

2014-2015 Annual Service Brochure

ORGANICS

The Organics Program allows you to mix green waste, food scraps and soiled paper products in the same **GREEN** cart. **Your organics cart is emptied every week on your regular service day.**

PROGRAMA ORGANICO El Programa organico te permite mezclar desperdicios de la yarda, de comida y productos de papel sucio en el mismo bote o carrito verde, Su bote verde sera vaciado cada semana en el dia regular de su servicio.



UNACCEPTABLE ITEMS:

Ashes Clothing Compostable or Biodegradable bags **Construction & Demolition** (C & D) Debris (i.e. Sheetrock) Dirt, Rock, Concrete, Brick, Gravel Furniture Garbage Non-recyclable Items Pet & Human excrement **Photographs/Negatives Plastic Bags Recyclable Items** Sawdust **Treated & Painted Wood**

ACCEPTABLE ITEMS: Food Waste

(i.e. bones, coffee grounds, fruit, meat, vegetables)

Green Waste

(i.e. branches – cut to less than 3ft in length, leaves, yard trimmings)

Soiled Paper Waste (i.e. coffee filters, paper milk cartons, paper plates & napkins, pizza boxes, tea bags)

ARTICULOS INACEPTABLE:

COMPOSTABLES

Cenizas Ropa Bolsas Biodegradable Construccion y Demolicion (i.e. yeso) Tierra, rocas, concreto, ladrillos y grava **Muebles** Basura Articulos no reciclables Excremento humano o de animal Fotografías/Negativos Bolsas de plastico No articulos reciclables Aserrin Madera pintada or tratada

con quimicos

ARTICULOS ACEPTABLE:

Desperdicio de comida (hueso, café, frutas, carnes, vegetales)

Material de la yarda (Ramas cortadas no mas de 3 pies de largo, hojas, flores o zacate)

Productos de papel sucios (filtros de café, carton de leche, platos de papel, servilletas, cajas de pizza y Bolsas de té)

SINGLE STREAM RECYCLING

Reminder: Please place your recycling cart curbside by 6 a.m. on your regular collection day for service. Recordatorio: Por favor ponga su bote o carrito azul de reciclaje en la acera a las 6:00 am en el dia regular de su servicio.

CLASS COLOR OR

ACCEPTABLE ITEMS

PLASTICS / PLASTICO

- Bottles, #1-#7
- Buckets
- Party cups
- Tubs, (includes butter, cottage cheese and yogurt containers)
- White Utensils only

GLASS AND ALUMINUM / VIDRIO Y ALUMINIO

- Glass bottles and jars (labels and lids are OK)
- Aluminum and bi-metal cans
- Aluminum foil (clean, no food)

MIXED PAPER / CUALQUIER TIPO DE PAPEL

- Aseptics, paper carton with foil liner (includes boxed soups, juice boxes and soy containers)
- Phone Books, Catalogs, Magazines, Newspapers
- Books (paperback and hardcover)
- Cereal, cracker and frozen food boxes (plastic liners removed)
- Envelopes, Junk Mail, Paper bags
- Shredded Paper (please put into a paper bag before placing in recycling cart)

CARDBOARD / CAJAS

Cardboard must be flattened to fit inside recycling cart with lid closed. Extra cardboard should be flattened, bundled, tied and placed next to your recycling cart for collection. For ease of handling, bundles may not be larger than 3 ft. x 3 ft.

PLEASE REMOVE ALL PACKING MATERIALS before placing cardboard boxes in your recycling cart.

Collection Services

Your monthly rate includes the garbage, recycle and organics services but is determined by the size of your garbage container. By recycling your paper, bottles and cans and composting your food scraps and soiled paper you may find that you can reduce the size of your garbage cart thus reducing your monthly rate. Garbage carts are available in a variety of sizes. Please contact Customer Service at **650-583-8536** for size options.

BATTERIES / BATERIAS

recycling cart.

Recycle your household batteries

by sealing them in a clear plastic

bag and placing ON TOP of your

PLEASE NOTE: Collection carts are to be used for residential household waste only. If you have Construction and Demolition (C&D) materials please refer to the "On-Call Collection" information on page 3 or call our Customer Service Department for Debris Box information (see page 4) at **650-583-8536.**

UNACCEPTABLE ITEMS:

Bubble wrap Construction & Demolition (C&D) Materials Food contaminated packaging Garden hoses Packing peanuts Paper towels, napkins, facial tissue Photographs/Negatives Plastic bags PVC pipes Styrofoam (blocks or PS #6 recycling symbol) Unmarked plastics (plastics without the #1-#7 recycling symbol)

ARTICULOS INACEPTABLE:

Plastico de burbujas Residuos de construccion y demolición Envases de alimentos contaminados Mangeras de jardin Toallas de papel, servilletas, papel para la cara Fotografías/Negativos Bolsas de plastico Tubos de PVC o plastico Espuma de poliestireno Plastico no marcado (Que no tengan numero de #1 - #7 con el símbolo de reciclaje)

For recycling and reuse options of the materials listed above, please visit San Mateo County RecycleWorks at **RecycleWorks. org**. If you have questions about the recycling program, please call **Recology San Bruno** at **650-583-8536**.

EXTRA GARBAGE AND HHW REMOVAL

HHW, Electronic & Universal Waste Program

The Recology San Bruno Transfer Station (see map below) accepts the following items on **Tuesdays and Thursdays, from 10 a.m. - 12 p.m. and Saturdays, from 8 a.m. - 3 p.m.** from San Bruno Residents *only.* Please be prepared to show proof of residency.

For more information please visit us online at **www.recologysanbruno.com** and click on HOUSEHOLD HAZARDOUS WASTE or call our Customer Service Department at **650-583-8536**.

- Antifreeze*
- Car and household batteries
- Cellular phones
- Car Tires, Computers & Televisions (a fee may be charged to recycle these items)
- Fluorescent tubes & bulbs

County of San Mateo HHW Program

The County of San Mateo provides a free HHW drop-off program, which accepts the following items:

- Art & hobby supplies
- Automotive supplies (liquids, NO Tires)
- Fertilizers & Pesticides
- Fire Extinguishers
- Fluorescent lights & bulbs
- Furniture & metal polishes
- Household batteries
- Household cleaners
- Painting Supplies (all liquids)
- Photographic chemicals
- Poisons
- Pool chemicals
- Propane Tanks
- Thermometers & Thermostats w/ Mercury

To schedule an appointment, call the automated appointment line at **650-363-4718** or visit **http://smchealth.org/hhw**

Pharmaceutical and Sharps Disposal

Dispose of old medications in a confidential drop-off container at the **San Bruno Police Department: 1177 Huntington Avenue** anytime of day or night.

Sharps are defined as medical devices used for self-injection or blood tests which have a sharp tip or end. Contact your Doctor, Pharmacist or Hospital and ask if they offer a take-back program.



For more information about Sharps and Pharmaceutical disposal visit http://smchealth.org/hhw

- Latex (water-based) paint*
- Mercury thermometers & switches
- Motor oil and filters*
- Small household appliances (like microwaves, radios, and VCR's)
- * A five-gallon limit may apply

Twice Annual On-Call Collection Valid July 1, 2014 - June 30, 2015

Residents in single-family homes, duplexes and triplexes are entitled to 2 free curbside pick-ups per year of miscellaneous garbage, bulky items and extra yard waste.

Each On-Call Collection is limited to three cubic yards (3 ft. x 3 ft. x 9 ft.). Excess of three cubic yards will not be picked up. However, if you wish to use both Collections (six cubic yards) at the same time, you may request it when you place your order. For yard waste collection, please use heavy duty paper bags or cardboard boxes. All items placed curbside must be cut down to less than 4ft in length.

This service is offered Monday through Friday only on your regular service day. On-Call Collections are non-transferable and cannot be carried over from year to year. For more information or to schedule your free pick-up, call a Customer Service Representative at

650-583-8536. Please call 24-hours in advance of your service day to schedule a clean up.

NOTE: Weight limits may apply and acceptability of items are at the discretion of the driver.

Hazardous items and Construction and Demolition (C & D) debris cannot be collected at the curb. Please see articles to the left and debris box information on the back for proper removal of these items.

Self-Haul Disposal

Haul your extra garbage and debris to the **Recology San Bruno Transfer Station**, located at 101 Tanforan Avenue in San Bruno.

Open to the public on **Saturdays only** from **8 a.m. to 3 p.m.** For rates, please visit us online at

www.recologysanbruno.com and click on TRANSFER STATION or call Recology San Bruno at **650-583-8536**.







101 Tanforan Avenue San Bruno, CA 94066

Important Resources

Recology San Bruno 650-583-8536 www.recologysanbruno.com **City of San Bruno Utility Billing** 650-616-7086

www.sanbruno.ca.gov San Mateo County Recycling & Compost Hotline 888-442-2666 www.RecycleWorks.org

San Bruno Freecycle[™] http://groups.yahoo.com/ group/SanBrunoCAFreecycle

Service Reminders

COLLECTION TIMES/ CART PLACEMENT:

All carts must be placed curbside by 6am on your service day. Per City of San Bruno Ordinance #10.22.080.B, your carts should not be set out more than 12 hours in advance of pick-up nor left curbside for more than 12 hours after pick-up. Please be sure to pull your carts back from the curb once they are serviced.

We are not responsible for any articles left on or near collection containers.

MISSED COLLECTIONS:

Please report any missed collections to our office by the following business day. An answering service is available after regular business hours to accept all calls.

LITTER PREVENTION TIP:

Please put your shredded paper inside a paper bag to prevent the small pieces from falling out on windy days or when the container is being emptied.

EXTRA GARBAGE:

Extra garbage must be bagged and arrangements made with our office in advance for pickup.

Extra Bag Tags are available for a fee by calling Recology San Bruno at **650-583-8536**, or the City of San Bruno Utility Billing Division at 650-616-7086.

HOLIDAY SCHEDULE:

All organics, recycling and garbage carts will be picked up on all holidays except for Christmas Day and New Years Day. If your service day falls **ON** these holidays (Thursday) then your carts will be serviced on the following Saturdays: December 20, December 27 and January 3. If your service day falls **AFTER** these holidays (Friday) you will **NOT** be affected.

If you have questions, please call our Customer Service Department at 650-583-8536.





Recology San Bruno is the Exclusive Franchise Debris Box hauler for San Bruno. Call before 10am Mon-Fri for same-day debris box service. Payment due at time of order or delivery.

Construction and Demolition (C & D) Recycling Ordinance documentation is available upon request - please request at time of order.

RECYCLING THEFT:

Unauthorized collection of recyclable materials is a violation of San Bruno Municipal Code Section 10.22.140. Anyone caught unlawfully removing these materials from a recycling container may be prosecuted and is subject to a fine.

If you are a witness to this crime, please report it by calling the San Bruno Police Department business line at 650-616-7100.

CHRISTMAS TREES:

Christmas trees will be collected at the curb on your regular service day from December 26th – January 31st. Trees must be cut to 4 feet or less in order to be picked up. Please remove all ornaments, tinsel, lights and tree stands.

