & Rigid Plastic Items (No Clamshells)
Recipientes Para el Hogar de Plástico Vacíos Así Como los Artículos de Plástico Rígido (No Envases Para Empaque de Poliéster Tipo Almeja)



Paper (No Shredded Paper), Paper Bags, Cereal Boxes, Cardboard (Flattened)
Papel (No Papel Picado), Bolsas del Papel, Cajas de Cereales, Carton (Aplaste Todas las Cajas),



Milk Cartons, Soy/Rice Milk & Juice Boxes
Cartones de Leche, de Soya/Arroz y Cajas de Jugo



Newspaper, Magazines, Office Paper, Catalogs & Telephone Books
Periódicos, Revistas, Papel de Oficina, Catálogos y Guías Telefónicas



No Plastic Bags
No Bolsas de Plástico

Questions? Not sure which bin?

¿Preguntas? ¿No estoy seguro que contenedor?

unicycler.com

No Trash
No Basura

TRGHH12X91015

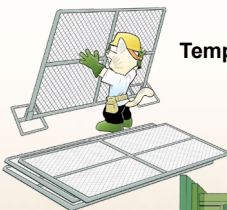
Unicycler Offers Full Construction Services

The Unicycler has been busy as of late. We are proud to announce that the Ratto Group is now offering full construction services for all of your disposal needs. By "Construction Services" we mean just about everything a general contractor would need to get a building project going. This also includes disposal of the construction and demolition materials which the majority is diverted from the landfill. Exchanges of debris boxes can even be done same day. We now offer a full array of the following:

Home & Business Cleanouts



Temporary Fencing



Recycling & Debris Boxes



Private Street Sweeping

Chat Live Now!

Chat Live Now!

New!

No need to spend your time on the phone. Simply go to unicycler.com during business hours and click on the "Chat Now" option on the right side. A Customer Service Agent will be able to handle whatever situation you may have. Or, if it's past business hours, click on "Leave a message" and we'll get back to you within 24 hours.



Novato Disposal Service
unicycler.com

NOVATO'S OFFICIAL RECYCLING CENTER



7576 Redwood Blvd., next to Shamrock Materials

Open Tuesday - Sunday, 10am - 4pm

- ✓ Novato's original Recycling Center, established in 1993
- ✓ Novato's **authorized** CRV redemption center
- ✓ The **only** Recycling Center operated by Novato Disposal Service
- ✓ **Mandated** and **endorsed** by Novato Sanitary District
- ✓ Accepts **ALL** curbside recyclable materials listed above
- ✓ Also accepts latex paint, antifreeze, household and car batteries, fluorescent tubes and bulbs and used motor oil and filters

For more information use our new chat feature at unicycler.com or call Novato Disposal Service at 897-4177



Give us a call at 707-585-5222 or visit us at unicycler.com for more information on what we can do to help out your jobsite.



Novato Disposal Service, Inc.

PO Box 3849
Santa Rosa, CA 95402

Tel (415) 897-4177
Fax (707) 586-5543

Household Hazardous Waste Disposal

The Household Hazardous Waste (HHW) Facility is open **only** to Novato residents. The HHW facility is located at the Novato Recycling Center at 7576 Redwood Boulevard (next to Shamrock Materials). No appointment is needed.

The HHW facility accepts the following, and other types of HHW, the first and third Sunday and Monday of each month from 8:30 am to 1:30 pm, excluding most holidays:

- **Aerosols, all kinds**
- **Auto products - polishes, brake fluids, cleaners**
- **Asbestos - up to 2 30 gal. size trash bags, double-bagged**
- **Batteries - all kinds**
- **Building products - sealers, caulking, glues**
- **CRT's - up to 5**
- **Fuels - gasoline(with container), kerosene, butane, lamp oil**
- **Household cleaners, polishes, disinfectants**
- **Mercury thermostats & thermometers**
- **Paints (oil & latex), stains, solvents, spray paints**
- **Pesticides, herbicides, fertilizers**
- **Pool & photo chemicals**
- **Pet products**
- **Propane tanks/helium tanks/fire extinguishers**
- **Sharps(in approved red containers)**
- **Televisions**

Questions? For questions about household hazardous waste call the HHW Hotline at 892-7344.

Commercial Hazardous Waste Program



If your business uses products that are labeled corrosive, poison, reactive, toxic or flammable, then you are generating hazardous wastes. Wastes such as lab and photo chemicals, paints, solvents, pesticides, acids and printing inks are considered hazardous and require special handling.

The Commercial Hazardous Waste program is provided for eligible businesses to dispose of small quantities of hazardous wastes. It's a safe, legal and affordable way to dispose of these wastes. The drop-off program for businesses is available by appointment only on the first and third Sunday and Monday of each month. The Facility is located at 7576 Redwood Boulevard, toward the rear of the Novato Recycling Center. To confirm eligibility and schedule an appointment, call 415-892-6395.



HHW Facility Schedule

Open 8:30 am – 1:30 pm

2016

<u>Sunday</u>	<u>Monday</u>
October 2	October 3
October 16	October 17
November 6	November 7
November 20	November 21
December 4	December 5
December 18	December 19

2017

<u>Sunday</u>	<u>Monday</u>
January 8	January 9
January 15	January 16
February 5	February 6
February 19	February 20
March 5	March 6
March 19	March 20

Free! E-Waste Event

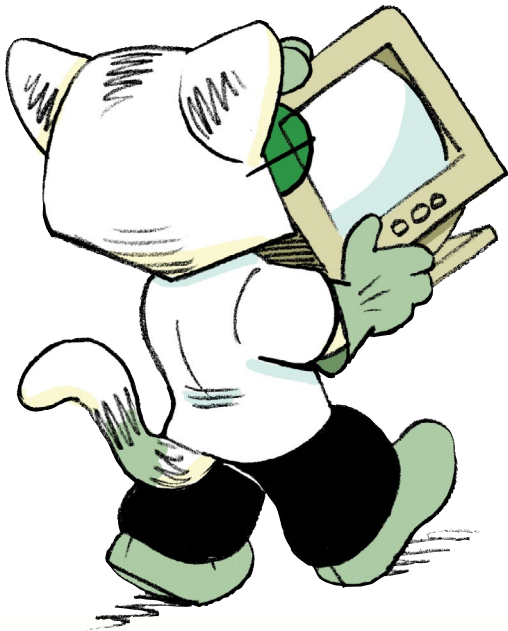
Saturday, October 8th - Monday, October 10th
10 am - 3 pm
Novato Recycling Center
7576 Redwood Blvd.

A three-day free drop-off event for Novato residents to recycle common electronic products will be held at the Novato Recycling Center. All types of household electronics will be accepted, such as:

- TV's
- Fax Machines
- Phones
- VCR's & DVD's
- Toasters
- Vacuums
- Other small household electronics
- Computers
- Radios & Stereos
- Microwaves
- Blenders
- Hair Dryers
- Coffee Makers

E-Waste is considered a hazardous waste and cannot be disposed of in the trash. Although both working and non-working electronics will be accepted at this event, please consider donating working equipment to a local charity or thrift store. Novato Disposal also offers free pick-up of household electronics for single family residential customers up to 4 times per year. Call Novato Disposal to schedule a pick up. For questions about the E-Waste event call 892-7344 or go to unicycler.com or www.novatosan.com for more information. This event is for Novato residents only. Novato businesses please call 892-6395 for more information.

Large appliances such as washers, dryers, stoves, refrigerators, water heaters, dishwashers or air conditioners will not be accepted at this event. Contact Novato Disposal Service at 897-4177 for a for-fee pick-up of these items. Please do not drop off these items at the Novato Recycling Center.



Safe Pharmaceutical Disposal

Drugs that are improperly disposed of can pollute our marine environment, soils and groundwater. Protect your family by keeping all drugs away from children and pets. In Novato, you can safely dispose of your unwanted medications in the bins located at the Novato Police Dept. lobby, 909 Machin Ave., Mon. - Thurs, 10:00am-5:00pm.

Acceptable items include:

- Prescription medications
- All over the counter medications
- Vitamins and supplements
- Medicated ointments
- Lotions and creams
- Liquid medications in leak-proof containers
- Inhalers
- Pet medications

Items not accepted include:

- Sharp items including needles
- IV bags
- Bloody or infectious waste
- Personal care products
- Empty pill containers
- Hydrogen peroxide
- Aerosol cans

Please remove all pills from containers and place in a Ziploc bag or small paper bag for deposit into the return bin. This will help keep the volume to a minimum. Bags will not be provided at the collection locations.